

NEW APPLICATION



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March 30, 2012
Via Overnight Delivery

AZ CORP COMMISSION
DOCKET CONTROL

Docket Control Center
Utilities Division
Arizona Corporation Commission
1200 West Washington Street
Phoenix, AZ 85007

**RE: Inmate Calling Solutions, LLC d/b/a ICSolutions
Tariff Revision - AZ COPT Tariff No. 2**

T-04294A-12-0129

Dear Sir or Madam:

Enclosed for filing please find the original and thirteen (13) copies of revised tariff pages submitted on behalf of Inmate Calling Solutions, LLC d/b/a ICSolutions. The purpose of this filing is to consolidate call timing information. The Company respectfully requests an effective date for this filing of May 2, 2012.

The following tariff pages are included with this filing:

- 6th Rev. Page 1 Updates Check Sheet
- 1st Rev. Page 20 Relocates text from Page 24
- 2nd Rev. Page 24 Relocates text to Page 20

Please acknowledge receipt of this filing by date-stamping the extra copy of this cover letter and returning it to me in the self-addressed, stamped envelope provided for that purpose. Any questions you may have regarding this filing should be directed to my attention at 407-740-3004 or via email to Rnorton@tminc.com. Thank you for your assistance in this matter.

Sincerely,

Robin Norton
Consultant to Inmate Calling Solutions, LLC

cc: Kenneth Dawson - ICS (via email)
file: ICS - Arizona
tms: AZn1201

Enclosures
RN/lm

Arizona Corporation Commission
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CHECK SHEET

Pages of this tariff, as indicated below, are effective as of the date shown at the bottom of the respective pages. Original and revised pages, as named below, comprise all changes from the original tariff and are currently in effect as of the date on the bottom of this page.

PAGE	REVISION		PAGE	REVISION
Title	Original		26	Original
1	6 th Rev.	*	27	1 st Rev.
2	Original		28	1 st Rev.
3	Original		29	2 nd Rev.
4	1 st Rev.		29.1	Original
5	Original		29.2	Original
6	Original		29.3	Original
7	Original		30	1 st Rev.
8	Original		31	1 st Rev.
9	Original		32	1 st Rev.
10	Original		33	1 st Rev.
11	Original		33.1	2 nd Rev.
12	1 st Rev.		34	1 st Rev.
13	Original		35	1 st Rev.
14	Original		36	1 st Rev.
15	Original		37	1 st Rev.
16	Original		37.1	1 st Rev.
17	Original		37.2	Original
18	Original		37.3	Original
19	Original		37.4	Original
20	1 st Rev.	*	37.5	Original
21	Original		37.6	Original
22	1 st Rev.		37.7	Original
23	1 st Rev.		37.8	Original
24	2 nd Rev.	*	38	1 st Rev.
25	2 nd Rev.		39	1 st Rev.
			40	1 st Rev.
			41	1 st Rev.
			41.1	2 nd Rev.
			42	1 st Rev.

* - indicates those pages included with this filing.

Issued: April 2, 2012

Effective: May 2, 2012

By:

Ken Dawson, Director Contracts & Regulatory
 2200 Danbury Street
 San Antonio, TX 78217

AZn1201

SECTION 3 - DESCRIPTION OF SERVICE AND RATES

3.1 General

Service is offered to inmates of correctional or confinement facilities for outward-only calling. Collect calls may be billed to residential or business lines. Billing information will be validated.

3.2 Timing of Calls

3.2.1 Long distance usage charges are based on the actual usage of ICS's network. Timing of a call begins when the called party accepts the charges for the call. Positive response for acceptance of a call is required. A call will be terminated within five (5) seconds from the last message given if no positive response is received.

3.2.2 Chargeable time for a call ends upon disconnection by either party.

3.2.3 The minimum call duration and initial period for billing purposes is one minute.

3.2.4 Unless otherwise specified in this tariff, for billing purposes usage is measured and rounded to the next higher full minute. Usage charges are computed and rounded up to the nearest penny on a per call basis.

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3.2.5 No charges apply for incomplete calls or for calls to called parties who do not accept the charges for the call. ICS will terminate a call if the called party does not accept responsibility for the charges. If a Customer believes he or she has been incorrectly billed for an incomplete call, the Company will, upon notification, investigate the circumstances of the call and issue a credit when appropriate.

(Certain material on this page previously appeared on Page 24.)

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SECTION 3 - DESCRIPTION OF SERVICE AND RATES, (CONT'D.)

3.4 ICS Prepaid Institutional Calling Services, (Cont'd.)

3.4.1 General, (Cont'd.)

B. Option B: Prepaid Collect Service

Prepaid Collect Service is available for those parties (Customers) who receive collect calls from inmates in Confinement Institutions. A prepaid account is set up by the Company for the Customer. The inmate will receive an authorization code, and instructions for accessing and using the service. If the payment into the account is provided via the Customer's credit card, credit verification procedures are carried out under the terms specified in Section 2 of this tariff. Deposits to the account are paid to and handled by the Company via arrangement with a specified financial institution. The Company does not engage in direct monetary transactions with the inmate.

The Company's system automatically informs the account holder of the Available Usage Balance remaining in the Prepaid Account prior to acceptance of the call. Network usage is deducted from the Available Usage Balance in the account on a real time basis as the call progresses. The account holder will also receive a reminder message when the account balance has one minute of usage remaining. All calls must be charged against an Account that has sufficient available balance. Calls in progress will be terminated by the Company if the balance on the Account is insufficient to continue the call.

Payments for Prepaid Collect Accounts and any Available Usage Balance are refundable upon request, typically after release of the inmate from the Confinement Institution. The Available Usage Balance expires six months from the date the last call is made on the Debit or Prepaid account. No refunds of unused balances will be issued after the expiration date.

Initial or additional deposits to prepaid accounts may be made via selected retail outlets with which the Company may contract to receive Customer payments, or via Western Union, commercial credit card, debit card or e-checks. Payments may be made in any amount.

Prepaid Institutional Calling Services are available 24 hours a day, seven days per week. Access to telephone service by an inmate may be subject to time of day and usage restrictions imposed by individual Confinement Institutions. No minimum service period applies.

Network usage for Prepaid Institutional Calls is deducted from the Available Usage Balance in full minute increments. For debiting purposes, call timing is rounded up to the nearest one (1) minute increment.

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(Certain material previously found on this page can now be found on Page 20.)

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