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April 24, 2012

Re: Hearing on Picacho Water Improvement Corporation's Application For An Immergency Rate Increase Docket # W-01774A-12-0089

This letter is a plea for the Arizona Corporation Commision to take over the responsibility of providing water to the town of Picacho.

We are Picacho Tucson KOA NW (campground and r.v. park). We are one of the largest water users in town. Our campground closes on May 1 and reopens on September 1. We will not be here for the meeting so are writing this letter. Please take our letter into consideration when you make your decision.

Picacho Water Improvement Corporation (PWIC) has not lost as many customers as they are claiming as a large number of accounts are simply being moved to housing on the north side of I-10 (they are relocating).

We also own a residence and 200 acres on South Picacho Hwy. We have requested numerous times the water company increase it's area so that we may provide water to those acres in order to develope and bring more housing in, thus providing more customers for the water department. There is housing outside the water district on S. Picacho Hwy that would welcome the chance to be included in the district and each time there is a request it is denied. A resident on Blossom Street in Picacho requested water service and was denied. Each time the water department has been approached the person requesting service was willing to cover the cost of installation to make service possible. These accounts could help make up for the loss on the north side of I-10.

(PWIC) is a Good Ole Boy System. It's not what you know but who you know. Our system is obsolite. We have no back flow preventors. Our tank leaks. We don't have enough storage. We have no fire hydrants.

ADEQ knows the sad state we are in. We need assistance. We need growth, not higher rates. We need new management.

Sincerely:

Frankie and Gerald Cross

18428 S. Picacho Hwy, 19126 Blossom Ave., and 6861 Shay Road, Picacho

520-560-4589

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