

ORIGINAL

Pima Utility Company
W-02199A-11-0329
SW-02199A-11-0330

Arizona Corporation Commission
Commissioners Wing
1200 West Washington
Phoenix, AZ 85007-2996



Re: Pima Increase

DOCKET NUMBERS

WATER - DOCKET NO. W-02199A-11-0329
SEWER - DOCKET NO. SW-02-199A-22-0330

DEAR COMMISSIONER GARY PIERCE

My name is Edward Schweitzer 9011 E Copper Dr. Oakwood sub-division of Sun Lakes

I AM A CUSTOMER OF THE PIMA UTILITY COMPANY AND I AM OBJECTING TO THE PROPOSED INCREASE. I AM ON A VERY SMALL FIXED INCOME AND IT WOULD BE A BIG HARDSHIP FOR ME IF THE INCREASE YOU PROPOSE GOES THROUGH. THE HOA BOARD WILL ASSESS EACH HOMEOWNER \$15-\$20 EACH AND EVERY MONTH BESIDES THE INDIVIDUAL HOME INCREASE. I LIVE ON SOCIAL SECURITY AND A VERY SMALL PENSION AND I DEPEND ON THESE CHECKS EACH MONTH AND HOPE I MAKE IT THROUGH THE MONTH AND GETTING NEXT MONTHS' CHECK. I HAVE A LOT OF MEDICAL EXPENSES AND EXPENSIVE MEDICATION. ONE OF THE MEDICATION'S I TAKE COSTS ME 100 DOLLARS FOR 180 CAPSULES FOR 90 DAYS AT TWO CAPSULES PER DAY. I HAVE TO REORDER THESE EVERY THREE MONTHS. THIS MEDICATION IS TO PREVENT TIA'S PLUS OTHER MEDICATIONS. EACH MONTH THERE IS A DIFFERENT ASSESSMENT. I DO NOT KNOW OF ANY COMMUNITY THAT IS ASSESSED AS MUCH AS WE ARE SINCE THE BOARD PURCHASED ALL THE AMMENITIS FROM ED ROBSON. THERE FORE I HOPE YOU KEEP THE INCREASES AS LOW AS POSSIBLE.

Sincerely,
Mr. Ed Schweitzer

Arizona Corporation Commission

DOCKETED

JUN 05 2012

DOCKETED BY [Signature]

RECEIVED
2012 JUN -5 P 4:01
AZ CORP COMMISSION
DOCKET CONTROL

Antonio Gill

From: Lyn Munn [lynmunn@gmail.com]
Sent: Thursday, May 24, 2012 8:19 AM
To: Newman-Web; Burns-Web; Pierce-Web; Stump-Web; Kennedy-Web
Subject: Re: PROPOSED PIMA UTILITY RATE INCREASE

RE: Docket Numbers:
Water - Docket No. W-02199A-11-0329
Sewer – Docket No, SW-02199A-11-0330

Commissioners:

An additional item of interest, that was not part of PIMA's formal report to you has come to my attention, from a report made by a person who attended a recent PIMA Info Meeting in Sun Lakes.

If you attended the meeting at Oakwood wherein a Pima Utility spokesperson made a presentation, you found out that Pima Utility has 20 stockholders who are either Robson family members or Robson equities. These 20 stockholders were paid a large dividend last year. This dividend does not have to be disclosed for the report to the Corporation Commission as it is not considered as operating costs. The new loan request from Pima for \$2,500,000 is to pay their 20 shareholders another large distribution after a large distribution was paid a year ago. Those in attendance also were told that Pima Utility uses the Oakwood Golf Course lakes for holding ponds. There are no stipends given to IronOaks for maintaining these holding ponds for all three phases for Pima Utility. Our homeowner dues pay for the lake maintenance.

I was astounded by the size of these dividends to the investors. It would be interesting to know how that compares with other companies. I don't think it is wise to take out a loan primarily to pay dividends to investors, especially if they received generous dividends in the past year.

In addition, requiring Oakwood to maintain PIMA's holding ponds should allow Oakwood to be compensated in some way -- in appreciation for the "storage space," to cover maintenance expenses, etc.

