

Antonio Gill

ORIGINAL

Pima Utility Company

W-02199A-11-0329

SW-02199A-11-0330



0000134928

From: Cwazife@aol.com
Sent: Monday, February 27, 2012 3:14 PM
To: Newman-Web; Burns-web@azcc.gov; Pierce-Web; Kennedy-Web; Stump-Web
Subject: Pima Utility rate hikes

Dear Commissioners:
My husband and myself are residents of Sun Lakes for the last 13 years. As you are aware most of us are on fixed incomes and will find it very difficult if you raise the water and sewer rates to the level you are seeking. We are requesting you reconsider their request and remember so many of us cannot afford this increase.
Thank you for taking the time to read our e-mail.
Carole & Howard Weiner
Sun Lakes, AZ

Feb. 24, 2012

Gary Pierce

Arizona Corporation Commission
DOCKETED

MAR - 5 2012

DOCKETED BY

I Norma Rowland, 10127 E. Minnesota Ave. Sun Lakes, Az. 85248 am a customer of Pima Utility Comp. I live alone on a very limited income and have a difficult time with all my utilities getting paid. I object to the proposed increase in the Pima Utility Comp. Please don't let this increase happen!
Thank you

Antonio Gill

From: Rick Nelson (rick@ramdesigns.com)
Sent: Tuesday, February 28, 2012 12:49 PM
To: Pierce-Web
Subject: Concerns Over PIMA Rate Increase

Dear Commissioner Pierce,

As a new homeowner in Sun Lakes, AZ I wanted to write and express my concern about the proposed rate increase by PIMA. We have just setup our household and budget. This increase would have a negative impact, of course.

While I understand that rate increases are needed occasionally, an increase of this size seems quite excessive.

Thanks for all that you do.

Rick Nelson
26222 S. Boxwood
Sun Lakes, AZ 85248
rick@ramdesigns.com
480 883-8622

Antonio Gill

From: Edway Treadway (edway3@msn.com)
Sent: Tuesday, February 28, 2012 11:55 AM
To: Burns-Web; Pierce-Web; Kennedy-Web; Stump-Web; Newman-Web
Subject: Pima Utility Company Water and Wastewater Rate Increase

Dear Commissioners: As a resident and homeowner in Sun Lakes Az, I respectfully request that your commission carefully review the Pima Utility request for water and sewer rates for our community. I realize that all costs in general are increasing and the Utility may be entitled to an increase. However, it appears the requested rate increase could adversely effect the monthly expenses of the majority of the citizens of Sun Lakes. Sun Lakes residents, for the most part are seniors living on low investment income due to the present economy and Social Security income that has seen very little increases in the past few years. Rate increases of 29% for water and 22% for wastewater seem to be excessive. The proposed increase of 94% for water usage by the Homeowner Association for maintenance of the common areas would no doubt be an additional cost passed on to the residents in the form of Homeowner dues increases. It will be appreciated if the Commission will show reasonableness in the consideration of the requested rate increases.
Thank you
Ed Treadway
26017 S Hollygreen Dr
Sun Lakes

RECEIVED
2012 MAR - 5 P 4: 49
AZ CORP COMMISSION
DOCKET CONTROL

Antonio Gill

From: Louis Mannheimer [lmannheimer@gmail.com]
Sent: Tuesday, February 28, 2012 5:48 AM
To: Pierce-Web; kennedy@azcc.gov
Subject: Pima Water Rate Increase

Hello,
We are residents of Sun Lakes, AZ. We own a home here at 26205 S. Eastlake Drive. We are protesting Pima Water's request for such a large water and sewer rate increase. While I understand they might have a rise in operating costs, they should be asking for a more modest increase. As you know most residents in our community are retired and live on fixed incomes. This increase also effects our Home owners Association. In turn that can cause our HOA fees to increase.

Please carefully consider Pima's request and be fair to all parties involved.

Sincerely,
Dianne Mannheimer

Sent from my iPad

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Antonio Gill

From: Norm P. [n.p.parisien@sasktel.net]
Sent: Tuesday, February 28, 2012 8:21 AM
To: Pierce-Web
Subject: Pima Rate Increase

As a home owner I am very concerned about the increase in Pima. When considering the 1st 1000 gallon which is free will be taken away, plus the percentage increase. The proposed increase is very substantial. An increase of this size not warranted in my opinion.
I live at 10245 East Spring Creek Road Sun Lakes AZ

Norm Parisien

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Antonio Gill

From: Robert Frederickson [bobctampa@gmail.com]
Sent: Tuesday, February 28, 2012 9:04 AM
To: Pierce-Web
Subject: Pima utilities

Begin forwarded message:

Mr. Pierce,
I'm a senior living on a fixed income. Simply put, I can't absorb a raise in water and sewer rates. Many of my neighbors are no different. It'll mean going without some other necessity. Please help us. Don't let these rates occur.

