

OPEN MEETING AGENDA ITEM

W-01303A-09-0343  
50 ORIGINAL 243A-09-0343



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ARIZONA CORPORATION COMMI

UTILITY COMPLAINT FORM

Investigator: Sheila Stoeller

Phone: 602-542-4123 4: 06

Fax:

Priority: Respond Within Five Days

Opinion No. 2012 - 103584

Complaint Description: 08G Consolidation - Opposed  
N/A Not Applicable

ARIZONA CORPORATION COMMISSION  
DOCKET CONTROL

Arizona Corporation Commission  
Date: 5/4/2012  
DOCKETED

MAY 09 2012

DOCKETED BY J.M.

Complaint By: First: Richard

Last: Frechette

Account Name: Richard Frechette

Home: (000) 000-0000

Street: n/a

Work:

City: Sun City West

CBR:

State: AZ Zip: 85375

is:

Utility Company: Arizona - American Sewer Company

Division: sewer

Contact Name: Karl Wilkins

Contact Phone:

Nature of Complaint:

Dear Commissioners; As a resident of Corte Bella for the past almost nine (9) years we have seen our water and waste water monthly bill increase from \$52 a month to over \$120 a month. We have done everything conceivable to cut back on water usage with the exception of eliminating our outside landscaping (shrubs, bushes, trees) to keep our monthly costs down. My wife and I are retired and on a fixed income and quite possibly will have to put our home up for sale should these arguably high rates continue to increase. We are opposed to the deconsolidation of the Anthem/Agua Fria Wastewater district. Honestly we cannot afford another monthly increase of almost \$70.00 a month or a total of \$2280 a year for this service. If this docket is approved there will also be a backlash of other increases since our HOA will be forced to add additional costs to all the homeowners as well. The deconsolidation is certainly not in the best interests of we homeowners in Corte Bella. Thank you for your time and I am hopeful you will do the right thing as elected officials. Sincerely, Richard A. Frechette

\*End of Complaint\*

Utilities' Response:

Investigator's Comments and Disposition:

5/4--opinion entered into database and will be docketed.

\*\*\*\*\*CLOSED\*\*\*\*\*

\*End of Comments\*

Date Completed: 5/4/2012

Opinion No. 2012 - 103584

**ARIZONA CORPORATION COMMISSION**  
**UTILITY COMPLAINT FORM**

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Investigator: Sheila Stoeller

Phone: 602-542-4143

Fax:

Priority: Respond Within Five Days

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Opinion No. 2012 - 103587

Date: 5/4/2012

Complaint Description: 08H Consolidation - In Favor  
N/A Not Applicable

Complaint By: First: Elizabeth Last: Pontius

Account Name: Elizabeth Pontius (Betty & Jim)

Home: (000) 000-0000

Street: n/a

Work:

City: Sun City West

CBR:

State: AZ Zip: 85375

is: E-Mail

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Utility Company: Arizona - American Sewer Company

Division: sewer

Contact Name: Karl Wilkins

Contact Phone: /- )

Nature of Complaint:

Mailmaster,

Reference Docket No. SW-01303A-09-0343 and W-01303A-09-0343

I support the Administrative Law Judge's Recommended Opinion and Order and request that the Commission adopt the Order at the Open Meeting currently scheduled to be held on May 22nd and May 23rd.

I agree that deconsolidation of the Anthem / Agua Fria Wastewater district is not in the best interest.

Sincerely,  
Elizabeth A. Pontius  
Corte Bella Resident  
\*End of Complaint\*

Utilities' Response:

Investigator's Comments and Disposition:

5/4--opinion entered into database and will be docketed.  
\*End of Comments\*

\*\*\*\*\*CLOSED\*\*\*\*\*

Date Completed: 5/4/2012

Opinion No. 2012 - 103587

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**ARIZONA CORPORATION COMMISSION**  
**UTILITY COMPLAINT FORM**

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Investigator: Sheila Stoeller

Phone: 602-542-4143

Fax:

