

ORIGINAL



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Antonio Gill

Pima Utility Company

W-02199A-11-0329

From: Pete Menconi [scouterpm]
Sent: Friday, February 24, 2012
To: Burns-Web; Kennedy-Web, [redacted]
Subject: Pima Utilities price increase

SW-02199A-11-0330

Executive Summary: I like their water more than I like my money.

I'm a civil engineer, and a plumbing engineer (and a Professional Engineer in Arizona). The day before I saw the first notice of the Pima price move, I was at a seminar that showed how fast water rates are rising, and how linked it is to water shortages. Water shortages: we've been warned about these for a long, long time. There should be no surprise (but people don't pay attention). Wake up time.

As a professional "in the biz", I've noted the number of water leaks throughout our neighborhoods. Our pipe systems are aging (the first phase here was built in the 70's). Pima's operating costs are undoubtedly experiencing pressure due to the inevitable time factor. I've had to repair the buried water supply at my Mom's house (same development) twice in the last couple of years. It happens, and the frequency just goes up. It's not unusual to get an initial "free lunch" on pipe maintenance for the first few decades, but no one gets off free forever.

I called Pima and thanked them for not going out of business (as has happened to other water utilities). From my perspective, \$60 more a year for continued water service is really, really cheap. (No, I'm not a 1%-er: I'm retired and needing supplemental income; we watch the pennies.)

I do hope CC performs the proper investigations and verifications of the request. But I think the best interest of the public will be served by making sure the water source is secure. That takes money. Give Pima its proper due.

Sincerely,
Pete Menconi, PE
Sun Lakes, AZ

Arizona Corporation Commission

DOCKETED

FEB 27 2012

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AZ CORP COMMISSION
DOCKET CONTROL
2012 FEB 27 PM 1 1/2

Antonio Gill

From: Art Bennett [bennettretired@gmail.com]
Sent: Wednesday, February 22, 2012 12:05 PM
To: Newman-Web; Burns-Web; Pierce-Web; Kennedy-Web; Stump-Web
Subject: Water rate increase

We have just read where Pima water company wants to increase our water and sewer rates.

We am opposed to such increase due the fact that as a retired senior citizens, We are on a fixed income.

The government has seen fit to not increase our SS every year so we are constantly falling behind the cost of living. Sun Lakes is a senior community and we are sure we are not the only one in this situation.

We are asking you, therefore, to not increase the rates and if that is not possible for you to keep with your costs, please lower the expected increase.

Thank you for taking the time to read this.

Respectfully,

Arthur and Nancy Bennett

26206 S. Boxwood Dr.

Sun Lakes, Az. 85248

Antonio Gill

From: sharyn baldacci [sharynbobbal@gmail.com]
Sent: Wednesday, February 22, 2012 11:52 AM
To: Newman-Web; Burns-wed@azcc.gov; Pierce-Web; Kennedy-Web; Stump-Web
Subject: Proposed Pima Water rates

We urge you to vote against such a large water rate increase in the Pima Utility water rates. This would amount to close to 100% increase in what we and our homeowners association would pay for water and sewer services and in this climate of calls for lower taxes it seems totally unreasonable.

Thank you for your kind consideration in this matter.

Sharyn and Robert Baldacci
10418 E. Sunnydale Dr.
Sun Lakes, AZ. 85248

Antonio Gill

From: Sandy Ilsen [silsen@wbhsi.net]
Sent: Wednesday, February 22, 2012 11:28 AM
To: Newman-Web; Burns-Web; Pierce-Web; Kennedy-Web; Stump-Web
Subject: Proposed Rate Increase



Gentlemen:

I have been informed that the Pima Utility Company is considering a large increase in water and wastewater rates for their customers in Sun Lakes. I have been a resident of Sun Lakes since 1997 when my husband and I retired. Last March my husband years passed away. We had been married for over 57 years.

Now that I am alone, as well as retired and on fixed income, it is difficult to survive financially. Your proposed increase will definitely pose a severe hardship on me, as well as on many other residents of the Sun Lakes community.

I implore you to look into your hearts and rethink your proposal. Bear in mind the impact this rate increase will have on a huge number of senior citizens. Citizens who have worked hard all their lives to be able to live their declining years peacefully. Thank you in advance for your kind consideration.

Sincerely,

Sandra Ilsen,
A Very Concerned Senior Resident of Sun Lakes

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Antonio Gill

From: Al Golden [algolden53@gmail.com]
Sent: Wednesday, February 22, 2012 10:59 AM
To: Newman-Web; Burns-Web; Pierce-Web; Kennedy-Web; Stump-Web
Cc: Al Home; Deb Home
Subject: Concern Regarding The Proposed Pima Utility Water Rate Increase

Dear Commissioners:

My wife and I live year round at 24627 S. Lakeway Circle S.E., Sun Lakes, AZ. As such, we and all other residents of the Sun Lakes Retirement Community are water / sewer customers of Pima Utility Company.

