

COMMISSIONERS
GARY PIERCE - Chairman
BOB STUMP
SANDRA D. KENNEDY
PAUL NEWMAN
BRENDA BURNS

ORIGINAL



0000135016

E-mail: Burns-Web@azcc.gov

Arizona Corporation Commission
DOCKETED

MAR - 8 2012

**ARIZONA CORPORATION
COMMISSION**

March 8, 2012

DOCKETED BY

RE: Pima Utility Company; Docket Nos.W-02199A-11-0329 & SW-02199A-11-0330

Thank you for your email expressing your concerns about the Pima Utility Company rate case pending before the Arizona Corporation Commission (ACC). You can track the case's activity and progress by visiting the Commission's e-Docket website, <http://edocket.azcc.gov/edocket/> and entering the docket numbers referenced above.

Commissioner Burns believes it is important to hear from customers as well as regulated utilities in order to help her, in her full consideration of the case, make a final determination of its outcome. She will ask pertinent questions so that she may make a decision based on the case's merits. Commissioner Burns is monitoring the Pima Utility Company case, and will continue to do so, before it goes to all of the commissioners for a vote.

The rate case process involves public hearings followed by an administrative law judge issuing a Recommended Opinion and Order (ROO) to the commissioners. The case's interveners, including the Residential Utility Consumer Office (RUCO), will also have an opportunity to be heard.

The first hearing on this matter will begin May 29, 2012 at 10:00 a.m., at the Commission's offices, Hearing Room No. 1, 1200 West Washington Street, Phoenix, Arizona. Public comments will be taken at that time. If you would like to comment in person, that is the appropriate time to do so. If you plan to attend, to speak or observe, please re-check the hearing date and time.

Once the ROO has been issued, the case will be presented to the commissioners at an open meeting for a decision. Although we cannot be sure about the time frame, the commissioners could possibly decide this case sometime in late summer or autumn.

Please be aware that this document, and all correspondence related to the case, will be docketed.

Thank you, again, for taking the time to be a part of this important process.

Sincerely,

Thomas Galvin
The Policy Advisor to Commissioner Brenda Burns

DOCKET CONTROL
AZCC COMMISSION

2012 MAR - 8 - 9 36

RECEIVED