Please make your decision after weighing all the facts.

Thank you!

Sincerely,
Marilyn Munn

On Mon, May 21, 2012 at 12:39 PM, Lyn Munn <lynmunn@gmail.com> wrote:

RE: Docket Numbers:
Water - Docket No. W-02199A-11-0329
Sewer – Docket No, SW-02199A-11-0330

Commissioners:

I am a resident of Sun Lakes and a customer of Pima Utility. I was pleased to see that Pima has reduced their rate increase request, and hope that you will use your best judgement to see if further reductions can be made.

I know that they have not had a rate increase in some time and I am sure their expenses have increased. I do not

begrudge them asking for an increase, but I would hope that the amount is a fair one and will improve the quality of their service in the community. If they need the funds to do a better job when there are leaks into the streets, that is fine.

Utilities tend to be monopolies -- the only source available -- and they need to be stewards of the trust we must have in them. I believe your committee supervises their stewardship. Please do it wisely.

Thank you for your service.

Sincerely,
Marilyn Munn
10519 E. Champagne Drive
Sun Lakes, AZ 85248

Antonio Gill

From: Nelson [nellyber@q.com]
Sent: Wednesday, May 23, 2012 3:47 PM
To: Burns-Web; Newman-Web; Pierce-Web; Stump-Web; Kennedy-Web
Subject: Sun Lakes Water fees increases

Dear Arizona Corporation Commissioners

Re: docket numbers: Water—W-02199A-11-0329; Sewer—SW-02199A-11-0330

I want to stress my objection to the proposed increases for the water and sewer rates for the Sun Lakes IronOaks community.

It is very apparent that the Robson Family owns a majority of the Pima Utility company and is seeking to benefit from the large proposed rate increases of our water service. I agree that any company wants to make a profit from their business however to burden our neighborhood with their proposed fee increases at a rate of 26.8% for residential water and 14.3% for wastewater is ludicrous. The majority of the families including myself are on a fixed income and to propose such an increase is gouging us on additional utility expenses.

Public hearings will be held in Phoenix at the Corporation Commission, room HR 1 at 9:30 a.m. May 30, May 31, June 1, June 4, June 5.

Is it possible to have one of those public hearings in Sun Lakes? It would make it so much easier for a lot of us to attend in our own back yard.

Respectfully

Nelson Berberian
24010 S Lakeway Cir NW
Sun Lakes AZ 85248

Arizona Corporation Commission
Commissioners Wing
1200 West Washington
Phoenix, AZ 85007-2996

Re: Pima Increase

DOCKET NUMBERS

WATER - DOCKET NO. W-02199A-11-0329

SEWER - DOCKET NO. SW-02-199A-22-0330

DEAR COMMISSIONER GARY PIERCE

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Sincerely,

Mr. Ed Schweitzer

Antonio Gill

From: Bill Gates [billgates@wbhsi.net]
Sent: Friday, May 25, 2012 3:50 PM
To: Newman-Web; Burns-Web; Pierce-Web; Stump-Web; Kennedy-Web
Subject: Pima Utility requested increase - Opposed

Water – Docket No. W-02199A-11-0329

Sewer – Docket No. SW-02199A-aa-0330

Commissioners:

I oppose granting the Pima Utility rate increase at this time. I realize Pima has modified its request, but I still feel it is excessive – at least if done as a one-shot increase.

The developer of Sun Lakes, who also controls Pima Water and Sewer Utility Co., found it convenient to keep water and sewer rates low while he was selling property and homes. Now, suddenly, the utility says it needs a big increase and uses the fact that it hasn't had an increase in years as evidence the increase should be granted.

Pima should be made to do what we homeowners all must do – plan ahead. I don't oppose a reasonable and justified increase but it should be phased in over no fewer than three years to minimize the impact on individual homeowners and the various homeowner associations. After all, Pima wouldn't have to seek a huge increase if it had sought modest increases from time to time. Instead, it found it convenient to keep rates artificially low while selling property. Let them live with that strategy by phasing in any increase. Annual increases should be at or near cost-of-living levels until the full amount the Commission decides upon is covered.

