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Arizona Corporation Commission

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JUN 07 2012

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TM

June 7, 2012

Docket Control
Arizona Corporation Commission
1200 West Washington
Phoenix, AZ 85007

Re: *In the Matter of Qwest Communications, et al.*, Dkt. No. T-01051B-02-0666
Notice of Change in Distribution Method for Dex's Residential White Pages

To: Commissioners and Parties to Qwest Sale of its Directory Publishing Assets:

We represent Dex One Corporation and its subsidiary Dex Media, Inc. (collectively "Dex"). Dex Media, Inc. is the successor of Dex Holdings, LLC., a party in the above-referenced docket and the official directory publisher of Qwest Corporation ("Qwest"—now owned by CenturyLink). Dex hereby notifies the Commission of its intent to discontinue "saturation" delivery of printed versions of the residential white pages directories that it publishes for Qwest in certain markets in Arizona, specifically Phoenix and Tucson. Instead, printed white pages will be distributed "upon request." This change is being implemented immediately. At this time Dex has no plans to make such changes in any other markets in Arizona.

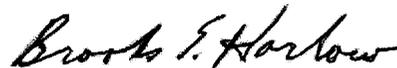
As Dex detailed in meetings with ACC staff two weeks ago, it is not discontinuing the publication of residential white pages. Any household or small business¹ in Phoenix and Tucson that wishes to continue receiving a printed residential white pages may call a toll free number at any time during the year and one will be delivered to them free of charge regardless of whether

¹ Dex will continue to contact large businesses and deliver the requested number of white pages directories. This would include retirement and nursing homes, hospitals, and other larger shared living facilities. And, Dex will also deliver print directories to governmental offices and agencies, as well as to Qwest's offices.

the residence is a phone service customer of Qwest, a CLEC, a cellular phone company, or has no phone at all.² All households in Phoenix and Tucson will continue to receive a yellow pages directory, unless they have affirmatively requested not to receive one (opt-out customers). The yellow pages directories will contain emergency numbers, the government listings ("blue" pages), the phone service pages listing local phone service providers, business white pages, and yellow pages listings (free basic listings by category and purchased advertising). As detailed in our meetings, prominent notices to consumers of how to obtain a free printed residential white pages directory will be included on the bags containing the yellow pages, on the front cover of the yellow pages books, and on the emergency numbers and phone service pages of the yellow pages book. This change is being implemented to accommodate consumer preference and to reduce both cost and waste.

Based on experience in other markets and states, we expect almost no customer confusion or opposition to these changes. However, we will follow up with the Commission shortly before delivery of the yellow pages in Phoenix and Tucson with a reminder of the change and our contact information, just in case questions arise. Based on our review of laws and regulations in Arizona, we find no provisions regulating how printed directories are to be distributed. Accordingly, we are providing this notice as a courtesy. Dex is not seeking any response from or action by the Commission.

Very truly yours,



Brooks E. Harlow

Counsel for Dex

ORIGINAL and 13 copies hand-delivered for
Filing this 7th day of June, 2012 to:

Docket Control
Arizona Corporation Commission
1200 W. Washington St.
Phoenix, AZ 85007

² Customers may also request a copy online at: www.DexKnows.com/Green.

T-01051B-02-0666

June 7, 2012

Page 3 of 3

COPY of the foregoing delivered
this 7th day June, 2012 to:

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