Thank you,
Robert Frederickson
25242 S. Saddletree Dr.
Sun Lakes, AZ, 85248

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Antonio Gill

From: Rich Featherstone [rfeather@wbhsi.net]
Sent: Tuesday, February 28, 2012 9:28 AM
To: Newman-Web; Burns-Web; Pierce-Web; Kennedy-Web; Stump-Web
Subject: Pima Utility Water Rate Increase Request

Dear Commissioners:

I am a resident of Sun Lakes at 26409 S. Ribbonwood Drive and have been a resident and customer of Pima Utility since 1989. In reviewing the information Pima Utility has submitted for a possible rate increase, I question the quality of their infrastructure which has to be a huge burden on their operating expenses. It is believed by many in this community that when our water system was originally installed that Pima used the absolutely cheapest products and installation possible. Today, we see them all over the community digging up the streets, driveways, yards to replace faulty pipes that many believe is because of their initial installation.

A rate increase ?? Probably a rate increase is justified. Please, just keep in mind that the smarmy letter they sent to each Homeowner tells only a small part of the story -- that of the residential increase.

Each Homeowner is also going to be burdened with an even greater increase for the irrigation water used in our common areas and golf courses. Based on what water tests have been made in the past, even some of the irrigation water has such a high level of sodium that it makes it extremely difficult to grow grass without extra expense for chemicals to counter the sodium. Not once in their letter to the Homeowners do they mention that the amount each person will pay for irrigation water through their Homeowner Association Dues will in fact be more than the increase for the residential request!!!

In your review of this request, please take into consideration the perceived faulty installation of their infrastructure, the less than suitable sodium content and what is believed to be an abnormally high requested rate increase. Thank you for your attention to this matter.

Richard & Joyce Featherstone
26409 S. Ribbonwood Drive
Sun Lakes, AZ 85248
rfeather@wbhsi.net

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Antonio Gill

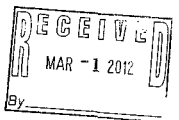
From: Linda Gruver [lgruver@cruiseone.com]
Sent: Tuesday, February 28, 2012 10:28 AM
To: Newman-Web; Burns-Web; Pierce-Web; Kennedy-Web; Slump-Web
Subject: Water rates

Dale & Yvonne Decker

26045 S Saddletree Dr.

Sun Lakes, AZ 85248

February 28, 2012



Good Morning Gentlemen,

As you know there are many that reside in the Sun Lakes area that are on a fixed income. This is going to be a real hardship for many residents. Rising a rate is one thing but 22% is a bit much! Surely there is something else that can be done. Please review your numbers and try to help the seniors of the area. Thank you for your time and consideration.
Linda



Linda Gruver

(800) 570-6407 - (480) 883-6236
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Arizona Corporation Commission

Commissioners Wing

1200 W. Washington- 2nd Floor

Phoenix, AZ 85007

Dear Commissioners,

I am a resident of the Cottonwood Palo Verde development and have been told of the proposed water rate increase by Pima Utilities. I cannot think of any need for a utility to increase their rates over ninety percent. There has been no natural calamity in this area to justify this raise.

I see the rising costs of companies and think a four or five percent rate increase would be justified.

This rate increase is not merited and a low rate increase may be justified. I would appreciate your consideration of the users in limiting this rate increase.

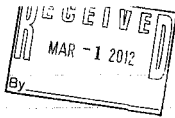
Sincerely

Dale Decker

Dale Decker.

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February 28, 2012



TO: Commissioners, Arizona Corporation Commission
From: Edmund J. Bock, Home owner at
10648 E. Michigan Ave. Sun Lakes, AZ 85248

Subject: Water Rate Increases - Request for
By Pima utilities

I have lived at the above listed address
since 1988, to the present time. 24 years.

I urge you to consider the present
condition of our economy - witnessed
by the drop in assessed value of my
home. Valued in 2008 - \$278,000 to
current value of \$119,000 estimated
in 2012.

Recognizing the above - condition of our
economy - Pima's utility water rates
are unacceptably beyond comprehendible
& out of reason.

I recommend a maximum rate increase
across the board of no more than 15%.

Respectfully Submitted
Edmund J. Bock, Homeowner

2/24/12

Arizona Corporation Commission
Commissioners Wing
1200 W. Washington - 2nd Floor
Phoenix, AZ 85007

ATTN: Gary Pierce

Dear Mr. Pierce:

My wife and I want to express our concern over the proposed rate increase by Pima Utility Co. We have been full time residents in Sun Lakes Cottonwood area, and a customer of Pima Utility Co., since 1994 and have watched costs steadily increase. We fully understand the need to increase dues and fees periodically for goods and services to keep up with material and labor costs. However, what is being proposed is a pretty hefty increase in anyone's books. Granted, the monthly increase will be between \$8.00 and \$10.00 per household. This translates into an increase yearly of between \$96.00 and \$120.00. Even though there are many households here that can afford this, there are a considerable number of elderly residents living on a fixed (and sometimes very minimal) income who find it already difficult to cope with the steadily increasing costs of living. We personally have heard this sentiment expressed before, that medical science is a wonderful thing. It allows us to live much longer now, each year at a lower standard of living. Let us hope that the utility company is not contributing largely to perpetuating that sentiment.

