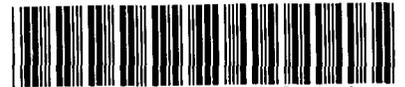


W-20475A-12-0143



0000136166

ORIGINAL

ARIZONA CORPORATION COMMIS:  
UTILITY COMPLAINT FORM

Investigator: Sheila Stoeller

Phone: 602-542-4143

Fax:

Priority: Respond Within Five Days

Opinion

No. 2012 - 103442

Date: 4/26/2012

Complaint Description:

08A Rate Case Items - Opposed

N/A Not Applicable

First:

Last:

Complaint By:

Caroline L.

Zimmerman

Account Name:

Caroline L. Zimmerman

Home: (000) 000-0000

Street:

Work:

Arizona Corporation Commission

City:

Show Low

CBR:

DOCKETED

State:

AZ

Zip: 85901

is:

APR 27 2012

Utility Company:

Watco, Inc. \*\*Silver Well Service Corporation

Division:

Water

DOCKETED BY

Contact Name:

Mark Grapp

Contact Phone:

Nature of Complaint:

Docket # W-20475A-12-0143

RE: WATCO, Inc. increasing their water rates.

I AM AGAINST THIS INCREASE!! We should not be punished for their sloppy bookkeeping.

I leave the area (Silver Lake Estates) in October. I pay the base rate until May when I return. Yet, Watco is charging me for water that I am not using.

I have called the New Mexico phone number. However, someone cannot add or work the computer properly.

Caroline L. Zimmerman

\*End of Complaint\*

Utilities' Response:

Investigator's Comments and Disposition:

4/26/12--opinion entered into database and will be docketed.

\*End of Comments\*

CLOSED

Date Completed: 4/26/2012

Opinion No. 2012 - 103442

RECEIVED  
2012 APR 27 AM 4:48  
ARIZONA CORPORATION COMMISSION  
DOCKET CONTROL