

ORIGINAL



0000136401



2035 E. 17th St.
Tucson, AZ 85719
(520) 629-9833 Office
(520) 629-9766 Fax
info@HamstraAC.com

Visit us online at www.HamstraAC.com!

Arizona Corporation Commission

DOCKETED

MAY 07 2012

May 4, 2012

Chairman Gary Pierce
Arizona Corporation Commission
1200 West Washington
Phoenix, AZ 85007-2996

DOCKETED BY

Re: Tucson Electric Power Company's Application for Approval of its 2011-2012 Energy Efficiency Implementation Plan, E-01933A-11-0055

Dear Chairman Pierce and Commissioners,

My name is Jeffrey Hamstra and I am the owner of Hamstra Heating & Cooling, Inc. My company including a dedicated staff of fifty people have spent more than 28 years helping Tucson residents and businesses gain control over their energy use and costs by providing and implementing energy efficiency services.

Since the beginning of 2011, through the Tucson Electric Power BrightSave Home program, we were able to help over 150 customers save money on their electric bills through energy saving products and services. According to our utility, these efforts alone saved our city 215,000 KWH of electricity. The program was a huge success for all involved and was picking up more momentum every day until it was abruptly suspended. Our company had invested over \$50,000 in training and new equipment to handle the demand from customers for energy efficient solutions. We had also planned on hiring several new staff members because of the great BrightSave Home Program. Since the suspension, we are left with uncertainty and a stockpile of missed opportunities that gets bigger every day.

I strongly encourage you to resolve as quickly as possible the Tucson Electric Power Company's Demand Side Management Plan matter. The hold on these important customer programs has been really detrimental to Tucson ratepayers. As you can imagine, this is typically the time of year when customers want to do all that they can to cut their energy bills in advance of summer. Unfortunately, we have had to turn dozens of customers away and have had to postpone projects that would have delivered significant energy and money savings to a number of residents. Without immediate resolution these missed opportunities will only continue.

Best regards,

Jeffrey A. Hamstra

RECEIVED
2012 MAY - 1 P 4: 27
AZ CORP COMMISSION
DOCKET CONTROL