

Katherine Nutt



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SW-02-199A-11-0330

ORIGINAL

From: Eldred Wolf egwolf@waterinst.org
Sent: Friday, March 02, 2012 3:29 PM
To: Kennedy-Web
Subject: FW: Pima Water--Rate increase

RECEIVED

2012 MAR 12 P 1:01

AZ CORP COMMISSION
DOCKET CONTROL

Subject: Pima Water--Rate increase

Dear Ms Kennedy

While I believe Pima Utility needs a rate increase their proposed increase is obviously excessive. Other rates have gone up at a rate of 3% to 7%, with the exception of Social Security. Social security increased at less then 3%. We "old timers", living on fixed income do not have increases in our investments, and are living on our "savings". This means our investment income is decreasing. We cannot afford this increase. Please do not allow this increase to occur.

Thank you for your support

Eldred Wolf



Arizona Corporation Commission
DOCKETED

MAR 12 2012

DOCKETED BY

Katherine Nutt

From: Eldred Wolf [g623illini@wbhsi.net]
Sent: Friday, March 02, 2012 3:42 PM
To: Kennedy-Web
Subject: FW: Pima Water--Rate increase

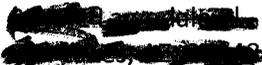
Subject: Pima Water--Rate increase

Dear Ms Kennedy

While I believe Pima Utility needs a rate increase their proposed increase is obviously excessive. Other rates have gone up at a rate of 3% to 7%, with the exception of Social Security. Social security increased at less then 3%. We "old timers", living on fixed income do not have increases in our investments, and are living on our "savings". This means our investment income is decreasing. We cannot afford this increase. Please do not allow this increase to occur.

Thank you for your support

Eldred Wolf



Katherine Nutt

From: Lslanger@aol.com
Sent: Friday, March 02, 2012 9:08 AM
To: Kennedy-Web
Subject: Pima Utility rate increase

March 2, 2012
Arizona Corporation Commission
Attn: Sandra Kennedy

We are very concerned about the proposed huge increase requested by Pima Utility. We are a customer of Pima Utility and this will pose a hardship. We have been retired for 20 years and our income hasn't risen but expenses keep increasing which is a problem.

Lewis and Shirley Langer

[REDACTED]

Katherine Nutt

From: Robert Frederickson [bobctampa@gmail.com]
Sent: Tuesday, February 28, 2012 9:05 AM
To: Kennedy-Web
Subject: Pima utilities

Begin forwarded message:

Ms. Kennedy,

I'm a senior living on a fixed income. Simply put, I can't absorb a raise in water and sewer rates. Many of my neighbors are no different. It'll mean going without some other necessity. Please help us. Don't let these rates occur.

Thank you,

Robert Frederickson



Katherine Nutt

From: rkollman@aol.com
Sent: Thursday, February 23, 2012 9:39 AM
To: Newman-Web
Subject: Objection to the proposed Pima Utility water / sewer rate increase.

Dear Commissioners:

**My wife and I live year round at [REDACTED] Sun Lakes, AZ.
As such, we and all other residents of the Sun Lakes Retirement Community are
water / sewer customers of Pima Utility Company.**

When we retired to Sun Lakes we considered many factors into our decision.

One of the main concerns was the cost of living (due to being on a fixed income).

Sun Lakes fit our retirement requirements and we purchased our home here 11 years ago.

**We understand that costs for everything will increase over time, but the HUGE
INCREASE that Pima Utility is requesting is obscene!!!!!! Not only will it be a
significant impact to our pocketbook for water for our personal needs, but it will
also cause a VERY SIGNIFICANT impact to the IronOaks Community Association.
Last year, our community elected to purchase the golf courses from Robson
Communities, and the cost to irrigate the golf courses (with the proposed increase)
will be astronomical...causing our Association Fees to skyrocket as well.**

**Please act in the interests of the CUSTOMERS of Pima Utility Company, and deny
the OUTRAGEOUS proposed rate increase. A nominal increase that would be
considered REASONABLE / CUSTOMARY & NORMAL is what would be expected.**

**Thank you for your time.
Sincerely,
Ronald & Gail Kollman**

Katherine Nutt

From: Richard Jensen [slnwbrd@wbhsi.net]
Sent: Thursday, February 23, 2012 8:46 AM
To: Kennedy-Web
Subject: Pima Utility Company Rate Increase

Pima Utility Company Rate Increase

It has come to our attention that Pima Utility Company has ask for a significant increase in water usage rates for our community. We realize that the cost of doing business has (and is) going up for everyone, but we who live in a retirement community have not seen an equal increase in our incomes. During this time of a recession (with increased cost), We believe the burden should be equally shared. Therefore we suggest that a moderate and more appropriate increase may be appropriate, but certainly not the large increase requested by Pima Utility Company

Thank you for your consideration of our request!