After much research, we decided to move here from Denver, Colorado to retire. We considered many factors into our decision, and one of the main concerns was the cost of living (due to being on a fixed income). Sun Lakes fit our retirement requirements and we purchased our home here 2 years ago.

We understand that costs for everything will increase over time, but the HUGE INCREASE that Pima Utility is requesting is obscene!!!!!! Not only will it be a significant impact to our pocketbook for water for our personal needs, but it will also cause a VERY SIGNIFICANT impact to the IronOaks Community Association. Last year, our community elected to purchase the golf courses from Robson Communities, and the cost to irrigate the golf courses (with the proposed increase) will be astronomical...causing our Association Fees to skyrocket as well.

Please act in the interests of the CUSTOMERS of Pima Utility Company, and deny the OUTRAGEOUS proposed rate increase. A nominal increase that would be considered REASONABLE / CUSTOMARY & NORMAL is what would be expected.

Thank you for your time.
Sincerely,
Alan & Deborah Golden

Antonio Gill

From: larry goff [g36981@hotmail.com]
Sent: Wednesday, February 22, 2012 10:47 AM
To: Burns-Web; Pierce-Web; Kennedy-Web; Stump-Web
Subject: Rate increase

Dear Commissioner:

As a resident of Sun Lakes and a consumer of water from the Pima Utility Company, I am writing you to object to the request for a rate increase. If we think about incremental increases to cover additional costs of operating, usually we think about something small. In this case the amounts requested are unreasonable and I urge you to reject them.

Thank you.

J.L. Goff

25438 So. Glenburn Dr.

Sun Lakes AZ 85248

Antonio Gill

From: janet.kusmider@phoenix.gov
Sent: Wednesday, February 22, 2012 10:45 AM
To: Stump-Web; Burns-Web; Pierce-Web; Kennedy-Web

Dear Commissioner:

I am writing to respectfully request that you give careful consideration to the enormous rate increases being requested by Pima Utility Company. As we reside in a retirement community many of us are on a restricted income and this increase if allowed will severely impact our budgets. In addition to the impact to our monthly residential billing, we will also be impacted by the increased cost that the HOA will pass on in the monthly management fees. All of our budgets are stretched thin now because of the economic changes during the past three years. This increase coupled with the extreme increase in gasoline prices will impact all of our citizens. Please negotiate for a more reasonable increase or no increase at this time.

Janet Kusmider
10921 E. Minnesota Ave.
Sun Lakes, Az 85248

Antonio Gill

From: Sandra Hamer [bugsmurphy1@yahoo.com]
Sent: Wednesday, February 22, 2012 10:35 AM
To: Stump-Web; Newman-Web; Burns-Web; Pierce-Web; Kennedy-Web
Subject: PIMA WATER RATE INCREASE

I live in Cotton Wood. Sun Lakes. a rate increase of this kind seems very unfair. We are on a fixed income and this proposed increase is way overboard. I dontbmind a increase but the percentage they are asking for is way out of line.

Thank you
Sandra Hamer

Antonio Gill

From: Thomas Becker [tdb61@sbcglobal.net]
Sent: Wednesday, February 22, 2012 2:58 PM
To: Newman-Web; Burns-Web; Pierce-Web; Kennedy-Web; Stump-Web
Subject: Water and Sewer increases

ATTENTION Pima Commissioners!!!

We think your proposed water and sewer rate increases are out rageous!!!

You don't explain the reasons for this rate increase in our water and sewer increase of 35% in water and 22.26 increase in sewer!!

These changes will cost our residential rates to increase a additional \$167.40 over our current usage per year.

We live in Sun Lakes and pay for water irrigation use for the Common areas and currently pay \$0.36/1000 you are changing the rate to \$0.70/1000 gal.

this is a 94% increase!!!!!!!!!!!! We pay currently on a average \$22.70 per month for sewer and \$45.00 for irrigation totaling \$872.00 per year.

Under your proposed rate increase we will pay \$60.72/mo. for water and sewer.Irrigation will increase from \$180/yr to \$3500/yr!!!!

HOW CAN YOU JUSTIFY THIS INCREASE!!!

WE STRONGLY PROTEST THIS INCREASE!!!

YOU ARE RAPING US SENIORS IN SUN LAKES!!!

