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Arizona Corporation Commission  
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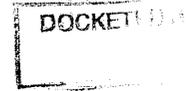
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ARIZONA CORPORATION COMMISSION  
DOCKET CONTROL

Arizona Corporation Commission

DOCKET

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IM

May 26, 2012

Corporation Members,

My name is Barbara Vineyard. I am writing you, to ask you to please think about the less fortunate when you allow these utility companies to charge us more for needed utilities?

Utilities have continuously gone up. What about our seniors, and the rest of the poor? How can they afford to pay?

This is Arizona, we have severe summers! I have heard about seniors and the rest of the poor doing without because their utility bills have gone up drastically!

Is this right?

APS recently received a rate increase, (from your board), for people using less electrically with energy saving systems. The bill goes up anyway! What kind of lunacy is this? If you make an attempt to use expensive energy saving changes-then you should have a saving! One would think!

The poor have no expensive lobbyist. No one cares. The rate should go down in the summer so everyone – even the poor can be cool also! Arizona is no place to not use some sort of cooling system.

Do you agree?

Let's stop looking at everything as a profit and loss statement, and do what's right! Allow everyone the same luxury that the rich can afford. Utilities!

Please re-think your future rate proposals when asked. Think about the poor.

Someone needs to!

Thank you in advance,

*B. Vineyard*