Priority: Respond Within Five Days

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Opinion No. 2012 - 103588

Date: 5/4/2012

Complaint Description: 08H Consolidation - In Favor  
N/A Not Applicable

Complaint By: First: Peter Last: Epstein

Account Name: Peter Epstein

Home: (000) 000-0000

Street:

Work:

City: Sun City West

CBR:

State: AZ Zip: 85375

is: E-Mail

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Utility Company: Arizona - American Sewer Company

Division: sewer

Contact Name: Karl Wilkins

Contact Phone: (623) 815-3107

Nature of Complaint:

I support the ALJ's Recommended Opinion and Order and request that the Commission adopt the Order at the Open Meeting. You must reference Docket No. SW-01303A-09-0343 and W-01303A-09-0343 as part of your submission.

Thank You,  
Peter Epstein  
\*End of Complaint\*

Utilities' Response:

Investigator's Comments and Disposition:

5/4--opinion entered into database and will be docketed.  
\*End of Comments\*

\*\*\*\*\*CLOSED\*\*\*\*\*

Date Completed: 5/4/2012

Opinion No. 2012 - 103588

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**ARIZONA CORPORATION COMMISSION**  
**UTILITY COMPLAINT FORM**

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Investigator: Sheila Stoeller

Phone: 602-542-4143

Fax:

Priority: Respond Within Five Days

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Opinion No. 2012 - 103589

Date: 5/4/2012

Complaint Description: 08H Consolidation - In Favor  
N/A Not Applicable

Complaint By: First: Steve B.

Last: Yonovitz

Account Name: Steve B. Yonovitz

Home: (000) 000-0000

Street: n/a

Work:

City: Sun City West

CBR:

State: AZ Zip: 85375

is: E-Mail

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Utility Company: Arizona - American Sewer Company

Division: sewer

Contact Name: Karl Wilkins

Contact Phone: "

Nature of Complaint:

5 Commissioners:

I support the ALJ's Recommended Opinion and Order and request that the Commission adopt the Order at the Open Meeting. This is in reference to Docket No. SW-01303A-09-0343 and W-01303A-09-0343.

Yours Truly,

Steve B. Yonovitz  
\*End of Complaint\*

Utilities' Response:

Investigator's Comments and Disposition:

5/4--opinion entered into database and will be docketed.  
\*End of Comments\*

\*\*\*\*CLOSED\*\*\*\*

Date Completed: 5/4/2012

Opinion No. 2012 - 103589

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**ARIZONA CORPORATION COMMISSION**  
**UTILITY COMPLAINT FORM**

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Investigator: Sheila Stoeller

Phone: 602-542-4143

Fax:

Priority: Respond Within Five Days

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Opinion No. 2012 - 103590

Date: 5/4/2012

Complaint Description: 08H Consolidation - In Favor  
N/A Not Applicable

Complaint By: First: Gary W. Last: Yeager

Account Name: Gary W. Yeager

Home:

Street:

Work:

City: Sun City West

CBR:

State: AZ Zip: 85375

is: E-Mail

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Utility Company: Arizona - American Sewer Company

Division: sewer

Contact Name: Karl Wilkins

Contact Phone:

Nature of Complaint:

Reference Docket No. SW-01393A-09-0343 and W-01303A-09-0343

Commission Members: In response to the referenced Dockets, I unequivocally support the Administrative Law Judge's Recommended Opinion and Order (ROO) issued 10 April 2012, that "Deconsolidation of the Anthem/Agua Fria Wastewater District is not in the best interest at this time," and I strongly encourage the Commission to support, accept and approve the ROO at the Open Meeting on 22/23 May 2012.