Beyond even the increased cost to individual homeowners, an even larger cost factor will be the water usage by the associations to maintain clubhouses, golf course and green belts. The calculated proposed (estimated) yearly increase for the Cottonwood/Palo Verde areas (3,809 units) goes from \$45.04 per unit/lot to \$87.58 per unit/lot. This is an annual increase of \$42.54 per unit/lot, or a 94.44% increase. Coupled with the individual homeowners increase, this will amount to a minimum of between \$139.00 and \$163.00 per home unit --- depending on how much the association board of control raises the yearly association dues. It should be noted here that the figures quoted are for only one area of Sun Lakes. They do not speak to the costs associated with the original Phase I area, or the Oakwood/Ironwood portions as they now exist.

It is our hopes that your will temper this proposed increase to stay within more reasonable limits. Personally, we have seen nothing to date that would warrant this increase by Pima Utility Co.

Thank you for your serious consideration of this request,

Respectfully,

*Conrad H. Dean
Penny A. Dean*

Conrad H. Dean
Penny A. Dean
26613 S. Lakemont Drive
Sun Lakes, AZ 85248-7117
Unit 15, Lot 41
Pho: 480-802-7007

Antonio Gill

From: spfr6652@aol.com
Sent: Thursday, March 01, 2012 5:45 PM
To: Newman-Web; Burns-Web; Pierce-Web; Kennedy-Web; Stump-Web
Subject: Hearings re Pima Utilities proposed rate increase

We want you all to know that we object to the proposals by Pima Utilities to raise rates for water, and irrigation. The amount they are asking for is preposterous. Every utility, bank, phone, cable co. and gas/oil company are trying to raise prices & rates - we have to have the consumer's voice heard. Frank/Phyllis Sipes, Sun Lakes, AZ

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Antonio Gill

From: Karyl Garbow (kkgarbow@gmail.com)
Sent: Wednesday, February 29, 2012 11:54 AM
To: Newman-Web; Burns-Web; Pierce-Web; Kennedy-Web; Stump-Web
Subject: Proposed water rate increase in Sun Lakes, AZ

I am a long time resident at Sun Lakes, AZ -Cottonwood/Palo Verde and long time customer of Pima Utility Co.! I am voicing a severe objection to this proposed increase of water, waste water, & esp. the irrigation water! This increase seems too massive, unjustified, & just simply too much esp. for those of us on a fixed income! Please reconsider this proposed increase as it is too vast an increase!!!

Very Sincerely,
Karyl Garbow
25840 S. Beech Creek Dr.
Sun Lakes, AZ 85248
Karyl Garbow
kkgarbow@gmail.com

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Antonio Gill

From: Drinda Nigbur [chateauaz@gmail.com]
Sent: Thursday, March 01, 2012 8:34 AM
To: Newman-Web; Burns-Web; Pierce-Web; Kennedy-Web; Stump-Web
Subject: Pima Utility Company Water Rates For Sun Lakes

Dear Commissioner with Arizona Corporation Commission,

RE: Pima Utility Company Water Rate Increase Proposal

Good morning, The Thomas Nigbur family at 25235 S. Boxwood Dr. in Sun Lakes, AZ 85248 would like to take this opportunity to inform you that we are customers of the Pima Utility Company. We have been informed by the Sun Lakes HOA that they have filed for a 94.4% increase in our water rates. We are not in favor of this rate hike. With the economy as it stands any increase to our budget is a strain on our financial situation. The high percentage of this increase is totally out of line and totally not an acceptable increase percentage. Please do not pass this increase with the Pima Utility Company.

Thank you,
Thomas and Drinda Nigbur
25235 S. Boxwood, Sun Lakes, AZ 85248

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Antonio Gill

From: Suzanne Close [suzan808@yahoo.com]
Sent: Tuesday, February 28, 2012 10:01 PM
To: Newman-Web; Burns-Web; Pierce-Web; Kennedy-Web; Stump-Web
Subject: Request to Reject Pima Utility Rate Increase - Sun Lakes HOA II

Re: Pima Utility Company's Proposed Raise in Water & Sewer Rates Pertaining to Cottonwood and Palo Verde (HOA II) Common Areas and Golf Courses Sun Lakes, Arizona

Dear Arizona Commissioners:

I am writing to express my outrage at Pima Utility's proposed exorbitantly high increase in rates. If passed, the rates will no doubt become the sole responsibility of each and every homeowner within our community. Our maintenance fees are already high and are some of the highest in the state. If the proposal is passed, the impact on the homeowners would be detrimental.

We are an "active adult" community. Although some of homeowners are retired, many are not. Many of us have already lost our jobs and are barely hanging on to our homes. With so many people unemployed, employers do not have to hire anyone over 40 so, future employment for many of us looks dim. We have essentially become, a new class of unemployed - the older unemployed who nobody wants anymore. As well, many homeowners lost a substantial amount of their retirement when the economy bombed and we do not have a lifetime of future employment to make it up. Many of us simply are not in a position to be able to handle such high increases. Those who are retired are on fixed incomes and huge increases, such as the one proposed, do not fit into many retirement equations.