Richard and Janice Jensen
25818 S. Boxwood Dr.
Sun Lakes, AZ 85248

Katherine Nutt

From: gail raupp [gailr@wbhsi.net]
Sent: Wednesday, February 22, 2012 1:21 PM
To: Kennedy-Web
Subject: Fwd: PIMA WATER RATE INCREASE

Begin forwarded message:

From: gail raupp <gailr@wbhsi.net>
Date: February 22, 2012 1:19:47 PM MST
To: Pierce-web@azcc.gov
Subject: PIMA WATER RATE INCREASE

Begin forwarded message:

From: gail raupp <gailr@wbhsi.net>
Date: February 22, 2012 1:18:49 PM MST
To: Newman-web@azcc.gov
Subject: PIMA WATER RATE INCREASE

Begin forwarded message:

From: gail raupp <gailr@wbhsi.net>
Date: February 22, 2012 1:03:19 PM MST
To: Burns-web@azcc.gov
Subject: PIMA WATER RATE INCREASE

WE ARE SUN LAKES RESIDENTS WITH PIMA UTILITY AS OUR WATER AND SEWER PROVIDER .
WE HIGHLY OBJECT TO PIMA UTILITY'S REQUEST TO THE CORPORATION

COMMISSION FOR A MAJOR RATE INCREASE WHICH WOULD MEAN ON THE AVERAGE WE
WOULD BE PAYING OVER \$100 MORE A YEAR. THANK YOU FOR YOUR CONSIDERATION.

GAIL AND RAYMOND RAUPP



Handwritten mark

Attn:Sandra Kennedy
Arizona Corporation Commission
Commissioners Wing
1200 W. Washington - 2nd Floor
Phoenix , Arizona 85007

February 29, 2012

Subject: Proposed PIMA Rate Increase Request

Dear Commissioner

I am a customer of the PIMA Utility Company and am a resident in Sun Lakes, Arizona and I object to PIMA's unconscionable rate increase request.

I understand the 29.2% increase on water and 22.2% increase for handling waste water will increase my bill by approx. \$5.06 per month on the sewer use and \$3.83 per month on the water use or a total of \$8.89 per month- \$106.68 annually. I cannot imagine any possible justification and I request you refuse the request outright, Send the requesters back to do their homework and have them determine what cost cutting measures they can implement to meet their required margins.

Additionally , since I am a resident of Cottonwood Palo Verde at Sun Lakes, our Homeowners Association has advised me that the irrigation water cost for our common areas would increase 94.44%- from \$171,560 in 2011 to \$333,581 in 2012 if you were to grant their request. Please don't do it ! Send them away ! We cannot afford it, but most importantly the request cannot be justified. We, of course, will do all in our power to look for new methods to reduce consumption. They must seek internal cost control measures!

In summary, please reject PIMA's rate increase request outright. Perhaps as the economy recovers in a year or two a new , reasonable , justifiable request might be in order. But not now !

Thank you and please call if you have questions.

Sincerely
Gary F. Bross



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Katherine Nutt

From: Glenn Godwin [gdgodwin@aol.com]
Sent: Sunday, March 04, 2012 11:06 AM
To: Kennedy-Web
Subject: PIMA UTILITY COMPANY RATE INCREASE REQUEST

My name is Glenn Godwin. I live at [REDACTED]. We are customers of the Pima Utility Company for the delivery of our water and disposal of our wastewater.

The Pima Utility Company, of Sun Lakes, has filed a request with the Arizona Corporation Commission to increase the water and wastewater rates for their customers, namely all residents of Sun Lakes, Arizona. Their filing indicates a general 29.2% increase for water. Please note the increase is greater than the 29.2% indicated in the filing because the water meter fee no longer includes the first 1,000 gallons of water. The request also includes a 22.2% increase for wastewater (aka sewer).

I am opposed to such an increase of this magnitude. January 1, 2012 social security beneficiaries received a cost of living increase of 3.6%. No cost of living increase occurred for social security beneficiaries for 2011 nor 2010, the last occurring 1/1/2009. Most people's retirement pensions, investment incomes, savings accounts, CD's, or whatever have seen very minimal or non existent increases for the past several years, and at the very least, stagnant. This would include a large percentage of the Sun Lakes residents who are for the most part retired.

My wife, Theresa, and I would appreciate your support in setting realistic rates for any increase for the Pima Utility Company. We do not believe increases as requested are realistic in today's economic environment.

Thank you in advance,

Glenn and Theresa Godwin