

W-20475A-120143



ORIGINAL

ARIZONA CORPORATION COMM
UTILITY COMPLAINT FORM

Investigator: Al Amezcua

Phone: (602) 542-0842

Fax: (602) 542-2129

Priority: Respond Within Five Days

Opinion No. 2012 - 103417

Arizona Corporation Commission
Date: 4/25/2012

Complaint Description: 08A Rate Case Items - Opposed
N/A Not Applicable

DOCKETED

MAY 03 2012

Complaint By: First: Lisa Last: Durbin

DOCKETED BY [Signature]

Account Name: Lisa Durbin

Home: (000) 000-0000

Street: 8410 Bavalina Dr

Work: (000) 000-0000

City: Show Low

CBR:

State: AZ Zip: 85901

is:

Utility Company: Watco, Inc. **Silver Well Service Corporation

Division: Water

Contact Name: Mark Grapp

Contact Phone: (928) 537-8739

Nature of Complaint:

4/24/12 Ms. Durbin states how can a company that is conducting business out of the state be asking for a rate increase. Is this increase to pay for them being out of state? The quality of the water is not the best. They provide bad water to its customers.

I suggested Ms. Durbin call ADEQ regarding the quality of the water.
End of Complaint

Utilities' Response:

Investigator's Comments and Disposition:

Comments noted for the record and docketed. CLOSED.
End of Comments

RECEIVED
2012 MAY -3 P 3:49
CORP COMMISSION
DOCKET CONTROL

Date Completed: 4/25/2012

Opinion No. 2012 - 103417

ARIZONA CORPORATION COMMISSION

UTILITY COMPLAINT FORM

Investigator: Al Amezcua

Phone: (602) 542-0842

Fax: (602) 542-2129

Priority: Respond Within Five Days

Opinion No. 2012 - 103374

Date: 4/24/2012

Complaint Description: 08A Rate Case Items - Opposed
N/A Not Applicable

Complaint By: First: Katherine Last: n/a

Account Name: Katherine n/a

Home: (928) 358-2384

Street: n/a

Work: (000) 000-0000

City: Show Low

CBR:

State: AZ Zip: 85901

is:

Utility Company: **Watco, Inc. **Silver Well Service Corporation**

Division: Water

Contact Name: Mark Grapp

Contact Phone: (928) 537-8739

Nature of Complaint:

She opposes the 74% increase request.

End of Complaint

Utilities' Response:

Investigator's Comments and Disposition:

Comments noted for the record and docketed. CLOSED.

End of Comments

Date Completed: 4/24/2012

Opinion No. 2012 - 103374

ARIZONA CORPORATION COMMISSION

UTILITY COMPLAINT FORM

Investigator: Al Amezcua

Phone: (602) 542-0842

Fax: (602) 542-2129

Priority: Respond Within Five Days

Opinion No. 2012 - 103372

Date: 4/24/2012

Complaint Description: 08A Rate Case Items - Opposed
N/A Not Applicable

Complaint By: First: Steven Last: Selby

Account Name: Steven Selby

Home: (000) 000-0000

Street: 8470 W Antelope Dr

Work: (000) 000-0000

City: Show Low

CBR:

State: AZ Zip: 85901

is:

Utility Company: **Watco, Inc. **Silver Well Service Corporation**

Division: Water

Contact Name: Mark Grapp

Contact Phone: (928) 537-8739

Nature of Complaint:

Protest!!!!

What they are requesting and what they need are two different things. Don't buy the request for a moment. Please do a complete audit of their books. It really need to be conducted. Deny!!!!

End of Complaint

Utilities' Response:

Investigator's Comments and Disposition:

Comments noted for the record and docketed. CLOSED.

End of Comments

Date Completed: 4/24/2012

Opinion No. 2012 - 103372

ARIZONA CORPORATION COMMISSION
UTILITY COMPLAINT FORM

Investigator: Al Amezcua

Phone: (602) 542-0842

Fax: (602) 542-2129

Priority: Respond Within Five Days

Opinion No. 2012 - 103373

Date: 4/24/2012

Complaint Description: 08A Rate Case Items - Opposed
N/A Not Applicable

Complaint By: First: **Alice** Last: **Stump**

Account Name: Alice Stump

Home: (000) 000-0000

Street: 8452 W Antelope Dr

Work: (000) 000-0000

City: Show Low

CBR:

State: AZ Zip: 85901

is:

Utility Company: **Watco, Inc. **Silver Well Service Corporation**

Division: Water

Contact Name: Mark Grapp

Contact Phone: (928) 537-8739

Nature of Complaint:

Deny the request!!!!

Watco promised us a bigger storage tank and we never seen it. They promise and never commit. Say NO!!!!

End of Complaint

Utilities' Response:

Investigator's Comments and Disposition:

Comments noted for the record and docketed. CLOSED.

End of Comments

Date Completed: 4/24/2012

Opinion No. 2012 - 103373

ARIZONA CORPORATION COMMISSION

UTILITY COMPLAINT FORM

Investigator: Al Amezcua

Phone: (602) 542-0842

Fax: (602) 542-2129

Priority: Respond Within Five Days

Opinion No. 2012 - 103299

Date: 4/19/2012

Complaint Description: 08A Rate Case Items - Opposed
N/A Not Applicable

Complaint By: First: Ed Last: McCarthy

Account Name: Ed McCarthy

Home: (928) 242-0958

Street: 8446 W Antelope Dr

Work: (000) 000-0000

City: Show Low

CBR:

State: AZ Zip: 85901

is:

Utility Company: **Watco, Inc. **Silver Well Service Corporation**

Division: Water

Contact Name: Mark Grapp

Contact Phone: (928) 537-8739

Nature of Complaint:

Per Mr. McCarthy, a 74% increase. I don't mind an increase this this is outrageous. There's a lot of poor people in this area. Water prices are gong up and people don't have good jobs. Please say NO.

End of Complaint

Utilities' Response:

Investigator's Comments and Disposition:

Comments for the record and docketed. CLOSED.

End of Comments

Date Completed: 4/19/2012

Opinion No. 2012 - 103299