In addition, the homeowners only recently finished paying off our Clubhouse renovation cost, which was, I believe, in excess of \$4,000 per homeowner.

Any increase by Pima Utility Co. should not only be substantiated by their own increase in costs and aligned with those costs but, should not be higher than the current inflation rate. The state of economy and, any and all such other matters that might pertain to justifying such an increase, should also be taken into account including, what might be considered a "reasonable" increase.

The increase that Pima Utility proposed would create a hardship for many, if not most, of us. As a result, I am voicing my objection and asking you to do what you can to deny, thwart, refute and reject such a proposal, as unreasonable, unnecessarily exorbitant and, a hardship for the homeowners of this community.

Thank you for your continued support.

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Antonio Gill

From: Gnels7601@aol.com
Sent: Tuesday, February 28, 2012 9:48 PM
To: New@aol.com; am-web@azcc.gov; Newman-Web; Burns-Web; Pierce-Web; Kennedy-Web; Stump-Web
Subject: Pima rate increase

We would like to voice our opposition to the sewer and water rate increase to Sun Lakes residents by the Pima Utility Company. In our 45 years as Arizonans we have always been water conscious. With a fixed income this would be a problem for most Sun Lakes citizens. It would be a shame to be forced to abandon our many shrubs and citrus trees.

Eugene N. Nelson
Virginia Nelson
26446 S. Dartford Dr.
Sun Lakes, AZ

Antonio Gill

From: Earl Schalin [eveas@aol.com]
Sent: Tuesday, February 28, 2012 5:49 PM
To: Pierce-Web
Subject: PIMA Sun Lakes

Hello,

The proposed rate increase by PIMA appears to be excessive. Why should they need to raise rates any more than the increase in the cost of living? Please reject any increase greater than the increase in the cost of living.

Earl Schalin

Antonio Gill

From: David L Florence [dflorence@wbhsi.net]
Sent: Tuesday, February 28, 2012 4:02 PM
To: Pierce-Web
Subject: Pima Utility rate increase
Attachments: dflorence.vcf

Dear Mr. Pierce,

My name is David Florence and I am a resident of 10906 E. Michigan Ave. in Sun Lakes, Az. I am a customer of Pima Utility. Pima Utility has filed a rate increase with the AZCC. This rate increase is approximately a 30 percent increase for my wife and me. It will cost us an additional \$120. a year. This seems to be well outside the normal and definitely exceeds the rate of inflation. Additionally, the rate increase affects the Cottowood & Palo Verde HOA where I live. They estimate that the irrigation water costs alone will increase by \$42 per household. I feel that this rate increase is excessive and should not be allowed by your Commission.

Thanks for your consideration,

David Florence
480-895-6556

Antonio Gill

From: Cathey Bernard [catheyb@awsco.net]
Sent: Monday, March 05, 2012 10:24 AM
To: Newman-Web; Burns-Web; Pierce-Web; Kennedy-Web; Stump-Web
Subject: PIMA UTILITY COMPANY INCREASES

Importance: High

As a resident of Sun Lakes County Club (Phase I), you are aware the Sun Lakes Communities are residents 55 and older. There are many homeowners that are well over 75 years old and on very limited income. This increase will impact not just the older homeowners but also our HOA fees which will have the effect of double increases to many grandfathers and grandmothers. Please reconsider this increase.

Thank you

Cathey J. Bernard
9211 E. Fairway blvd.
Sun Lakes, Az 85248

Antonio Gill

From: Cathey Bernard [catheyb@awso.net]
Sent: Monday, March 05, 2012 10:22 AM
To: Pierce-Web
Subject: Friendly e-mail and voice regarding the Pima Utility Co. increases.

Good morning Gary,

HI!

I am a voice from the past. It has been over 25 years since we have spoken. You will remember me as Cathey Jo Lute. The first woman you hired as a sales person at your car dealership in Yuma. From time to time I would read an article about you and your run for public service. CONGRATULATIONS!

I have all ways been proud to let people know I know you and what a good man you are. It was nice to read about your grown children and all your grandchildren. They must all be very proud of you. I am sure your father looks down from heaven and tells the angels..."that is my boy!"

As a resident of Sun Lakes County Club (Phase I), you are aware the Sun Lakes Communities are residents 55 and older. There are many homeowners that are well over 75 years old and on very limited income. This increase will impact not just the older homeowners but also our HOA fees which will have the effect of double increases to many grandfathers and grandmothers. Please reconsider this increase.

