

ORIGINAL

Lance J.M. Steinhart, P.C.

1725 Windward Concourse
Suite 150
Alpharetta, Georgia 30005



Also Admitted in New York
and Maryland

Telephone: (770) 232-9200
Facsimile: (770) 232-9208
Email: lsteinhart@telecomcounsel.com

May 23, 2012

VIA OVERNIGHT DELIVERY

Docket Control
Arizona Corporation Commission
1200 W. Washington Street
Phoenix, Arizona 85007
(602) 542-2237

RECEIVED
2012 MAY 24 P 12:43
ARIZONA CORPORATION COMMISSION
DOCKET CONTROL

Re: 1 800 Collect, Inc.
Docket No. T-20832A-12-0014

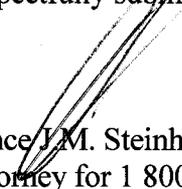
Dear Sir/Madam:

Enclosed please find for filing an original and thirteen (13) copies of 1 800 Collect, Inc.'s responses to the Commission's request for information in 1 800 Collect, Inc.'s Application and Petition for Certificate of Public Convenience and Necessity to Provide Alternative Operator Telecommunications Services.

I have also enclosed an extra copy of this letter to be date stamped and returned to me in the enclosed, self-addressed, postage prepaid envelope.

If you have any questions or if I may provide you with additional information, please do not hesitate to contact me.

Respectfully submitted,


Lance J.M. Steinhart
Attorney for 1 800 Collect, Inc.

cc: Maritza Morales

Pamela J. Genung, Utilities Division/via e-mail to: PGenung@cc.state.az.us

Arizona Corporation Commission
DOCKETED

MAY 24 2012

DOCKETED BY 

**ARIZONA CORPORATION COMMISSION
STAFF'S FIRST SET OF DATA REQUESTS TO
1 800 COLLECT, INC. ("1 800 Collect")
Docket No. T-20832A-12-0014**

May 23, 2012

PJG 1-1. In 1800's Application, the cover letter specifies a request for a CC&N to provide resold long distance telecommunications services. At item A-I in the Application and in 1-800's proposed tariff in Attachment B to the Application, 1 800 indicated that it is requesting authority to provide alternative operator services telecommunications services in Arizona. Staff is unable to accurately determine which telecommunications service(s) 1-800 is requesting authority to provide in Arizona. Please file the necessary corrections to the Application with Docket Control indicating the type(s) of service authority that I 800 is requesting to provide in Arizona. Please be sure to include any tariff changes if necessary.

ANSWER: 1 800 Collect, Inc. is requesting authority to provide Alternative Operator Services Telecommunications. The application and tariff are properly identified.

All Contacts Providing Information/Response for the above question:

Gregorio Galicot, President
1658 Gales Boulevard, Suite B., San Diego, California 92154
E-Mail: support@faircall.com
Telephone Number: (619) 710-1650

**ARIZONA CORPORATION COMMISSION
STAFF'S FIRST SET OF DATA REQUESTS TO
1 800 COLLECT, INC. ("1 800 Collect")
Docket No. T-20832A-12-0014**

May 23, 2012

PJG 1-2. In response to item (A-8) of the Application, 1 800 provided the names of its Officers and Directors consisting of Gregory Galicot, Rafael Galicot, and Brian Rhys. Please provide biographical information or a resume for each of these three individuals indicating the number of years of experience in the telecommunications industry.

ANSWER: Please see attached.

All Contacts Providing Information/Response for the above question:

Gregorio Galicot, President
1658 Gales Boulevard, Suite B., San Diego, California 92154
E-Mail: support@faircall.com
Telephone Number: (619) 710-1650

Brian Rhys, Executive Director, 1 800 Collect, Inc.:

Mr. Rhys carries over 20 years of experience in the Telecommunications Industry. His areas of expertise have been diverse and include management of Billing Operations, Supply Chain management, acquisitions, and new business development. He is a key member the company's strategy committee. Mr. Rhys earned his Bachelor of Science degree from the University of Southern California in 1992.

Rafael Galicot, Vice President, 1 800 Collect, Inc.:

Mr. Galicot is the co-founder and CEO of BBG communications, Inc. Mr. R. Galicot graduated from San Diego State University with a BA in Finance. After receiving his degree formed, Emerald Mills a procurement company in the Hospitality industry. Today BBG offers numerous telecommunication products in Mexico, Canada and the US. The company's services mostly target the hospitality industry and include Hotel WIFI services, operator assisted calling service, prepaid calling cards, and several other related telecommunications services. BBG Communications, Inc. currently owns the 1-800 Collect brand and has licensed it to 1 800 Collect, Inc., a Florida Corporation which has over 13 yrs. experience in the Operator Assisted Domestic Calling Service.

