

ORIGINAL



BEFORE THE ARIZONA CORPORATION COMMISSION

COMMISSIONERS

GARY PIERCE - Chairman  
BOB STUMP  
SANDRA D. KENNEDY  
PAUL NEWMAN  
BRENDA BURNS

RECEIVED  
AZ CORP COMMISSION  
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2012 MAY 24 PM 2 55

IN THE MATTER OF:

GEORGE BIEN-WILLNER, for  
GLENDALE & 27<sup>TH</sup> INVESTMENTS, LLC

COMPLAINANT,

v.

QWEST CORPORATION,

RESPONDENT.

DOCKET NO. T-01051B-10-0200

Arizona Corporation Commission

DOCKETED

MAY 24 2012

DOCKETED BY

**PROCEDURAL ORDER**

**BY THE COMMISSION:**

On May 17, 2010, George Bien-Willner, for Glendale & 27<sup>th</sup> Investments, LLC (“Complainant”) filed with the Arizona Corporation Commission (“Commission”) a Formal Complaint (“Complaint”) against Qwest Corporation (“Qwest”). The Complaint alleges that Qwest has incorrectly billed Complainant, who owns and operates Sterling International Hotel, for a 1-800 line that should have terminated in 2004. Complainant requests relief in the amount of approximately \$10,000.

On February 10, 2012, by Procedural Order, the hearing was continued from February 13, 2012 to July 2, 2012, and a revised procedural schedule was established.

On May 18, 2012, by Procedural Order, the hearing was vacated due to the to Complainant’s failure to file testimony in support of its Second Amended Complaint and oral argument was scheduled, for May 29, 2012, to discuss whether Complainant should be ordered to obtain counsel to assist him in litigating this matter.

On May 23, 2012, Complainant docketed a letter requesting that the procedural conference set for May 29, 2012, be continued to date between June 4-6, or June 11-15, because Complainant will be out of the state of Arizona.

1 IT IS THEREFORE ORDERED that a **Procedural Conference** scheduled for **May 29, 2012**  
2 **at 1:00 p.m., is hereby continued to June 13, 2012 at 10:00 a.m.,** or as soon thereafter as is  
3 practicable, at the Commission's offices, 1200 West Washington, Hearing Room 2, Phoenix,  
4 Arizona, **to hear oral argument from Complainant and Respondent on the issue of whether**  
5 **Complainant should be ordered, at this time, to obtain counsel to assist him in litigating the**  
6 **Amended Complaint.**

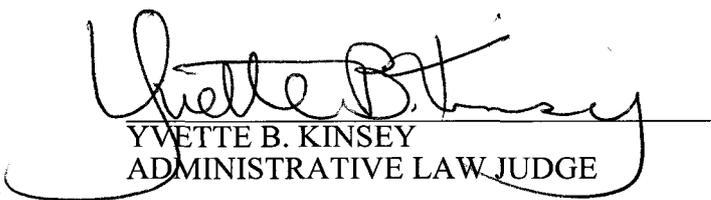
7 IT IS FURTHER ORDERED that the Ex Parte Rule (A.A.C. R14-3-113-Unauthorized  
8 Communications) continues to apply to this proceeding.

9 IT IS FURTHER ORDERED that all parties must comply with Arizona Supreme Court Rules  
10 31 and 38 and A.R.S. § 40-243 with respect to the practice of law and admission *pro hac vice*.

11 IT IS FURTHER ORDERED that withdrawal of representation must be made in compliance  
12 with A.A.C. R14-3-104(E) and Rule 1.16 of the Rules of Professional Conduct (Arizona Supreme  
13 Court Rule 42). Representation before the Commission includes the obligation to appear at all  
14 hearings and procedural conferences, as well as all Open Meetings for which the matter is scheduled  
15 for discussion, unless counsel has previously been granted permission to withdraw by the  
16 Administrative Law Judge or the Commission.

17 IT IS FURTHER ORDERED that the Administrative Law Judge may rescind, alter, amend,  
18 or waive any portion of this Procedural Order either by subsequent Procedural Order or by ruling at  
19 hearing.

20 DATED this 24<sup>th</sup> day of May 2012.

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26  
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28  
  
YVETTE B. KINSEY  
ADMINISTRATIVE LAW JUDGE

1 Copies of the foregoing emailed/mailed/delivered  
this 21 day of May 2012, to:

2  
3 George Bien-Willner  
4 GLENDALE & 27<sup>TH</sup> INVESTMENTS, LLC  
3641 North 39<sup>th</sup> Avenue  
5 Phoenix, AZ 85019-3601

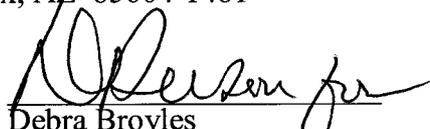
6 Norman G. Curtright, Corporate Counsel  
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23 Phoenix, AZ 85004-1481

24 By:

25   
26 Debra Broyles  
27 Secretary to Yvette B. Kinsey  
28