Thank you

Cathey J. Bernard
9211 E. Fairway blvd.
Sun Lakes, Az 85248

Credit Manager
Az Wholesale Supply Company
602-516-1350 Phone
602-516-1350 Fax
Phil: 4:13 ~0~
Thank you for using Arizona Wholesale Supply Company

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Antonio Gill

From: Mike Burroughs [mburroughs99280@gmail.com]
Sent: Sunday, March 04, 2012 4:15 PM
To: Newman-Web; Burns-Web; Pierce-Web; Kennedy-Web; Stump-Web
Subject: rate increase ?

Ladies and Gentlemen,
Let me introduce myself. My name is Michal Burroughs and I live in Sun Lakes. I picked up the Sun Lakes Flyer February 24 , 2012, and the first thing that I read was you are going increase our water by 29.2% and our wastewater by 22.2%. Also, you are proposing to increase the irrigation by a shocking 94.4 %. This will be passed on to the residents as well.
With the increase of gasoline, groceries, clothing, and on and on, I must say for my wife, myself and all others we have spoken to, this is quite a surprise. Most of us here are on a fixed income.
With all of the other increases that are passed on to us, (and we have no control over them)this is hard to swallow.
It would appear to me that with the proposed increases so high, that there is " gross " mismanagement. I feel that you should look at your overhead (most people don't work 8 hours per day) , your payroll (most people are out of work or forced to take a lesser position with another company), bonuses (what's a bonus when others are struggling?) , and wasteful spending.
I hope this isn't just to increase your profit margin for the stock holders.

Sincerely,

Michal Burroughs
11124 East Chestnut Court

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Antonio Gill

From: Rita Field [fieldrita@hotmail.com]
Sent: Sunday, March 04, 2012 7:15 AM
To: Newman-Web; Burns-Web; Pierce-Web; Stump-Web; Kennedy-Web
Subject: Stop Smart Meters
Attachments: Bigman Design Stop Smart Meters.htm

Important Environmental Relevant attachment.

THIS ISSUE IS REALLY SIMPLE. PLEASE KEEP IT SIMPLE. THERE ARE REALLY ONLY TWO CHOICES HERE:

NON TRANSMITTING, ANALOG METERS

3X5, SELF ADDRESSED, DO IT YOURSELF METER READING CARDS.

PLEASE DO NOT OVER ANALYZE WHAT IT IS, BECAUSE IT IS ONLY THIS.

PROTECT CITIZENS, FIRST DO NO HARM, THIS HAS GONE TOO FAR.

THANK YOU ARIZONA CORPORATION COMMISSION, FOR YOUR TIME, AND WORK. I APPRECIATE THAT YOU TAKE THE TIME TO HEAR FROM THE PEOPLE ABOUT THEIR CONCERNS REGARDING HEALTH AND SAFETY ISSUES.

SINCERELY,
RITA FIELD

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Antonio Gill

From: Rita Field [fieldrita@hotmail.com]
Sent: Sunday, March 04, 2012 6:32 AM
To: Newman-Web; Burns-Web; Pierce-Web; Stump-Web; Kennedy-Web
Attachments: Dottie Moore 03-03-12.wps; RFRadiation Standard wps

To: Arizona Corporation Commission
Commissioner's Chambers,

I have attached a letter from Dottie Moore, acclaimed author, and resident at Canyon Run Senior Village Apts, on her view of DIRTY ELECTRICITY. Please add these to your complaints against APS.

Friday afternoon, at 5:30 pm, I was walking my dog on Hope, and Cheery St. A very loud, offensive, sound was coming from the APS lines. People came out of their houses, because they heard it.

My neighbor, Jay Secaquatewa, is a former Hopi Tribe counsel man. He sent the APS Smart Meter installer packing, when he came to his home, on Joseph St. He can hear the buzzing from the Smart Meters outside, too, and he does not approve, of what APS is doing.

It is the intention of APS, to install these Devices on every home and building, even though, they cause health problems to citizens.

It is my belief, that these devices, exceed the limits of what is the standard set for Radio Frequency Radiation.

A simple testing device would prove, that the RF radiation levels in the homes, businesses, and outdoor air, are well above the established safety limits.

APS, thinks that the Arizona Corporation Commission is going to approve this.

When I was young Detroit Edison sent us 3x5 green cards that had empty meter faces on them. We, the people, went to our meters, and copied what was on the meter, to the card. The card was self addressed. We dropped the card in the mail. That is how we were billed. It was a good system.

We have been safely on Analog Meters for many years. There have been no health problems. Why would you approve a new system, that causes health problems to it's customer's, the payers of these accounts, the very citizens who pay their electric company?, So that they can cause them Tinnitus, Insomnia Migraine Headaches, and many other Health Problems?

Does this make sense to you? Please Arizona Corporation Commission, Stop APS, in their tracks. Please make things Safe, and Simple again. Bring Back Analog. APS, has gone to far. They are endangering human life, and the life of bees, which are essential to our survival, as a species.

Sincerely, Suffering, Electro Sensitive, Tax Paying Citizen, and Craving a Healthy Living Enviornment.