Mr. R. Galicot has been an active contributor to Ohr Shalom Synagogue, Anti Defamation League and supports many other San Diego charities and organizations.

Gregorio Galicot, President, 1 800 Collect, Inc.:

Mr. G. Galicot has worked for BBG Communications, Inc., a telecommunications service provider, since 1996. Mr. G. Galicot graduated from San Diego State University with a BA in Finance. After receiving his degree, Mr. G. Galicot studied finance in Japan in the Japan International Cooperation Agency. Since then, he has built BBG Communications from the ground up starting with operator services. Today BBG offers numerous telecommunication services to the hospitality industry including Hotel WIFI services, operator assisted calling services, prepaid calling cards, and several other related telecommunication services. BBG Communications, Inc. currently owns the 1-800 Collect brand and has licensed it to 1 800 Collect, Inc., a Florida Corporation which has over 13 yrs. Experience in the Operator Assisted Domestic Calling Service.

Mr. G. Galicot has been an active contributor to the Anti-Defamation League, currently serves on the Legacy Committee at the San Diego Jewish Academy, and supports many other San Diego charities and organizations.

**ARIZONA CORPORATION COMMISSION
STAFF'S FIRST SET OF DATA REQUESTS TO
1 800 COLLECT, INC. ("1 800 Collect")
Docket No. T-20832A-12-0014**

May 23, 2012

PJG 1-3. Please describe 1800's relationship with Faircall Corporation.

ANSWER: Faircall Corporation and 1 800 Collect, Inc. are the same company. Please find attached the documentation on the registered name change with the FCC.

All Contacts Providing Information/Response for the above question:

Gregorio Galicot, President
1658 Gailes Boulevard, Suite B., San Diego, California 92154
E-Mail: support@faircall.com
Telephone Number: (619) 710-1650

July 21, 2011

Ms. Marlene H. Dortch
Secretary
Federal Communications Commission
445 12th Street, S.W.
Washington, D.C. 20554

Stamp And Return
FILED/ACCEPTED

JUL 21 2011

Federal Communications Commission
Office of the Secretary

RE: Faircall Corporation
Notification of Change in Name of Section 214 Authorization Holder

Dear Ms. Dortch:

This office is counsel to Faircall Corporation ("Faircall"). Faircall operates as a domestic resale carrier pursuant to Section 214 of the Communications Act and Part 63 of the Commission's Rules and holds an international Section 214 authorization, for resale operations, granted in File No. ITC-214-20110511-00128.

Pursuant to Section 63.21(i) of the Commission's Rules, we wish to inform you that Faircall has, effective on July 20, 2011, changed its name to 1 800 Collect, Inc. This is a name change only and does not involve either a formal or pro forma assignment of Faircall's authorization.

We hereby request that the Commission adjust its records to reflect the name change.

Should there be any questions in regard hereto, please communicate with the undersigned.

Respectfully submitted,



Barry A. Friedman

cc: Ms. Sumita Mukhoty, FCC International Bureau
Ms. Tracey Wilson, FCC Wireline Competition Bureau, Competition Policy Division

Barry.Friedman@thompsonhine.com Phone 202.973.2789 Fax 202.331.8330

STAMP & RETURN

July 14, 2011

Ms. Marlene H. Dortch
Secretary
Federal Communications Commission
445 12th Street, S.W.
Washington, D.C. 20554

FILED/ACCEPTED

JUL 14 2011

Federal Communications Commission
Office of the Secretary

RE: Faircall Corporation
WC Docket No. 11-96

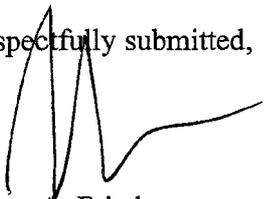
Dear Ms. Dortch:

This office is counsel to Faircall Corporation ("Faircall")

We are writing for the purpose of informing the Commission, pursuant to Section 63.24(e)(4) of the Commission's Rules, that the transfer of control, as consented to by the Commission in *Public Notice*, DA 11-1161, released July 5, 2011, has been consummated.

Should there be any questions in regard hereto, please communicate with the undersigned.

Respectfully submitted,



Barry A. Friedman

cc: Ms. Tracey Wilson, FCC Wireline Competition Bureau, Competition Policy Division
Mr. Brian Rhys



PUBLIC NOTICE

Federal Communications Commission
445 12th St., S.W.
Washington, D.C. 20554

News Media Information 202 / 418-0500
Internet: <http://www.fcc.gov>
TTY: 1-888-835-5322

DA 11-1161
July 5, 2011

NOTICE OF DOMESTIC SECTION 214 AUTHORIZATION GRANTED

WC Docket No. 11-96

The Wireline Competition Bureau (Bureau) has granted the application listed in this notice pursuant to the Commission's streamlined procedures for domestic section 214 transfer of control application, 47 C.F.R. § 63.03. The Bureau has determined that grant of this application serves the public interest.¹ For purposes of computation of time when filing a petition for reconsideration or application for review, or for judicial review of the Commission's decision, the date of "public notice" shall be the release date of this notice.²

Domestic Section 214 Application Filed for the Transfer of Control of Faircall Corporation, WC Docket No. 11-96, Public Notice, DA 11-997 (rel. June 3, 2011).

