

E-01933A-12-0291



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ORIGINAL

ARIZONA CORPORATION COMMISSION
UTILITY COMPLAINT FORM

Investigator: Richard Martinez

Phone:

Fax:

Priority: Respond Within Five Days

Opinion No. 2012 - 104707

Date: 7/5/2012

Complaint Description: 08A Rate Case Items - Opposed
N/A Not Applicable

Complaint By: First: Ray Last: Peterson

Account Name: Ray Peterson

Street:

City: Tucson

State: AZ Zip: 85748

Home:

Work:

CBR:

is:

RECEIVED
2012 JUL -6 A 8:11
ARIZONA CORPORATION COMMISSION
DOCKET CONTROL

Utility Company: Tucson Electric Power Company

Division: Electric

Contact Name:

Contact Phone:

Nature of Complaint:

Docket No. E-01933A-12-0291

Customer states he has lived in Tucson for 30 years and is retired and on a fixed income. Customer is not happy that he is already paying about \$3.00 per month to develop Solar Energy as customer believes this should come from TEP's pocket and not his. Now, TEP is asking the ACC for a 15% rate increase. Customer said he can agree to a 2-3% increase but not a 15% rate increase.

Customer claims he used to work for Consolidated Edison, Inc. (a Public Utility Company) located in the East Coast and vividly recalls at times when this company would "force" the crew to work overtime in order to use up their allocated money they where budgeted for. Customer knows what actually happens to the monies as he has personal experience while working for a public utility electrical company in the past.

Customer is asking that the Commissioners not approve the proposed 15% rate increase that Tucson Electric Power Company is asking for.

End of Complaint

Utilities' Response:

Investigator's Comments and Disposition:

7/05/12

Emailed to the ACC Phoenix office for docketing.

FILE CLOSED.

End of Comments

Arizona Corporation Commission

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