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ARIZONA CORPORATION COMMI

UTILITY COMPLAINT FORM

RECEIVED

Investigator: Carmen Madrid

Phone: 2012 MAY 11 P 3:37

Fax:

Priority: Respond Within Five Days

Opinion No. 2012 103666

Date: 5/10/2012

Complaint Description: 08A Rate Case Items - Opposed
01H Billing - Smart Meter

First:

Last:

Complaint By: Marsha

Piercefield

Account Name: Marsha Piercefield

Home: (000) 000-0000

Street:

Work: (000) 000-0000

City: Prescott

CBR:

State: AZ Zip: 86301

is: E-Mail

Utility Company: Arizona Public Service Company

Division: Electric

Contact Name: For assignment

Contact Phone:

Nature of Complaint:

From: Rod Painter [mailto:
Sent: Thursday, May 03, 2012 10:04 AM
To: Utilities Div - Mailbox
Subject: Smart meters used by APS

It is my understanding that those people that have the 'smart' meter APS put on our homes and changed out to the prior meter will be charged extra to have someone read the meter. Due to the health issues I was experiencing due to the meter I did have it changed out and the migraine headaches have stopped. In addition, my dog broke out in an awful rash on his body that also stopped as soon as the meter was removed.

These meters have a moratorium in California due to the health concerns. Please do not let APS charge us and additional cost to read the meter. We did not ask for the smart meter, and I do feel it is discrimination, when they charge us more because they are using a product that is causing health issues.

We cannot afford to have our utilities go up any further. Given all the solar that is being used, and the add'l usage going back into the grid, APS needs to be more concerned with the health issues they are causing with the meters than the excessive money they will be passing on to their executives that have little regard for the health problems that are costing the consumer doctor bills to find out it is the meter.

Please do not let them charge additional amounts on our billing for this dangerous meter.

Thank you for your consideration.

Marsha Piercefield

Prescott, AZ 86301
End of Complaint

Arizona Corporation Commission
DOCKETED
MAY 11 2012
DOCKETED BY [Signature]