Effective Grant Date: July 4, 2011

For further information, please contact Tracey Wilson at (202) 418-1394 or Jodie May at (202) 418-0913, Competition Policy Division, Wireline Competition Bureau.

-FCC-

¹ *Implementation of Further Streamlining Measures for Domestic Section 214 Authorizations*, CC Docket No. 01-150, Report and Order, 17 FCC Rcd 5517, 5529, para. 22 (2002).

² *Id.*; see 47 C.F.R. § 1.4 (Computation of time).



PUBLIC NOTICE

FEDERAL COMMUNICATIONS COMMISSION
445 12th STREET S.W.
WASHINGTON D.C. 20554

News media information 202-418-0500
Internet: <http://www.fcc.gov> (or <ftp.fcc.gov>)
TTY (202) 418-2555

DA No. 11-1193

Thursday July 14, 2011

Report No. TEL-01507

International Authorizations Granted

Section 214 Applications (47 C.F.R. § 63.18); Section 310(b)(4) Requests

The following applications have been granted pursuant to the Commission's streamlined processing procedures set forth in Section 63.12 of the Commission's rules, 47 C.F.R. § 63.12, other provisions of the Commission's rules, or procedures set forth in an earlier public notice listing applications accepted for filing.

Unless otherwise noted, these grants authorize the applicants (1) to become a facilities-based international common carrier subject to 47 C.F.R. § 63.22; and/or (2) to become a resale-based international common carrier subject to 47 C.F.R. § 63.23; or (3) to exceed the 25 percent foreign ownership benchmark applicable to common carrier radio licensees under 47 U.S.C. § 310(b)(4).

THIS PUBLIC NOTICE SERVES AS EACH NEWLY AUTHORIZED CARRIER'S SECTION 214 CERTIFICATE. It contains general and specific conditions, which are set forth below. Newly authorized carriers should carefully review the terms and conditions of their authorizations. Failure to comply with general or specific conditions of an authorization, or with other relevant Commission rules and policies, could result in fines and forfeitures.

Petitions for reconsideration under Section 1.106 or applications for review under Section 1.115 of the Commission's rules in regard to the grant of any of these applications may be filed within thirty days of this public notice (see Section 1.4(b)(2)).

An updated version of Sections 63.09-25 of the rules, and other related sections, is available at <http://www.fcc.gov/ib/pd/pf/telecomrules.html>.

For additional information, please contact the FCC Reference and Information Center, Room CY-A257, 445 12th Street SW, Washington, D.C. 20554, (202) 418-0270.

ITC-214-20110121-00009 E 382 Communications Corporation
International Telecommunications Certificate
Service(s): Global or Limited Global Resale Service, Individual Facilities-Based and Resale Service, Individual Non-Interconnected Private Line Resale Service
Grant of Authority Date of Action: 07/08/2011

Application for authority to provide facilities-based service in accordance with section 63.18(e)(1) of the Commission's rules, and also to provide resale service in accordance with section 63.18(e)(2) of the Commission's rules, 47 C.F.R. § 63.18(e)(1), (2).

ITC-214-20110126-00025 E Hummingbird Telecom, LLC
International Telecommunications Certificate
Service(s): Global or Limited Global Facilities-Based Service, Global or Limited Global Resale Service
Grant of Authority Date of Action: 07/06/2011

Application for authority to provide facilities-based service in accordance with section 63.18(e)(1) of the Commission's rules, and also to provide resale service in accordance with section 63.18(e)(2) of the Commission's rules, 47 C.F.R. § 63.18(e)(1), (2).

ITC-214-20110228-00051 E Antel USA, Inc.
International Telecommunications Certificate
Service(s): Global or Limited Global Facilities-Based Service, Global or Limited Global Resale Service
Grant of Authority Date of Action: 07/11/2011

Application for authority to provide facilities-based service in accordance with section 63.18(e)(1) of the Commission's rules, and also to provide resale service in accordance with section 63.18(e)(2) of the Commission's rules, 47 C.F.R. § 63.18(e)(1), (2).

Applicant agrees to be classified as a dominant carrier on the U.S.-Uruguay route.