Submitted for your consideration: Gary W. Yeager  
\*End of Complaint\*

Utilities' Response:

Investigator's Comments and Disposition:

5/4--opinion entered into database and will be docketed.  
\*End of Comments\*

\*\*\*\*CLOSED\*\*\*\*

Date Completed: 5/4/2012

Opinion No. 2012 - 103590

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**ARIZONA CORPORATION COMMISSION**  
**UTILITY COMPLAINT FORM**

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Investigator: Sheila Stoeller

Phone: 602-542-4143

Fax:

Priority: Respond Within Five Days

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Opinion No. 2012 - 103592

Date: 5/4/2012

Complaint Description: 08H Consolidation - In Favor  
N/A Not Applicable

Complaint By: First: Gordon & Janet Last: Rowley

Account Name: Gordon & Janet Rowley

Home: (000) 000-0000

Street: n/a

Work:

City: Sun City West

CBR:

State: AZ Zip: 85375

is: E-Mail

---

Utility Company: Arizona - American Sewer Company

Division: sewer

Contact Name: Karl Wilkins

Contact Phone:

Nature of Complaint:

Ref: Docket No. SW-01303A-09-0343 and W-01303A-09-0343

Commissioners:

We write to express our support for the ALJ's Recommended Opinion and Order and we request that the Commission adopt the Order at the Open Meeting.

Thank you.

Gordon and Janet Rowley  
Corte Bella Homeowners  
\*End of Complaint\*

Utilities' Response:

Investigator's Comments and Disposition:

5/4--opinion entered into database and will be docketed.  
\*End of Comments\*

\*\*\*\*\*CLOSED\*\*\*\*\*

Date Completed: 5/4/2012

Opinion No. 2012 - 103592

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**ARIZONA CORPORATION COMMISSION**  
**UTILITY COMPLAINT FORM**

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Investigator: Sheila Stoeller

Phone: 602-542-4143

Fax:

Priority: Respond Within Five Days

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Opinion No. 2012 - 103594

Date: 5/4/2012

Complaint Description: 08H Consolidation - In Favor  
N/A Not Applicable

Complaint By: First: Dave Last: Strom

Account Name: Dave Strom

Home: (000) 000-0000

Street: n/a

Work:

City: Sun City West

CBR:

State: AZ Zip: 85375

is: E-Mail

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Utility Company: Arizona - American Sewer Company

Division: sewer

Contact Name: Karl Wilkins

Contact Phone: ( )

Nature of Complaint:

Mail Master,

Regarding Docket Numbers : SW-01303A-09-0343 and W-01303A-09-0343

I am in support of Administrative Law Judge's Recommended Opinion and Order and I request that the Commission adopt the Order at the open meeting.

Increasing the waste water rate by over \$800 per year for the average homeowner is outlandish and exorbitant.

Dave Strom

\*End of Complaint\*

Utilities' Response:

Investigator's Comments and Disposition:

5/4--opinion entered into database and will be docketed.

\*\*\*\*\*CLOSED\*\*\*\*\*

\*End of Comments\*

Date Completed: 5/4/2012

Opinion No. 2012 - 103594

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# ARIZONA CORPORATION COMMISSION

## UTILITY COMPLAINT FORM

Investigator: Sheila Stoeller

Phone: 602-542-4143

Fax:

Priority: Respond Within Five Days

Opinion No. 2012 - 103593

Date: 5/4/2012

Complaint Description: 08H Consolidation - In Favor  
N/A Not Applicable

Complaint By: First: Candace Last: Elvgren

Account Name: Candace Elvgren

Home: (000) 000-0000

Street: -----

Work:

City: Sun City West

CEP:

State: AZ Zip: 85375

is: E-Mail

Utility Company: Arizona - American Sewer Company

Division: sewer

Contact Name: Karl Wilkins

Contact Phone:

Nature of Complaint:

May 1, 2012

Reference: Docket No. SW-01303A-09-0343 and W-01303A-09-0343

Dear Commissioner Gary Pierce;

I am a full time resident of Corte Bella. I am a registered voter and a member of the Tea Party. I support the ALJ's recommended Opinion and Order and I am requesting that the Commission adopt the Order at the Open Meeting.

I am single and living on a fixed income and the suggested increase in the water rates would be a real burden. I feel safe and at home living in this community. That was my reason for moving there five years ago. I fear that I may be forced to move because I can no longer afford to live there.

