

E-01345A-11-0224

ORIGINAL



0000135192

ARIZONA CORPORATION COMMISSION
UTILITY COMPLAINT FORM

RECEIVED

Investigator: Richard Martinez Phone: 2012 MAR 15 A 10: 55 Fax:

Priority: Respond Within Five Days AZ CORP COMMISSION DOCKET CONTROL

Opinion No. 2012 - 102727

Date: 3/14/2012

Complaint Description: 01G Billing - Meter Read
N/A Not Applicable

Arizona Corporation Commission

DOCKETED

MAR 15 2012

Complaint By: Frank H. Rambolt

Account Name:

Home: (000) 000-0000

DOCKETED BY [Signature]

Street:

Work:

City: Prescott Valley

CBR:

State: AZ Zip: 85314

is:

Utility Company: Arizona Public Service Company

Division: Electric

Contact Name: For assignment

Contact Phone:

Nature of Complaint:

(Docket No. E-01345A-11-0224)

Dear Sirs,

It is my Opinion that if an automatic meter is installed at a residence then that residence should no longer be charged for meter reading. The electric company can rapidly recover the cost of the automatic meters through the layoff of meter readers and the expense of vehicles needed to transport the meter readers.

It is also my opinion that the charge for meter reading should be a set fee and not be dependent on the amount of electricity used. It cost no more to read a meter that shows a 500 kwh usage than one that shows a 100 kwh usage. At the present time the company charges more to read the meter if more electricity is used

The electric company that services my residence is APS and my account number is:

I have expressed my concerns for this meter reading charge by telephone to the Arizona Corporation Commission. It was suggested that I write a letter to the commission and include in this the following number. E-01345A-11-0224

The electric company must be making enough money because on Feb 01, 2005 the cost of my electricity used for 438 kwh less taxes was \$40.33. In Jan. 30, 2012 the cost of my electricity used for 435 kwh less taxes was \$54.91. This is a 36% increase over 7 years.

Yours truly,

Frank H. Rambolt
End of Complaint

Utilities' Response:

Investigator's Comments and Disposition:

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3/14
Emailed to Phoenix for docketing.
FILE CLOSED.
End of Comments

Date Completed: 3/14/2012

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