We grant the Petition to Adopt Conditions to Authorizations and Licenses filed in the proceeding on July 8, 2011, by the Department of Justice (DOJ). Accordingly, we condition grant of this application on the commitments and undertakings set forth in the July 4, 2011 Letter of Assurance (LOA) from Osvaldo Novoa, Secretary of Antel USA, Inc. to Assistant Attorney General, National Security Division, DOJ. The Petition and the LOA may be viewed on the FCC's website through the International Bureau Filings System (IBFS) by searching for ITC-214-20110228-00051 and accessing "Other Filings related to this application" from the Document Viewing Area.

ITC-214-20110311-00063 E G3 Telecom USA, Inc.
International Telecommunications Certificate
Service(s): Global or Limited Global Resale Service
Grant of Authority Date of Action: 07/12/2011

Application for authority to provide resale service in accordance with section 63.18(e)(2) of the Commission's rules, 47 C.F.R. § 63.18(e)(2).

ITC-214-20110511-00127 E Pay Tel Communications, Inc.
International Telecommunications Certificate
Service(s): Global or Limited Global Resale Service
Grant of Authority Date of Action: 07/08/2011

Application for authority to provide resale service in accordance with section 63.18(e)(2) of the Commission's rules, 47 C.F.R. § 63.18(e)(2).

✓ **ITC-214-20110511-00128** E Faircall Corporation
International Telecommunications Certificate
Service(s): Global or Limited Global Facilities-Based Service, Global or Limited Global Resale Service
Grant of Authority Date of Action: 07/08/2011

Application for authority to provide facilities-based service in accordance with section 63.18(e)(1) of the Commission's rules, and also to provide resale service in accordance with section 63.18(e)(2) of the Commission's rules, 47 C.F.R. § 63.18(e)(1), (2).

ITC-214-20110519-00160 E Peak Integrated Network
International Telecommunications Certificate
Service(s): Global or Limited Global Resale Service
Grant of Authority Date of Action: 07/08/2011

Application for authority to provide resale service in accordance with section 63.18(e)(2) of the Commission's rules, 47 C.F.R. § 63.18(e)(2).

ITC-214-20110524-00155 E 4Wire communications, Inc
International Telecommunications Certificate
Service(s): Global or Limited Global Resale Service
Grant of Authority Date of Action: 07/08/2011

Application for authority to provide resale service in accordance with section 63.18(e)(2) of the Commission's rules, 47 C.F.R. § 63.18(e)(2).

ITC-214-20110531-00164 E ETEL TECHNOLOGIES, INC
International Telecommunications Certificate
Service(s): Global or Limited Global Facilities-Based Service, Global or Limited Global Resale Service
Grant of Authority Date of Action: 07/08/2011

Application for authority to provide facilities-based service in accordance with section 63.18(e)(1) of the Commission's rules, and also to provide resale service in accordance with section 63.18(e)(2) of the Commission's rules, 47 C.F.R. § 63.18(e)(1), (2).

**ARIZONA CORPORATION COMMISSION
STAFF'S FIRST SET OF DATA REQUESTS TO
1 800 COLLECT, INC. ("1 800 Collect")
Docket No. T-20832A-12-0014**

May 23, 2012

PJG 1-4. Please describe 1800's relationship with BBG Communications, Inc.

ANSWER: 1800 Collect, Inc. is managed by BBG Communications, Inc.

All Contacts Providing Information/Response for the above question:

Gregorio Galicot, President
1658 Gales Boulevard, Suite B., San Diego, California 92154
E-Mail: support@faircall.com
Telephone Number: (619) 710-1650

**ARIZONA CORPORATION COMMISSION
STAFF'S FIRST SET OF DATA REQUESTS TO
1 800 COLLECT, INC. ("1 800 Collect")
Docket No. T-20832A-12-0014**

May 23, 2012

- PJG 1-5. In response to item (B-2) of the Application, 1 800 attached financial statements for Faircall, Inc. that have Confidential & Proprietary noted at the bottom of each page. Based on the information described above, please provide responses to the following:
- a) Please identify whether Faircall, Inc. is the parent company of 1 800.
 - b) If Faircall, Inc. is the parent company, please identify whether 1 800 be relying on the financial resources of its parent company.
 - i. If 1 800 will be relying on the financial resources of Faircall, Inc. please amend the response to item (B-3) in the Application; and
 - ii. If 1 800 will be relying on the financial resources of Faircall, Inc. and if 1 800 is requesting that its financial information be treated as confidential, an Applicant must clearly justify its request in writing and agree to accept Staff's standard confidential agreement without change. Following satisfactory review of the Applicant's reasons for requesting confidential treatment, Staff will provide the Applicant with a standard confidentiality agreement. Should Staff agree to confidential treatment, 1 800 will, nonetheless, still be required to allow Staff to include four figures in its Staff Report - Net Income, Total Assets, Total Equity, and the Net Book Value of all Arizona jurisdictional assets.

