

W-02199A-11-0329
SW-02199A-11-0330



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ARIZONA CORPORATION COMMISS

ORIGINAL

UTILITY COMPLAINT FORM

Investigator: Deb Reagan

Phone:

Fax: (

Priority: Respond Within Five Days

Opinion No. 2012 104271

Date: 6/6/2012

Complaint Description: 08A Rate Case Items - Opposed
N/A Not Applicable

Complaint By: First: Marilyn Last: Munn

Account Name: Marilyn Munn Home:

Street: Work:

City: Sun Lakes CBR:

State: AZ Zip: 85248 is:

Utility Company: Pima Utility Company

Division: Water

Contact Name: Steve Soriano

Contact Phone:

Nature of Complaint:

***** W-02199A-11-0329 AND SW-02199A-11-0330 *****

Customer sent the following -

Water - Docket No. W-02199A-11-0329
Sewer - Docket No, SW-02199A-11-0330

Commissioners:

I am a resident of Sun Lakes and a customer of Pima Utility. I was pleased to see that Pima has reduced their rate increase request, and hope that you will use your best judgement to see if further reductions can be made. I know that they have not had a rate increase in some time and I am sure their expenses have increased. I do not begrudge them asking for an increase, but I would hope that the amount is a fair one and will improve the quality of their service in the community. If they need the funds to do a better job when there are leaks into the streets, that is fine.

Utilities tend to be monopolies -- the only source available -- and they need to be stewards of the trust we must have in them. I believe your committee supervises their stewardship. Please do it wisely.

Thank you for your service.

Sincerely,

Marilyn Munn

Sun Lakes, AZ 85248

Arizona Corporation Commission
DOCKETED
JUN 07 2012
DOCKETED BY [Signature]

ARIZONA CORPORATION COMMISSION
UTILITY COMPLAINT FORM

End of Complaint

Utilities' Response:

Investigator's Comments and Disposition:

Comments entered for the record and also filed with Docket Control.

End of Comments

Date Completed: 6/6/2012

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