In addition, I renew my call for the Corporation Commission to hold one of its public hearings on this request in Sun Lakes. There are many elderly residents – those most affected by the proposed increase, who would find it very difficult to attend a hearing in Phoenix.

Sincerely,

Antonio Gill

From: pjtener10@aol.com
Sent: Tuesday, May 22, 2012 5:37 PM
To: Newman-Web; Pierce-Web; Burns-Web; Kennedy-Web; Stump-Web
Subject: Docket Water 310-02199A-11-0329 and Docket Sewer 02119A-11-0330

Dear Commissioners,

I am writing to protest the excessive rate increases proposed by Pima Utilities for water and sewer, and effluents in order to pay large distributions to the Robson Family. Our community in Sun Lakes is made up of seniors, mostly on fixed incomes. Our HOA dues would have to be increased as well as our individual bills. This would be a great hardship.

Since most can not drive long distances to the Public Hearing, having one here would be most appreciated.

Yours truly,

Joan Tener
9525 E. Sundune Dr.
Sun Lakes, AZ 85248

Antonio Gill

From: ajzak5@aol.com
Sent: Thursday, May 24, 2012 4:10 PM
To: Newman-Web; Burns-Web; Pierce-Web; Stump-Web; Kennedy-Web
Subject: Proposed Pima Utility Rate Increase

The purpose of this e-mail is to express our objection regarding the proposed Pima rate increase for water /sewer in Sun Lakes for the reasons as follows: The Pima Utility uses the Oakwood Golf course lakes for holding ponds. There are no stipends given to IronOakes for maintaining these holding ponds for all three phases. The total burden of paying for the lakes maintenance is borne by IronOakes homeowner dues. Effluent water increase is a 23.01% increase and costs more to produce than irrigation water, which we are required to use. Pima and the shareholders want to double their rate of return on equity to 10.5% While our personal investments returns and social security increases are at an all time low.

New loan request from Pima for \$2,500,000 to pay their shareholders another large distribution after a large distribution was paid a year ago.

Pima is loaning their excess cash to affiliates rather than paying shareholders or further

Docket Numbers: Water - Docket No. W-02199A-11-0329
Sewer - Docket No. SW-02199A-11-0330

Allen P. Zak and Jacqueline Zak
24105 S. Lakeway Cir. NE
Sun Lakes, Arizona
85248

Antonio Gill

From: Charlene Petragallo [dicknchar@q.com]
Sent: Thursday, May 24, 2012 3:48 PM
To: Newman-Web; Burns-Web; Pierce-Web; Stump-Web; Kennedy-Web
Subject: Docket W-02199A-11-0329 & SW-02199A-11-0330

Arizona Corporation Commission,

I am writing to address my concern regarding the proposed rate for the **recycled** water in the Pima Utility Company's filing.

Their current request would establish a rate of \$0.55 per/1000 gallons for irrigation ground water **and** for recycled water.

In keeping with other public utilities I would request that the recycled water rate be reduced. Not all utilities outline every rate category, or they use categories that are not consistent with other communities. However, all reflect a reduced rate for recycled (effluent) water as an inducement to use more of it and less well/ground water. I would like to pursue a reduction in recycled below all other rates to meet guidelines for encouraging its use. Below are rates from Buckeye, Glendale, Peoria and Chandler all of which show a lower rate for recycled water.

Buckeye--	
Residential	2.20
Commercial	1.98
Effluent	1.60
Landscape	3.64
Glendale	
Residential	1.52
Resid Effluent	1.14 (25% reduction)
Commercial	2.68
Comm Effluent	2.01 (25% reduction)
Peoria	
Residential/comm	1.00
Landscape	2.59
Recycled	1.05
Chandler	
Residential	8.87 per month plus 1.60
Irrigation	244.79 per month plus 1.81
Recycled	244.79 per month plus 0.407

My understanding is the total revenue for Pima will be established by the Corporation Commission after considering input from Pima, RUCO and Pima customers. How that revenue is broken down is another matter.

Respectfully,

Charlene Petragallo
President, IronOaks Board of Directors
dicknchar@q.com
Home 480-883-0782
Cell 602-714-3686

Life is Great in IronOaks