ANSWER:

- a) Please see response to PJG 1-3.
- b) Please see response to PJG 1-3.

All Contacts Providing Information/Response for the above question:

Gregorio Galicot, President
1658 Gailes Boulevard, Suite B., San Diego, California 92154
E-Mail: support@faircall.com
Telephone Number: (619) 710-1650

**ARIZONA CORPORATION COMMISSION
STAFF'S FIRST SET OF DATA REQUESTS TO
1 800 COLLECT, INC. ("1 800 Collect")
Docket No. T-20832A-12-0014**

May 23, 2012

- PJG 1-6. In reference to 1800's proposed Arizona CC Tariff No. 2, on Original Sheet No.12, at 2.6.3, please add the following to the proposed tariff:
- "Customers may also file complaints with Arizona Corporation Commission's Consumer Services, Utilities Division. Customers may file a complaint online by going to:
<http://www.azcc.gov/divisions/utilities/consumerservices.asp>
- Customer may contact the Commission writing or by phone at:
- Arizona Corporation Commission
Consumer Services, Utilities Division
1200 W. Washington Street
Phoenix, Arizona, 85007
Phoenix Office: 602-452-4251 or (800)222-7000
Tucson Office: 520-628-6550 or (800)535-0148
- ANSWER: Please see attached Arizona CC Tariff No. 2, on Original Sheet No.12, at 2.6.3 replacement page.

All Contacts Providing Information/Response for the above question:

Gregorio Galicot, President
1658 Gales Boulevard, Suite B., San Diego, California 92154
E-Mail: support@faircall.com
Telephone Number: (619) 710-1650

ALTERNATIVE OPERATOR SERVICES TARIFF

SECTION 2 - RULES AND REGULATIONS, (CONT'D.)**2.6 Billing and Payment For Service, (Cont'd)****2.6.3 Disputed Charges**

Any objections to billed charges must be reported to the Company or its billing agent within sixty (60) days of the closing date printed on the bill issued to the Customer. Adjustments to Customers' bills shall be made to the extent that circumstances exist which reasonably indicate that such changes are appropriate. Customers may contact the Arizona Corporation Commission with 1) any unresolved dispute or 2) disputed charges for which the Company refuses an adjustment if disputed charges were reported to the Company after sixty (60) days from the closing date on the Customer's bill. All billing disputes are subject to the review and authority of the Arizona Corporation Commission which may be reached at the following address:

Arizona Corporation Commission
1200 W. Washington Street
Phoenix, Arizona 85007

Customers may also file complaints with Arizona Corporation Commission's Consumer Services, Utilities Division. Customers may file a complaint online by going to <http://www.azcc.gov/divisions/utilities/consumerservices.asp>

Customers may contact the Commission writing or by phone at:

Arizona Corporation Commission
Consumer Services, Utilities Division
1200 W. Washington Street
Phoenix, Arizona 85007
Phoenix Office: (602) 452-4251 or (800) 222-7000
Tucson Office: (520) 628-6550 or (800) 535-0148

Issued:

Issued by:

Gregorio Galicot, President
1658 Gailes Boulevard, Suite B.,
San Diego, CA 92154

Effective:

**ARIZONA CORPORATION COMMISSION
STAFF'S FIRST SET OF DATA REQUESTS TO
1 800 COLLECT, INC. ("1 800 Collect")
Docket No. T-20832A-12-0014**

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PJG 1-7. As indicated in 1800's proposed Arizona CC Tariff No. 2, on Original Sheet No. 17, at 3.2.3, please explain if there are technical or system reasons why the minimum initial period for billing purposes is 5 minutes.

ANSWER: Please see attached Arizona CC Tariff No. 2, on Original Sheet No.17, at 3.2.3 replacement page.

All Contacts Providing Information/Response for the above question:

Gregorio Galicot, President
1658 Gales Boulevard, Suite B., San Diego, California 92154
E-Mail: support@faircall.com
Telephone Number: (619) 710-1650

ALTERNATIVE OPERATOR SERVICES TARIFF

SECTION 3 - SERVICE DESCRIPTIONS AND RATES**3.1 General**

The Company provides message telecommunications and operator assisted calling services for use by transient customers for communications originating and terminating within the State of Arizona. The Company's services are available twenty-four hours per day, seven days a week. Intrastate service is offered in conjunction with interstate service.

Customers are charged individually for each call placed through the Company's network. Charges may vary by service offering, mileage band, class of call, time of day, day of week and/or call duration. Customers are billed based on their use of the Company's services and network. No installation charges apply.