Rita Field

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Antonio Gill

From: GECFULLER@aol.com
Sent: Saturday, March 03, 2012 5:21 PM
To: Newman-Web; Burns-Web; Pierce-Web; Kennedy-Web; Slump-Web
Subject: E-MAIL of Concern

I am a customer of Pima Utility Company.

Gordon Fuller, family
10108 E.Minnesota Ave.
Sun Lakes,Arizona,85248

Please give serious consideration to your vote on proposed 94.4% rate INCREASE.

Objections to increase:

- * Adverse impact on family periferal necesasary services.Negative effect on family budget.
- * Result in decline in Arizona needed revenue taxes.
ie.: tourism decline(golf fee increases due to higher water rate,decline in resident and tourist golfers usage, hotel,jobs loss, other businesses added costs,etc. etc.)

Please vote for the people of Arizona.
Thank You for your serious consideration.

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To the Arizona Corporation Commission re:

Pima Utility Rate Increase

As a customer of Pima Utility Company, I strongly urge you to disallow the disproportionate water rate increase that is being proposed by Pima Utility.

The proposal, especially in this harsh economic climate, will negatively impact customers' ability to overcome the hardships we already endure.

Thank you for your consideration of the public's difficulties.

Emmett Babler & Carmela Hopkins

10441 E Minnesota Ave
Sun Lakes AZ 85248-8837

Antonio Gill

From: Pat Murrish [pmurrish@wbhsi.net]
Sent: Saturday, March 03, 2012 11:40 AM
To: Pierce-Web
Subject: Pima Utility

Outrageous! I am against the Pima Utility increase in water rates.

The Pima Utility Company owned by Robson Communities claims they are asking for a 35.91% increase in the residential water rate - way too much. The reality, however, is more like a 94% increase. What colossal GREED.

With low inflation and most Pima customers being retirees on fixed incomes from Social Security and interest on savings near zero, where will their customers find the dollars to pay for this huge increase?

DO NOT allow this massive increase to happen. A 3% increase is more appropriate for Pima and its customers. Regulate this monopoly!

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Antonio Gill

From: Terry Young [younghometeam@gmail.com]
Sent: Friday, March 02, 2012 7:11 PM
To: Newman-Web; Burns-Web; Pierce-Web; Kennedy-Web; Slump-Web
Subject: Pima Water Rates

We are Sun Lakes Residents and Realtors. The proposed rate hike for water and sewer from Pima Utilities seems out of line. This area has many individuals on fixed incomes and such an increase will not only hurt the residents but can effect future property values. It may also lead to higher HOA fees to offset the additional cost to each HOA. Please take a close look at the impact of the proposed increase.

Thank You,

Terry and Susan Young
9029 E Crystal Dr.
Sun Lakes, AZ 85248

--
Terry and Susan Young
ReMax Infinity
Main: 480-802-3857
Susan: 480-540-1057
Terry: 480-789-0876
Fax: 480-802-2088
Web Site: HomesInSunLakes.com
YoungHomeTeam@gmail.com

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Antonio Gill

From: Robert Lowell [jobb824@wbhsi.net]
Sent: Friday, March 02, 2012 4:51 PM
To: Newman-Web; Burns-Web; Pierce-Web; Kennedy-Web; Slump-Web

Greetings;

I'm a customer of Pima Utility Company, residing in Sun Lakes, adress shown below. I'm appalled at your requested increase in Residential and Irrigation water rates. As I read it,residential rates will go up 33 to 46% and irrigation will go up 43%. and then sewer rates will go up 22%.

These increases will cause our annual bill to go up \$106.68. These increases will cause hardship for some of our neighbors. I respectfully ask that you substantially reduce you askings.

Thank You

Robert C Lowell

26424 So. Buttonwood Dr.

Sun Lakes, AZ. 85248

Antonio Gill

From: Eldred Wolf [g623illini@wbhsi.net]
Sent: Friday, March 02, 2012 3:33 PM
To: Pierce-Web
Subject: FW: Pima Water--Rate increase

Subject: Pima Water--Rate increase

Dear Mr. Pierce

While I believe Pima Utility needs a rate increase their proposed increase is obviously excessive. Other rates have gone up at a rate of 3% to 7%, with the exception of Social Security. Social security increased at less then 3%. We "old timers", living on fixed income do not have increases in our investments, and are living on our "savings". This means our investment income is decreasing. We cannot afford this increase. Please do not allow this increase to occur.

Thank you for your support

Eldred Wolf
9543 E Lawndale Pl
Sun Lakes, AZ 85248

Antonio Gill

From: Lloyd Armstrong [lloyd555@live.com]
Sent: Friday, March 02, 2012 12:16 PM
To: Newman-Web; Burns-Web; Pierce-Web; Kennedy-Web; Slump-Web
Subject: PIMA WATER PRICE INCREASE FOR RESIDENCES AND HOA 2 IN SUNLAKES AZ. PLEASE DONT GRANT IT

I AM ASKING THAT YOU DO NOT GRANT PIMA UTILITY THE PRICE INCREASE THEY HAVE APPLIED FOR.

