

#E. 00000C. 11.0328

ORIGINAL



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ARIZONA CORPORATION COMMISS

UTILITY COMPLAINT FORM

Investigator: Guadalupe Ortiz

Phone:

Fax: (602) 542-2129

Priority: Respond Within Five Days

Opinion No. 2012 - 102841

Date: 3/21/2012

Complaint Description: 01H Billing - Smart Meter
08A Rate Case Items - Opposed

Complaint By: Dorothy Roeder

Account Name: Dorothy Roeder

Home:

Street:

Work:

City: Phoenix

CBR:

State: AZ Zip: 85050

is: E-Mail

Utility Company: Miscellaneous Electric

Division: Electric

Contact Name: Unknown

Contact Phone: (000) 000-0000

Nature of Complaint:

*****ALSO REFER TO ACC INQUIRY NO. 102839*****

RE: Docket No. E-00000C-11-0328

Correspondence Received:

Dorothy Roeder

Phoenix, AZ 85050

Cell Phone:
Email:

Arizona Corporation Commission

DOCKETED

MAR 22 2012

DOCKETED BY [Signature]

RECEIVED
2012 MAR 22 A 11:08
AZ CORP COMMISSION
DOCKET CONTROL

Name of Utility Co.: APS smart meters
Docket you wish to comment on: E-00000C-11-0328

Looking at other comments here, I see that you already have plenty of documents attesting to the dangers to health incurred by proximity to smart meters. Proof of their safety is supplied by those benefiting from their use, of doubtful value.

Since installation of a smart meter on my home, my health has diminished. I never sleep through the night, always waking at 1:30 AM and 5:30AM. I am often desperate for sleep. Being very tired doesn't help. I used to sleep very soundly when I had sleepless night the day before. No more. I still wake up a few hours after I go to bed. This makes me depressed, has raised my cortisol levels which indicates much stress. I have developed constant tinnitus while at home, heart palpitations, severe loss of energy. On top of all the other health stressors we have now, like fluoridation, pesticide residues in food and water, air pollution, etc, this is just too much.

I would like to get rid of the smart meter, but I am afraid I could not afford the increase in my electric bill. I can

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barely make ends meet as it is on my small social security payment of \$650/mo. Even \$20 increase would be very difficult.

End of Complaint

Utilities' Response:

Investigator's Comments and Disposition:

3/21/12 @10:34AM Left Message - Called customer, confirmed receipt of her letter regarding the smart meter serving her property. I advised the customer that the Commission will be filing an opinion on her behalf which will be docketed with the Docket Control Center to be made part of the record. In addition, advised the customer the Commission will also file an inquiry which will be issued to the Exec office of APS for investigation. Left my name, telephone number and welcomed customer to call should she have any questions or concerns related to this matter. CLOSED

End of Comments

Date Completed: 3/21/2012

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