3.2 Timing of Calls

Billing for calls placed over the Company network is based in part on the duration of the call as follows, unless otherwise specified in this tariff:

- 3.2.1** Timing of each call begins when the called station is answered (i.e. when two way communications are established.) Answer detection is based on standard industry answer detection methods, including hardware and software answer detection. For Collect Calls, charges apply only if the called party accepts the responsibility for payment. For Person to Person Calls, charges apply only if the calling party is connected with the designated called party or an agreed upon substitute.
- 3.2.2** Chargeable time for calls ends when one of the parties disconnects from the call.
- 3.2.3** Unless otherwise specified in this tariff, the minimum initial period for billing purposes is one (1) minute.
- 3.2.4** Unless otherwise specified in this tariff, billing for usage after the initial period is in full one (1) minute increments.

Issued:

Issued by:

Gregorio Galicot, President
1658 Gailes Boulevard, Suite B.,
San Diego, CA 92154

Effective:

**ARIZONA CORPORATION COMMISSION
STAFF'S FIRST SET OF DATA REQUESTS TO
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Docket No. T-20832A-12-0014**

May 23, 2012

PJG 1-8. In regards to PJG 1.6 above, please indicate why the minimum initial period for billing purposes as specified in 3.2.3 is not the same as the one minute increment as specified in 3.2.4.

ANSWER: Please see response to PJG 1-7.

All Contacts Providing Information/Response for the above question:

Gregorio Galicot, President
1658 Gailes Boulevard, Suite B., San Diego, California 92154
E-Mail: support@faircall.com
Telephone Number: (619) 710-1650

**ARIZONA CORPORATION COMMISSION
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PJG 1-9. As shown in 1800's proposed Arizona CC Tariff No.2, on Original Sheet No. 20, at 3.5, and on Original Sheet No. 24 at 3.7.1, please identify whether the plans listed are Long Distance calling plans. If so, please amend the Application and proposed tariff to reflect 1800's request for Long Distance authority.

ANSWER: Please see attached Arizona CC Tariff No. 2, on Original Sheet No.20, at 3.5.1 replacement page.

All Contacts Providing Information/Response for the above question:

Gregorio Galicot, President
1658 Gales Boulevard, Suite B., San Diego, California 92154
E-Mail: support@faircall.com
Telephone Number: (619) 710-1650

ALTERNATIVE OPERATOR SERVICES TARIFF

SECTION 3 - SERVICE DESCRIPTIONS AND RATES, (CONT'D.)

3.5 Service Offerings

3.5.1 Reserved for Future Use

Issued:

Issued by:

Gregorio Galicot, President
1658 Gales Boulevard, Suite B.,
San Diego, CA 92154

Effective:

**ARIZONA CORPORATION COMMISSION
STAFF'S FIRST SET OF DATA REQUESTS TO
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Docket No. T-20832A-12-0014**

May 23, 2012

PJG 1-10. In regards to the plans shown on Original Sheet No. 24, at 3.7.1, please explain the reason(s) for the 5 minute minimum in each plan.

ANSWER: Some calls originate from Mobile Operators and they have insisted on 5 minute minimum plans. Please see attached Arizona CC Tariff No. 2, on Original Sheet No.24, at 3.7.1 replacement page.

All Contacts Providing Information/Response for the above question:

Gregorio Galicot, President
1658 Gailes Boulevard, Suite B., San Diego, California 92154
E-Mail: support@faircall.com
Telephone Number: (619) 710-1650

ALTERNATIVE OPERATOR SERVICES TARIFF

SECTION 3 - SERVICE DESCRIPTIONS AND RATES (CONT'D.)**3.7.1 Rates****1+ Service I**

Per Minute	
Day	Evening/Night/Weekend
\$0.14	\$0.14

Monthly Recurring Fee \$2.00
Calls are billed in 1 minute increments, in some instances, a 5 minute minimum.

1+ Service II

Per Minute	
Day	Evening/Night/Weekend
\$0.14	\$0.14

Monthly Recurring Fee \$2.00
Calls are billed in 1 minute increments, in some instances, a 5 minute minimum.

Travel Card Service

Per Minute	
Day	Evening/Night/Weekend
\$0.25	\$0.25

Calls are billed in 1 minute increments, in some instances, a 5 minute minimum.

Pay Telephone Discount Toll Service

Per Minute	
Day	Evening/Night/Weekend
\$0.25	\$0.25

Calls are billed in 1 minute increments, in some instances, a 5 minute minimum.

Issued:

Issued by:

Gregorio Galicot, President
1658 Gailes Boulevard, Suite B.,
San Diego, CA 92154

Effective:

**ARIZONA CORPORATION COMMISSION
STAFF'S FIRST SET OF DATA REQUESTS TO
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Docket No. T-20832A-12-0014**

May 23, 2012

PJG 1-11. In 1800's proposed Arizona CC Tariff No. 2, on Original Sheet No. 25, at 3.7.1, the Maximum InterLATA Usage Rates do not have any headings showing the mileage bands, first minute, additional minute, time of day, etc. to clearly explain the figures in the table. Please add the headings and file a replacement page containing this information.