MY REASONS FOR ASKING THAT YOU DO NOT GRANT IT,

MY MAIN REASON IS I JUST CAN'T AFFORD IT.

WE ARE IN A RECESSION THAT IS MAKING OUR EXISTANCE FINANCIALLY VERY DIFFICULT.

I AM AS ARE ALMOST ALL RESIDENTS HERE DEPENDENT ON SOCIAL SECURITY.

WITH THE RECESSION ALL OTHER INCOMES HAVE BECOME NON EXISTENT

I AM IN MY EIGHTIES AND BEING ON A FIXED INCOME, I DON'T DEEM SUCH AN INCREASE TOLERABLE.

ANOTHER THING THAT BOTHERS ME IS THAT THEY WOULD CHOOSE A TIME WITH CONDITIONS COMING FROM THE RECESSION BEING WHAT THEY ARE, THEY WOULD PUT FORTH SUCH A REQUEST.

PLEASE HEAR MY PLEA, DON'T APPROVE THEIR REQUEST, WE HAVE ENOUGH PROBLEMS ALREADY.

SINCERELY ,

LLOYD P ARMSTRONG
26214 S. FLAME TREE DR.
SUN LAKES, AZ. 85248-8208
480-895-2132

Antonio Gill

From: DJBros@aol.com
Sent: Friday, March 02, 2012 10:53 AM
To: Pierce-Web
Subject: UNREASONABLE Pima Utility Request

I am outraged by the level of request of PIMA UTILITY for an increase at a time of economic hardship...let alone such a very large increase. They are a monopoly and are holding all of us hostage. PLEASE PROTECT OUR COMMUNITY.

Ben and Judy Pace
11131 E. Starflower CT.
Sun Lakes, AZ 85248

Antonio Gill

From: Patricia Koepp [danceswithbunnies@q.com]
Sent: Friday, March 02, 2012 10:49 AM
To: Newman-Web; Burns-Web; Pierce-Web; Kennedy-Web; Stump-Web
Subject: Pima Utilities rate hike

Dear Commissioners,

I can't think of a worse time to increase water costs for home owners. Here in Sun Lakes we would have an increase in our personal usage as well as the increase in our homeowners dues to cover the HOA costs to irrigate the common areas and golf courses. Being as we in Sun Lakes are largely retired and living off fixed incomes, this would be another added drain on our finances during an already difficult & financially challenging time. If this could be put off until the economy improves it would help us out tremendously.

Sincerely,

Patricia Koepp
9621 E Glenside Ct
Sun Lakes, AZ 85248
480-883-0662

Antonio Gill

From: Lslanger@aol.com
Sent: Friday, March 02, 2012 9:07 AM
To: Pierce-Web
Subject: Pima Utility rate increase

March 2, 2012
Arizona Corporation Commission
Attn: Gary Pierce

We are very concerned about the proposed huge increase requested by Pima Utility. We are a customer of Pima Utility and this will pose a hardship. We have been retired for 20 years and our income hasn't risen but expenses keep increasing which is a problem.

Lewis and Shirley Langer
25621 S. Nottingham Drive
Sun Lakes, AZ 85248

Antonio Gill

From: Lon Fornelli [lon.fornelli@gmail.com]
Sent: Friday, March 02, 2012 9:32 AM
To: Pierce-Web
Subject: Rate Increase Pima Utility

As a long time customer of Pima Utilities I am appalled at hearing that they want to increase our water rates by 94.4%!!!? As a retired senior citizen on a fixed income, I can little afford to incur rate increases of any kind much less an increase of this magnitude. Your consideration in mitigating this circumstance in a substantial manner is appreciated.

Lon J Fornelli
18310 E Lotus Ct
Sun Lakes, AZ 85248

Antonio Gill

From: Richard Hawkes [rhawkes@wbhsi.net]
Sent: Friday, March 02, 2012 8:01 AM
To: Newman-Web; Burns-Web; Pierce-Web; Kennedy-Web
Subject: Pima Utility

My name is Richard R. Hawkes. I live at 26608 S. Flame Tree Drive, Sun Lakes, Arizona. I am currently a customer of Pima Utility and have been such since 1997.

I am very concern about the size of the rate increase being requested by Pima Utility. For the residents of Palo Verde/Cottonwood the proposed increase will strike homeowners twice. The proposed residential rate increase will impact everyone, and the second proposed irrigation water increase of over 90% will also hit homeowners in the form of a needed HOA dues increase to cover this enormous increase for water for our common areas.

We are still in difficult economic times and it is hard to believe that a business entity, either public or private, would expect to receive support for such a burdensome cost increase. I am sure very few of our homeowners will be receiving a 20% to 90% increase in their income stream this coming year, and I'm sure the many residents on fixed incomes will find the Pima proposed increase to be a genuine burden. I am asking through this e-mail that the commission consider denying Pima's request or at least reduce it.