Respectfully,

Candace Elvgren  
\*End of Complaint\*

Utilities' Response:

Investigator's Comments and Disposition:

5/4--opinion entered into database and will be docketed.  
\*End of Comments\*

\*\*\*\*\*CLOSED\*\*\*\*\*

**ARIZONA CORPORATION COMMISSION  
UTILITY COMPLAINT FORM**

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Investigator: Sheila Stoeller

Phone: 602-542-4143

Fax:

Priority: Respond Within Five Days

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Opinion No. 2012 - 103596

Date: 5/4/2012

Complaint Description: 08H Consolidation - In Favor  
N/A Not Applicable

Complaint By: First: Joe & Cindy Last: St. Martin

Account Name: Joe & Cindy St. Martin

Home: (000) 000-0000

Street:

Work:

City: Sun City West

CBR:

State: AZ Zip: 85375

is: E-Mail

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Utility Company: Arizona - American Sewer Company

Division: sewer

Contact Name: Karl Wilkins

Contact Phone: (000) 000-0000

**Nature of Complaint:**

As a resident of Corte Bella I would like to voice my concern over the waste water increases that are being proposed at our community. I would like to let you know that we support the ALJ's Recommended Opinion and Order and request that the Commission adopt the Order at the Open Meeting. Please review the Docket No. SW 01303A-09-0343 and W 01303A-09-0343 and consider supporting the adoption of these proposed orders.

Joe & Cindy St. Martin  
\*End of Complaint\*

**Utilities' Response:**

**Investigator's Comments and Disposition:**

5/4--opinion entered into database and will be docketed.  
\*End of Comments\*

\*\*\*\*\*CLOSED\*\*\*\*\*

Date Completed: 5/4/2012

Opinion No. 2012 - 103596

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# ARIZONA CORPORATION COMMISSION

## UTILITY COMPLAINT FORM

Investigator: Sheila Stoeller

Phone: 602-542-4143

Fax:

Priority: Respond Within Five Days

Opinion No. 2012 - 103597

Date: 5/4/2012

Complaint Description: 08H Consolidation - In Favor  
N/A Not Applicable

First:

Last:

Complaint By: John and Sandra Olson

Account Name: John and Sandra Olson

Home: (000) 000-0000

Street:

Work:

City: Sun City West

CBR:

State: AZ Zip: 85375

is: E-Mail

Utility Company: Arizona - American Sewer Company

Division: sewer

Contact Name: Karl Wilkins

Contact Phone: (602) 542-4143

### Nature of Complaint:

I support the ALJ's Recommended Opinion and Order and request that the Commission adopt the Order at the Open Meeting." You must reference Docket No. SW-01303A-09-0343 and W-01303A-09-0343 as part of your submission. If not adopted we face over a \$800 annual increase in our wastewater rates and we are only here 6 months of the year. Your consideration is appreciated and will be noted. Thank you.

John and Sandra Olson

\*End of Complaint\*

### Utilities' Response:

### Investigator's Comments and Disposition:

5/4--opinion entered into database and will be docketed.

\*End of Comments\*

\*\*\*\*\*CLOSED\*\*\*\*\*

Date Completed: 5/4/2012

Opinion No. 2012 - 103597

**ARIZONA CORPORATION COMMISSION**  
**UTILITY COMPLAINT FORM**

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Investigator: Sheila Stoeller

Phone: 602-542-4143

Fax:

Priority: Respond Within Five Days

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Opinion No. 2012 - 103598

Date: 5/4/2012

Complaint Description: 08H Consolidation - In Favor  
N/A Not Applicable

Complaint By: First: **Judy & Leon** Last: **Rischall**

Account Name: Judy & Leon Rischall

Home: (000) 000-0000

Street: n/a

Work:

City: Sun City West

CBR: r...

State: AZ Zip: 85375

is: E-Mail

---

Utility Company: **Arizona - American Sewer Company**

Division: sewer

Contact Name: Karl Wilkins

Contact Phone: 480-998-4444

Nature of Complaint:

We support the ALJ's Recommended Opinion and Order and request that the Commission adopt the Order at the Open Meeting.

Judy & Leon Rischall

\*End of Complaint\*

Utilities' Response:

Investigator's Comments and Disposition:

5/4--opinion entered into database and will be docketed.

