

W-02199A-11-0329
SW-02199A-11-0330



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ORIGINAL

ARIZONA CORPORATION COMMISSION

UTILITY COMPLAINT RECEIVED

Investigator: Carmen Madrid Phone: 2012 MAR 29 P 4:10 Fax:

Priority: Respond Within Five Days

AZ CORP COMMISSION
DOCKET CONTROL

Opinion No. 2012 102965 Date: 3/28/2012

Complaint Description: 08A Rate Case Items - Opposed
N/A Not Applicable

Complaint By: First: Last:
Derwin & Ramona **Dugger**

Account Name: Derwin & Ramona Dugger Home:

Street: Work: (000) 000-0000

City: Chandler CBR:

State: AZ Zip: is: E-Mail

Utility Company: **Pima Utility Company**

Division: Sewer

Contact Name: Contact Phone:

Nature of Complaint:

3-24-12

Derwin & Ramona Dugger

Sun Lakes, AZ 85248

Phone (Home):

Email:

Arizona Corporation Commission

DOCKETED

MAR 29 2012

DOCKETED BY *MN*

Docket you wish to comment on: Pima Utility Rate Increase
Case or Utility Name: Pima Utility
Docket Number: Docket # could not be obtained
Position on Docket: Con

We are entering a complaint about the proposed rate increase and especially the irrigation rate increase of 94%. The reason reported for this large increase is that the rate has not been increased since 1994. That statement alone is a strong indicator that the management of Pima Utility has not stayed aware of their costs. If they would have they would have made gradual increases over this period of time rather than requesting such a dramatic increase.

Our HOA's reaction to this is to immediately pass the increase on to the membership even though the association has made some very expensive purchases recently such as a vacant parcel of land for over \$900,000 after assuring the membership that sufficient funding existed for this purchase. Plus we were assured that our fees would not increase due to this purchase. Now if those funds still existed in the General Fund they could be transferred to the Operating fund to offset some of the increase. Our dues are exceptionally high currently at over \$100 per month.

End of Complaint

ARIZONA CORPORATION COMMISSION

UTILITY COMPLAINT FORM

Utilities' Response:

Investigator's Comments and Disposition:

Opinion noted and filed in Docket No. W-02199A-11-0329. closed

End of Comments

Date Completed: 3/28/2012

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