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To Whom it may concern at:
Arizona Corporation Control
Docket Control

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From Jeffrey and Seletty Mayes
11438 Eucalyptus Dr
Arizona City

ARIZONA CORPORATION CONTROL
DOCKET CONTROL

Docket # W-04015A-12-0050
W-04015A-12-0051

We are residents in a small community of manufactured homes that is serviced by Sunland Water Company. We have been plagued by many problems with water service. There have been several broken pipes causing water to run down the streets that have not been repaired correctly, poor water pressure and now to top it all off we have been notified that or water quality is very poor. Apparently we have high levels of arsenic in our water. Now to rectify the matter they want to charge us a service charge that is currently \$4.00 to \$14.00 a month and water rates that are \$0.75 to \$2.25 per thousand gallons of water used. There will also be an additional \$5.00 per month temporary fee for the next twenty years. That doesn't sound to temporary to us. Now our water bill will be increased 500% before water usage is even calculated in.

This neighborhood is mostly retired and low income people who can not afford such a large increase. This much of an increase will in effect devastate this small area. We agree that a small increase in our water bill is in order to help remedy the situation, but this is overkill. A residents bill that is currently \$18.00 will increase to over \$60.00. There must be a better way to solve the issue. Maybe the water company should be held responsible for the poor job they have done from the beginning, not the residents.

Sincerely,

Jeffrey Mayes

Arizona Corporation Control
DOCKET CONTROL
JUN 16 2012
Docket # W-04015A-12-0050
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