

W-02199A-11-0329
SW-02199A-11-0330

ORIGINAL



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ARIZONA CORPORATION COMMISSION

UTILITY COMPLAINT FORM

Investigator: Deb Reagan

Phone:

Fax:

Priority: Respond Within Five Days

Opinion No. 2012 104135

Date: 5/30/2012

Complaint Description: 08A Rate Case Items - Opposed
N/A Not Applicable

Arizona Corporation Commission

DOCKETED

JUN 01 2012

First:

Last:

Complaint By: William M.

Gates

Account Name: William M. Gates

Home:

Street:

Work:

DOCKETED BY

City: Sun Lakes

CBR:

State: AZ Zip: 85248

is:

Utility Company: Pima Utility Company

Division: Water

Contact Name: Steve Soriano

Contact Phone: (480) 895-4219

Nature of Complaint:

***** W-02199A-11-0329 AND SW-02199A-11-0330 *****

Customer sent the following -

Please include this comment in the official record of the following rate increase requests:

Water - Docket No. W-02199A-11-0329

Sewer - Docket No. SW-02199A-aa-0330

Commissioners:

I oppose granting the Pima Utility rate increase at this time. I realize Pima has modified its request, but I still feel it is excessive - at least if done as a one-shot increase.

The developer of Sun Lakes, who also controls Pima Water and Sewer Utility Co., found it convenient to keep water and sewer rates low while he was selling property and homes. Now, suddenly, the utility says it needs a big increase and uses the fact that it hasn't had an increase in years as evidence the increase should be granted.

Pima should be made to do what we homeowners all must do - plan ahead. I don't oppose a reasonable and justified increase but it should be phased in over no fewer than three years to minimize the impact on individual homeowners and the various homeowner associations. After all, Pima wouldn't have to seek a huge increase if it had sought modest increases from time to time. Instead, it found it convenient to keep rates artificially low

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DOCKET CONTROL

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while selling property. Let them live with that strategy by phasing in any increase. Annual increases should be at or near cost-of-living levels until the full amount the Commission decides upon is covered.

In addition, I renew my call for the Corporation Commission to hold one of its public hearings on this request in Sun Lakes. There are many elderly residents - those most affected by the proposed increase, who would find it very difficult to attend a hearing in Phoenix.

Sincerely,

William M. Gates
Sun Lakes, AZ 85248
End of Complaint

Utilities' Response:

Investigator's Comments and Disposition:

Comments entered for the record and filed with Docket Control.
End of Comments

Date Completed: 5/30/2012

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