ANSWER: Please see attached Arizona CC Tariff No. 2, on Original Sheet No. 25, at 3.7.1 replacement page.

All Contacts Providing Information/Response for the above question:

Gregorio Galicot, President
1658 Gailes Boulevard, Suite B., San Diego, California 92154
E-Mail: support@faircall.com
Telephone Number: (619) 710-1650

ALTERNATIVE OPERATOR SERVICES TARIFF

SECTION 3 - SERVICE DESCRIPTIONS AND RATES (CONT'D.)

3.7.1 Operator Assisted Calling (cont'd)

InterLATA Rates (Cont'd.)

Maximum InterLATA Usage Rates

Mileage		Day		Eve.		Night	
Range 1	Range 2	Init. Min.	Add'l Min.	Init. Min.	Add'l Min.	Init. Min.	Add'l Min.
0	10	0.3000	0.3000	0.3000	0.3000	0.3000	0.3000
11	16	0.4000	0.3000	0.3000	0.3000	0.3000	0.3000
17	22	0.4000	0.3000	0.3000	0.3000	0.3000	0.3000
23	30	0.4500	0.3000	0.3135	0.3000	0.3000	0.3000
31	40	0.5065	0.3000	0.3135	0.3000	0.3000	0.3000
41	55	0.5307	0.3332	0.3135	0.3000	0.3000	0.3000
56	70	0.5560	0.3732	0.3590	0.3000	0.3000	0.3000
71	124	0.5560	0.3865	0.3590	0.3000	0.3000	0.3000
125	196	0.5560	0.4265	0.3590	0.3000	0.3000	0.3000
197	292	0.5560	0.4799	0.3590	0.3000	0.3000	0.3000
293	Over	0.5800	0.4820	0.3908	0.3000	0.3000	0.3000

Maximum InterLATA Service Charges

Customer Dialed Calling or Credit Card -	\$1.50
Operator Dialed Calling or Credit Card -	\$2.50
Station-to-Station Collect	\$2.33
Person-to-Person Collect	\$4.66
Third Party Station-to-Station	\$2.33
Third Party Person-to-Person	\$4.66
Person-to-Person	\$4.50
Station-to-Station	\$3.50
Operator Dialed Surcharge	\$2.00
Location Specific Charge	\$1.00
Directory Assistance	\$2.00

Issued:

Issued by:

Gregorio Galicot, President
1658 Gailes Boulevard, Suite B.,
San Diego, CA 92154

Effective:

**ARIZONA CORPORATION COMMISSION
STAFF'S FIRST SET OF DATA REQUESTS TO
1 800 COLLECT, INC. ("1 800 Collect")
Docket No. T-20832A-12-0014**

May 23, 2012

PJG 1-12. In 1800's proposed Arizona CC Tariff No. 2, on Original Sheet No. 26, at 3.7.2, the Maximum IntraLATA Usage Rates do not have any headings showing the mileage bands, first minute, additional minute, time of day, etc. to clearly explain the figures in the table. Please add the headings and file a replacement page containing this information.

ANSWER: Please see attached Arizona CC Tariff No. 2, on Original Sheet No. 26, at 3.7.2 replacement page.

All Contacts Providing Information/Response for the above question:

Gregorio Galicot, President
1658 Gailes Boulevard, Suite B., San Diego, California 92154
E-Mail: support@faircall.com
Telephone Number: (619) 710-1650

ALTERNATIVE OPERATOR SERVICES TARIFF

SECTION 3 - SERVICE DESCRIPTIONS AND RATES (CONT'D.)

3.7 Operator Assisted Calling (cont'd)

3.7.2 IntraLATA Rates

Maximum IntraLATA Usage Rates

Mileage		Day		Eve.		Night	
Range 1	Range 2	Init. Min.	Add'l Min.	Init. Min.	Add'l Min.	Init. Min.	Add'l Min.
0	10	0.3000	0.3000	0.3000	0.3000	0.3000	0.3000
11	16	0.4000	0.3000	0.3000	0.3000	0.3000	0.3000
17	22	0.4000	0.3000	0.3000	0.3000	0.3000	0.3000
23	30	0.4500	0.3000	0.3135	0.3000	0.3000	0.3000
31	40	0.4500	0.3000	0.3135	0.3000	0.3000	0.3000
41	55	0.4500	0.3000	0.3135	0.3000	0.3000	0.3000
56	70	0.5200	0.3300	0.3590	0.3000	0.3000	0.3000
71	124	0.5200	0.3300	0.3590	0.3000	0.3000	0.3000
125	196	0.5300	0.3600	0.3590	0.3000	0.3000	0.3000
197	292	0.5800	0.3600	0.3590	0.3000	0.3000	0.3000
293	Over	0.5800	0.3800	0.3908	0.3000	0.3000	0.3000

