

W-01751A-11-0331

ORIGINAL



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ARIZONA CORPORATION COMMISS...
UTILITY COMPLAINT FORM

Investigator: Guadalupe Ortiz Phone: Fax:

Priority: Respond Within Five Days

Opinion No. 2012 - 102461 Date: 2/28/2012

Complaint Description: 08A Rate Case Items - Opposed
N/A Not Applicable

Complaint By: First: Dennis Last: Derbonne

Account Name: Dennis Derbobbe

Street:

City: Bullhead City

State: AZ Zip: 86429

RECEIVED
2012 FEB 28 P 12:54
AZ CORP COMMISSION
DOCKET CONTROL

Utility Company: Katherine Resort Water Company

Division: Water

Contact Name: Contact Phone:

Nature of Complaint:

*****OPINION OPPOSED*****

RE: Docket No. W-01751A-11-0331

Customer is calling to express his opposition to the proposed rate increase. Per customer, the water company is requesting authority to triple its rates. Customer explained that this is a very small community with about 30 - 35 residents in this area. Per customer, the majority of the community contains elderly residents who are residing on Social Security Disability. Customer strongly believes that requiring customer's to pay \$110 a month for water is far too much. This type of increase will place a severe hardship on the consumers financially.

End of Complaint

Utilities' Response:

Investigator's Comments and Disposition:

Opinion docketed. CLOSED
End of Comments

Arizona Corporation Commission
DOCKETED
FEB 28 2012

DOCKETED BY

Date Completed: 2/28/2012

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