

W-02199A-11-0329
SW-02199A-11-0330



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ARIZONA CORPORATION COMMISSION

UTILITY COMPLAINT FORM

ORIGINAL

Investigator: Trish Meeter

Phone: [REDACTED]

Fax: [REDACTED]

Priority: Respond Within Five Days

Opinion No. 2012 103051 Date: 4/2/2012

Complaint Description: 08A Rate Case Items - Opposed
N/A Not Applicable

Complaint By: First: Barbara Last: Smokes

Account Name: Barbara Smokes Home: [REDACTED]

Street: [REDACTED] Work: [REDACTED]

City: Chandler CBR: [REDACTED]

State: AZ Zip: 85248 is: [REDACTED]

Utility Company: Pima Utility Company

Division: Water

Contact Name: [REDACTED] Contact Phone: [REDACTED]

Nature of Complaint:

Docket No. W-02199A-11-0329

Caller wished to express her opposition to the proposed change in the billing of water. She would like to see the breakoff tier at 6,000 gals rather than 4,000 gals.

End of Complaint

Utilities' Response:

Investigator's Comments and Disposition:

We discussed the reasons for monthly min charge not to include gals free, that the tiered billing will promote conservation, and the cost will go to the user rather than all ratepayers. Advised I would docket her concerns. She thanked me for doing so on her behalf.

End of Comments

Date Completed: 4/2/2012

Opinion No. 2012 - 103051

Arizona Corporation Commission

DOCKETED

APR - 9 2012

DOCKETED BY [Signature]

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