

NEW APPLICATION



**SECURUS ORIGINAL**



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June 1, 2012

ARIZONA CORPORATION COMMISSION  
DOCKET CONTROL

**Docket Control**

Arizona Corporation Commission  
1200 West Washington Street  
Phoenix, AZ 85007

T-03479A-12-0228  
T-20436A-12-0228

**Re: Termination of Securus Technologies, Inc. Billing and Collection Agreement  
With Windstream Communications Effective July 2, 2012**

Dear Docket Control:

Securus Technologies, Inc. ("Securus") hereby informs the Arizona Corporation Commission that Windstream Communications ("Windstream") is terminating its Billing and Collection ("B&C") agreement with Securus, effective July 2, 2012. Securus is an inmate telephone service provider that handles inmate collect calls from confinement facilities throughout the United States, including Arizona.

As a result of Windstream's action, Arizona customers who are served by Windstream as their local exchange carrier and who accept calls from inmates located in confinement facilities served by Securus will no longer be able to have those inmate collect call charges billed on their Windstream local telephone bills. Windstream customers will have alternative options to pay for collect calls received from inmates by establishing a direct relationship with Securus via opening either a pre-paid or direct billed account. Securus is providing advance notice to all impacted customers of the termination of the B&C agreement with Windstream which will address their associated billing changes and the availability of alternative payment options in order to ensure uninterrupted communication service. Information on the billing change and alternative payment options for Windstream customers may also be provided to confinement facilities and inmates as necessary.

Should you have questions regarding this information, please contact the undersigned at (972) 277-0319 or [chopfinger@securustech.net](mailto:chopfinger@securustech.net).

Respectfully submitted,

Curtis L. Hopfinger  
Director, Regulatory and Government Affairs

Arizona Corporation Commission  
**DOCKETED**

JUN - 7 2012

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