Thank you for your consideration of my request.
Richard R. Hawkes
26608 S. Flame Tree Drive
Sun Lakes, Arizona 85248

Antonio Gill

From: Joanorent@aol.com
Sent: Friday, March 02, 2012 7:31 AM
To: Pierce-Web
Subject: Pima Water Rate Increase Request

I am a resident of Sun Lakes. I reside at 26605 S. Ribbonwood Drive in the Palo Verde section of Sun Lakes.

The increase Pima is increasing will not only increase individual bills, but our HOA dues to help pay for the increase in watering all of the common grounds. I believe at least 90% or more of the Sun Lakes residents are on a fixed income and this increase is too extravagant.

I volunteer for a local non-profit organization that helps many of the seniors in Sun Lakes and Chandler, many of them can hardly afford to purchase groceries. This increase would mean less money to purchase food and medicine for many of them.

Please do not approve of this large increase.

Thank you,
Joan Orent

Antonio Gill

From: Sonja Thiel [thiel.sonja@gmail.com]
Sent: Friday, March 02, 2012 6:27 AM
Subject: Pima's Proposed Water Increase

Hello, my name is Sonja Thiel and I live in Sun Lakes, AZ.

I am concerned about Pima's proposed water rate increases, especially since I'm a senior citizen on a limited income. I would hope you will veto the large increase that they are proposing both for irrigation rates, as well as, waste water rates. Not only does it have a severe impact on my personal finances, it will have a negative impact on our community as whole.

Thank you for your conscientious consideration of Pima's proposal as well as my request to veto their proposal.

Sonja Thiel
9414 E. Sun Lakes Blvd. South
Sun Lakes, AZ 85248
480-883-6961

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Sonja Thiel
thiel.sonja@gmail.com

Antonio Gill

From: Jerry Jordan [jerryjordan51@aol.com]
Sent: Saturday, March 03, 2012 4:19 PM
To: Newman-Web; Burns-Web; Pierce-Web; Kennedy-Web; Stump-Web
Subject: Fwd: Pima water increase

Mr. Newman, Ms Burns, Mr. Pierce, Ms. Kennedy and Mr. Stump:

My name is Jerry Jordan. Richard Bond and I live at 10828 E. Bellflower Drive in Sun Lakes, AZ. We have been customers of Pima Utility since 2006. We think the increase being proposed is unreasonable especially for retirees who live in the Sun Lakes community. The proposed increase on water used for common areas and golf course could amount to as much as \$50 per household. This alone would just about double what we are paying now. This would be an increase to the Home Owners Association #2 of \$162,000. The water provided for common areas is not even treated so they have little expense in providing this water.

Please reconsider this water increase. I understand there may need to be an increase but 106% seems excessive!

Jerry Jordan
480-294-2357



March 2, 2012

Arizona Corporation Commission
Commissioners Wing
1200 W. Washington - 2nd Floor
Phoenix, AZ 85007

Gentlemen:

We have recently gotten information that our water company, Pima Utilities, has proposed an increase in our water rates, and also for Sun Lakes an increase for the irrigation water.

We have lived at 10418 E. San Tan Blvd, Sun Lakes for 22 years. We are very concerned about this increase that Pima is asking you to approve. Sun Lakes is an adult community and irrigation water is used for our golf courses and green belt areas. Both the increase for homes and the increase for our communities recycled water are very high. We feel both these increases are much higher than they should be.

Sincerely yours,

Helen and Stanley Scott
Helen and Stanley Scott

Copies: Paul Newman
Brenda Burns
Gary Pierce ✓
Sandra Kennedy
Bob Stump

Attn: Gary Pierce
Arizona Corporation Commission
Commissioners Wing
1200 W. Washington - 2nd Floor
Phoenix , Arizona 85007

February 29, 2012

Subject: Proposed PIMA Rate Increase Request

Dear Commissioner

I am a customer of the PIMA Utility Company and am a resident in Sun Lakes, Arizona and I object to PIMA's unconscionable rate increase request.

I understand the 29.2% increase on water and 22.2% increase for handling waste water will increase my bill by approx. \$5.06 per month on the sewer use and \$3.83 per month on the water use or a total of \$8.89 per month- \$106.68 annually. I cannot imagine any possible justification and I request you refuse the request outright, Send the requesters back to do their homework and have them determine what cost cutting measures they can implement to meet their required margins.

Additionally , since I am a resident of Cottonwood Palo Verde at Sun Lakes, our Homeowners Association has advised me that the irrigation water cost for our common areas would increase 94.44%- from \$171,560 in 2011 to \$333,581 in 2012 if you were to grant their request. Please don't do it ! Send them away ! We cannot afford it, but most importantly the request cannot be justified. We, of course, will do all in our power to look for new methods to reduce consumption. They must seek internal cost control measures!

In summary, please reject PIMA's rate increase request outright. Perhaps as the economy recovers in a year or two a new , reasonable , justifiable request might be in order. But not now !

Thank you and please call if you have questions.

Sincerely

Gary F. Bross

25827 S Ashwood Drive

Sun Lakes, Arizona 85248

Ph 480-895-2141

PIMA Account Number 19683