

W-02199A-11-0329
SW-02199A-11-0330



ORIGINAL

ARIZONA CORPORATION COMMISS

UTILITY COMPLAINT FORM

Investigator: Trish Meeter

Phone: [REDACTED]

Fax: [REDACTED]

Priority: Respond Within Five Days

Opinion No. 2012 103613

Date: 5/9/2012

Complaint Description: 08A Rate Case Items - Opposed
N/A Not Applicable

Complaint By: First: Roger & Linda Last: Leland

Account Name: Roger & Linda Leland Home: [REDACTED]

Street: [REDACTED] Work:

City: Chandler CBR:

State: AZ Zip: 85248 is:

Utility Company: Pima Utility Company

Division: Water

Contact Name: [REDACTED] Contact Phone: [REDACTED]

Nature of Complaint: [REDACTED]
From: [REDACTED]
Sent: Saturday, April 28, 2012 6:42 AM
To: Utilities Div - Mailbox
Subject: Proposed Rate Increase - Pima Utility

Arizona Corporation Commission
DOCKETED
MAY 09 2012

DOCKETED BY [Signature]

ARIZONA CORPORATION COMMISSION
DOCKET CONTROL
2012 MAY -9 P 3:46
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Corporation Commission Members:

RE: Docket Numbers:
Water - Docket No. W-02199A-11-0329
Sewer - Docket No. SW-02199A-11-0330

I would like to address some comments to the Members regarding the proposed water & sewer rate charges by Pima Utility. Pima Utility is a wholly owned subsidiary of Robson Communities, Inc. the developer of Sun Lakes. Robson, as many other builders has suffered financial difficulties during the down-turn in new home sales in recent years. However, I feel these HIGH rate increases are intended to increase revenues to Robson, rather than just cover increased operating expenses of Pima. Since Mr. Robson started his own water company when developing the community, it would seem this is seen as a way to increase overall revenues in tough times! And since Robson Communities is now completely 'out' of the ownership/control of ALL the amenities in the three phases of Sun Lakes, this would appear to them a good new place to pick our pockets.

We would ask for a careful review of the amount of this increase in residents' monthly water bills, as well as to annual sewer assessments through our homeowner dues. Yes, some increase may be necessary to cover increased operating expenses, but we do not believe it would be as high as what is proposed. Many homeowners in Sun Lakes are seniors on very limited incomes, and simply cannot afford this large an increase all at once. Please look at the total picture of how repeated increases by ALL utilities, as well as property taxes are hurting folks, particularly those on fixed income.