\*\*\*\*\*CLOSED\*\*\*\*\*

\*End of Comments\*

Date Completed: 5/4/2012

Opinion No. 2012 - 103598

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**ARIZONA CORPORATION COMMISSION**  
**UTILITY COMPLAINT FORM**

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Investigator: Sheila Stoeller

Phone: 602-542-4143

Fax:

Priority: Respond Within Five Days

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Opinion No. 2012 - 103599

Date: 5/4/2012

Complaint Description: 08H Consolidation - In Favor  
N/A Not Applicable

Complaint By: First: Jeff & Pam Last: Ablin

Account Name: Jeff & Pam Ablin

Home: (000) 000-0000

Street: n/a

Work:

City: Sun City West

CBR:

State: AZ Zip: 85375

is: E-Mail

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Utility Company: Arizona - American Sewer Company

Division: sewer

Contact Name: Karl Wilkins

Contact Phone:

Nature of Complaint:

Commissioners:

Re: Docket No. SW-01303A-09-0343 and W-01303A-09-0343

As advised by EPCOR's May 18, 2011 mailing, "Decision... approved a rate increase which resulted in an increase of \$67.97 per month for an average water user." If approved, this would increase our annual cost by \$815.64! For residents of Corte Bella, an age-restricted community, this proposed increase would result in a significant financial burden. Most residents, including us, are either retired or have been forced back to work to make ends meet.

On April 10, 2012, the Administrative Law Judge issued a Recommended Opinion and Order (the "ROO") stating that "deconsolidation of the Anthem / Agua Fria Wastewater district is not in the best interest at this time." We strongly support the ALJ's Recommended Opinion and Order and request that the Commission adopt the Order at the Open Meeting.

Thank you for your consideration in this matter.

Jeff & Pam Ablin

\*End of Complaint\*

Utilities' Response:

Investigator's Comments and Disposition:

5/4--opinion entered into database and will be docketed.

\*End of Comments\*

\*\*\*\*\*CLOSED\*\*\*\*\*

Date Completed: 5/4/2012

# ARIZONA CORPORATION COMMISSION

## UTILITY COMPLAINT FORM

Investigator: Sheila Stoeller

Phone: 602-542-4143

Fax:

Priority: Respond Within Five Days

Opinion No. 2012 - 103591

Date: 5/4/2012

Complaint Description: 08H Consolidation - In Favor  
N/A Not Applicable

First:

Last:

Complaint By: **Bruce & Katherine Hardy**

Account Name: Bruce & Katherine Hardy

Home: (623) 433-9225

Street: 10000 N. 10th Street, Suite 100

Work:

City: Sun City West

CBR:

State: AZ Zip: 85375

is: E-Mail

Utility Company: **Arizona - American Sewer Company**

Division: sewer

Contact Name: Karl Wilkins

Contact Phone: (602) 542-4143

Nature of Complaint:

May 1, 2012

Gentlemen:

We write to express our strong support of the recent recommended opinion & order issued by the Administrative Law Judge, on April 10, 2012, stating that" deconsolidation of the Anthem / Agua Fria Wastewater District is not in the best interest (of the general public) at this time."

It is our understanding that given this categorical statement and ruling, the Arizona Corporation Commission must still issue their approval of the ALJ's findings in a meeting to be held on May 22nd & 23rd, 2012.

Over the past several months residents of Sun City West, Corte Bella, Sun City Grand and other communities have been forced to undertake the support of cost of opposing this matter as well as others, including the sale of the Arizona Water Company to a second party absent the transparency of information demanded of such an important and far reaching issue.

Little is know of this sale - value of existing assets, depreciated assets, salaries of management; manner of the development of the AWC rate base; and on and on. A dramatic failure on the part of the Arizona Corporation Commission's representation of the general public the Commission is elected to protect!

Now comes this matter - not an issue caused or instigated by the residents of Anthem, but one brought about by the lack of information - transparency - of the Developer, Dell Webb & Pulte - in their eagerness to bring these developments on line. Add to this is the granting by the ACC of a permit to construct the North West WWTP without proper justification of need, use or cost.

All in the face of a seriously declining economy.

These actions by the ACC and the desires of the City of Anthem to deconsolidate the subject Wastewater District