Maximum IntraLATA Service Charges

Customer Dialed Calling or Credit Card -	\$1.50
Operator Dialed Calling or Credit Card -	\$2.50
Station-to-Station Collect	\$2.30
Person-to-Person Collect	\$4.50
Third Party Station-to-Station	\$2.30
Third Party Person-to-Person	\$4.50
Person-to-Person	\$4.50
Station-to-Station	\$3.50
Operator Dialed Surcharge	\$2.00
Location Specific Charge	\$1.00
Directory Assistance	\$2.00

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Docket No. T-20832A-12-0014**

May 23, 2012

PJG 1-13. In 1800's proposed Arizona CC Tariff No. 2, on Original Sheet No. 27, at 3.7.2, please explain the following:

- a) Describe what an Operator Assisted IntraLATA Vanity call is and how the charges are applied.
- b) Please explain how any of the Operator Assisted IntraLATA Per Minute Rate and Operator Surcharges shown on Original Sheet No. 27 are different and/or relate to the Maximum IntraLATA Usage Rates and Maximum IntraLATA Service Charges shown on Original Sheet No. 26.

ANSWER: a) A call within the same LATA that originated over a customer chosen access method such as 1-800-COLLECT.

b) Charges are included in the Tariff and differ from standard 0+/- calling service.

All Contacts Providing Information/Response for the above question:

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May 23, 2012

- PJG 1-14. In 1800's proposed Arizona CC Tariff No. 2, on Original Sheet No. 27, at 3.7.2, under Miscellaneous Charges, please explain the following:
- a) The definition of a Property Imposed Fee for \$6.00, when it is applied, and to what type of call.
 - b) The definition of a Non-Subscriber Fee for \$3.50, when it is applied, and to what type of call.
 - c) The definition of a Bill Statement Fee for \$3.99, when it is applied, and to whom this charge would apply. In general, Staff does not support such a fee and it is recommended that a replacement page to the proposed tariff be filed removing such a fee.
 - d) The definition of a Carrier Cost Recovery Fee for \$2.93, when it is applied, and to whom this charge would apply. In general, Staff does not support such a fee and it is recommended that a replacement page to the proposed tariff be filed removing such a fee.
 - e) In regards to the Paystation Surcharge listed as \$1.50, the Commission's current policy allows a maximum per call rate of \$0.60. Therefore, it is recommended that a replacement page to the proposed tariff be filed containing the lesser maximum rate.
 - f) The definition of a Tax Recovery Surcharge for \$0.99, when it is applied, and to whom this charge would apply. In general, Staff does not support such a fee and it is recommended that a replacement page to the proposed tariff be filed removing such a fee.
 - g) The definition of a Dial Around Surcharge for \$1.50, when it is applied, and to what type of call.

All Contacts Providing Information/Response for the above question:

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May 23, 2012

ANSWER:

- a) Fee imposed by the site location of the originating property for which we are providing service.
- b) User not subscribed to the network.
- c) Please see attached Arizona CC Tariff No. 2, on Original Sheet No. 27, at 3.7.2 replacement page.
- d) Please see attached Arizona CC Tariff No. 2, on Original Sheet No. 27, at 3.7.2 replacement page.
- e) Please see attached Arizona CC Tariff No. 2, on Original Sheet No. 27, at 3.7.2 replacement page.
- f) Please see attached Arizona CC Tariff No. 2, on Original Sheet No. 27, at 3.7.2 replacement page.
- g) Per call - will be added to any completed intrastate toll access code and subscriber toll-free 800/888 type calls placed from a public or semi-public payphone.

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ALTERNATIVE OPERATOR SERVICES TARIFF

SECTION 3 - SERVICE DESCRIPTIONS AND RATES (CONT'D.)

3.7 Operator Assisted Calling (cont'd)

3.7.2 IntraLATA Rates

Vanity

Per Minute		1.15
Operator Surcharges:		
Collect:	Auto	9.75
	0+ Op Assist	9.75
	0- Op Assist	9.75
Calling Card:	Auto	9.75
	0+ Op Assist	9.75
	0- Op Assist	9.75
Third Party:	Auto	9.75
	0+ Op Assist	9.75
	0- Op Assist	9.75
Bank Card:	Auto	9.75
	0+ Op Assist	9.75
	0- Op Assist	9.75
Person to Person:		9.75

Miscellaneous Charges

Property Imposed Fee		\$6.00
Non-Subscriber Fee		\$3.50
Universal Service Fund	FCC Rate for Interstate/International State Rate for Intrastate Calls	
Paystation Surcharge		\$0.60
Federal Regulatory Fees		\$0.99
Dial Around Surcharge		\$1.50

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