

SW-01303A-09-0343  
W-01303A-09-0343

ORIGINAL



0000137126

ARIZONA CORPORATION COMMIS

UTILITY COMPLAINT FORM

Investigator: Al Amezcua

Phone:

Fax:

Priority: Respond Within Five Days

Opinion No. 2012 - 104173

Date: 5/31/2012

Complaint Description: 08A Rate Case Items - Opposed  
N/A Not Applicable

Complaint By: First: **Geraldine** Last: **Pontes**

Account Name: Geraldine Pontes

Home: (000) 000-0000

Street: n/a

Work: (000) 000-0000

City: n/a

CBR:

State: AZ Zip: 00000

is: E-Mail

Utility Company: **Arizona - American Sewer Company**

Division:

Contact Name: Karl Wilkins

Contact Phone:

Nature of Complaint:

5/31/12 THROUGH COMMISSIONER NEWMANS OFFICE.

From: Geraldine [mailto:  
Sent: Friday, May 25, 2012 7:40 AM  
To: Newman-Web  
Subject: Deconsolidation Vote  
Importance: High

2012 JUN - 1 P 4: 14  
RECEIVED  
ARIZONA CORPORATION COMMISSION  
DOCKET CONTROL

Dear Mr. Neuman,

I am extremely disappointed with your vote in favor to deconsolidate my water district. I live in Verrado, I am on a limited income and eventually will be forced to leave due to the ever increasing water bill.

I would like to know the water districts that all of the commissioners reside in..

I find it rather disturbing that a Canadian company is allowed to own a utility company within the USA.

I am also frustrated that this company charges us for a service they DO NOT PROVIDE. For example; If I use 1000 gallons of water a month I am charged to have 1000 gallons removed when they state on their own stationary that 70% of a water bill is used on vegetation (so it is not removed through the sewer system.) this is on top of the outrageous sewer charge.

Thank you for taking the time to read this brief comment.

Respectfully

Ms. Pontes  
\*End of Complaint\*

Arizona Corporation Commission  
DOCKETED

JUN 01 2012

DOCKETED BY [Signature]

ARIZONA CORPORATION COMMISSION  
UTILITY COMPLAINT FORM

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Utilities' Response:

n/a

\*End of Response\*

Investigator's Comments and Disposition:

5/31/12 Comments noted for the record and docketed. CLOSED.

\*End of Comments\*

Date Completed: 5/31/2012

Opinion No. 2012 - 104173

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