

W-02199A-11-0329

SW-02199A-11-0330



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ORIGINAL

ARIZONA CORPORATION COMMISSION  
UTILITY COMPLAINT FORM

2012 APR 24 P 4:05

Investigator: Deb Reagan

Phone:

Fax:

Priority: Respond Within Five Days

AZ CORP COMMISSION  
DOCKET CONTROL

Opinion No. 2012 103320

Date: 4/20/2012

Complaint Description: 08A Rate Case Items - Opposed  
N/A Not Applicable

Complaint By: First: Patricia Last: Downs

Account Name: Patricia Downs Home:

Street: Work:

City: Sun Lakes CBR:

State: AZ Zip: 85248 is:

Utility Company: Pima Utility Company

Division: Water

Contact Name: Steve Soriano Contact Phone:

Nature of Complaint:

\*\*\*\*\* W-02199A-11-0329 AND SW-02199A-11-0330 \*\*\*\*\*

Customer called to voice her opinion as opposed to the proposed increase. Customer feels the cost of everything is going up and there needs to be a stop to all the increases.  
\*End of Complaint\*

Utilities' Response:

Investigator's Comments and Disposition:

I thanked customer for taking the time to let the Commissioners know her thoughts on this matter. I advised her I would file her opinion in the docket for this case and all Commissioners would be provided a copy. She thanked me for the information.

\*End of Comments\*

Date Completed: 4/20/2012

Opinion No. 2012 - 103320

Arizona Corporation Commission

DOCKETED

APR 24 2012

DOCKETED BY [Signature]