**Thomas and Laverne Becker
10310 E. Spring Creek
Sun Lakes, Az. 85248**

Antonio Gill

From: Tom Hanna [tom.hanna67@gmail.com]
Sent: Friday, February 24, 2012 11:48 AM
To: Pierce-Web; Stump-Web; Bill Widmaier; cheryl berg; Gene Brown; Steve Lindgren; Mel Bram; Steve Nolan
Subject: Fwd: Proposed Pima Water rate increase

----- Forwarded message -----

From: **Tom Hanna** <tom.hanna67@gmail.com>
Date: Fri, Feb 24, 2012 at 11:41 AM
Subject: Fwd: Proposed Pima Water rate increase
To: Burns-web@azcc.gov

----- Forwarded message -----

From: **Tom Hanna** <tom.hanna67@gmail.com>
Date: Fri, Feb 24, 2012 at 11:36 AM
Subject: Proposed Pima Water rate increase
To: Newman-web@azcc.gov

I am a resident of Sun Lakes. I live at 25253 S. Glenburn Drive, Sun Lakes, Az. 85248, Lot # 74. I wish to express my strong opposition to the water rate hike that Pima Water Company is proposing. The percentage of hike is, in my opinion, completely unacceptable and will have great impact on our community. We are an area of seniors on fixed incomes and this would create financial difficulty for many of us. I urge you to not grant this increase and consider something considerably less.

Thank You,

Tom Hanna
25253 S. Glenburn Dr.
Sun lakes, Az 85248
Lot 74
[480-309-3793](tel:480-309-3793)

Antonio Gill

From: AZWWEST@aol.com
Sent: Friday, February 24, 2012 11:34 AM
To: Newman-Web; Pierce-Web; Kennedy-Web; Stump-Web
Subject: Pima Utility Company Rate Increase

Pima Utilities Proposed 94.4% rate increase.

As a member of Sun Lakes Cottonwood-Palo Verde homeowners Association I wan to go on record my opposition to this request. This increase This would cause an increase to our common area of \$162, 021 or \$42.54 for each unit or household. It would increase my residential cost \$5.06 per month or a 22.26 percent increase.

Most of the individuals who live in Sun Lakes are on fixed income. With all the other items increasing this would undue hardship on our homeowners.

I would hope you can support our need to keep this rate increase down or denied.

Thanks for your consideration.

Walt & Shirley West
26624 S. Fair Oakes Court
Sun Lakes, AZ 85248
(480) 802-3740

Antonio Gill

From: paulrogers@wbhsi.net
Sent: Thursday, February 23, 2012 4:05 PM
To: Newman-Web; Burns-Web; Pierce-Web; Kennedy-Web; Stump-Web
Cc: snolan@sunlakes2.com; rfeather@wbhsi.net
Subject: Pima Utility Company Water Rate Increase

Dear Commissioners: Please carefully review the Water and Sewer rate increases requested by the Pima Utility Company for the Sun Lakes Communities! On the surface their letter to the homeowners seems innocent enough, but when one looks deeper it is quite a large increase especially to retirees on fixed incomes! Not only will the homeowner receive a healthy increase to their individual water and sewer charges, but will receive a shock when they realize the impact of the doubling of cost per unit/lot for irrigation of the Common Areas in their Community! This rate increase of 94.44% will probably have to be passed on to the individual Homeowner as a dues increase!

Sincerely: Paul M. Rogers
Sun Lakes, Az

Antonio Gill

From: Mariana Schaffer [schafferm@gmail.com]
Sent: Friday, February 24, 2012 6:19 AM
To: Pierce-Web
Subject: Increase in Pima Utility rates

Dear Mr. Pierce:

It has been brought to my attention that the Pima Utility Company has filed a request with the Arizona Corporation Commission to increase the water and sewer rates for my community. I am a customer of Pima Utility Company and I oppose the increase.

In these tough economic times, I can understand that Pima Utility may need to increase the rates to provide this much needed service, but after reviewing the proposed rate increases, I find their request to be excessive. I live in the Sun Lakes active adult community in which many of my neighbors are on fixed pensions and social security. This would be an overwhelming burden for many of them.

Additionally, the cost to our Home Owners Association would be inordinate. Irrigation of our common areas cost \$171,560 for 2011. Under the proposed rate this will become \$333,581. The old rate is \$0.36/1,000 gallons. The proposed rate would be \$0.70/1,000 gallons. This is a 94.44% increase. I would conclude that this added expense would be added to our HOA dues.

I ask that the increase being requested by Pima Utility be thoroughly reviewed when the Commission meets and acts upon Pima's request.

Sincerely,

Mariana Schaffer
25409 S. Cloverland Drive
Sun Lakes, AZ 85248

Antonio Gill

From: MINNRON@aol.com
Sent: Thursday, February 23, 2012 9:51 PM
To: Burns-Web; Pierce-Web; Newman-Web; Kennedy-Web; Stump-Web
Subject: Pima's water and waste water increase

Dear Commissioner,

Please consider the proposed rate increase carefully. This increase at least to me, the uniformed, seems very excessive. Nothing in our free market economy is going up that much. I've seen no rational for such an increase. Please review PIMA's request carefully.

Thank you for your consideration.

Ron Potter

25623 S Ribbonwood Dr.

Sun Lakes AZ 85248

480-895-2741

FROM RON

Antonio Gill

From: Larry Sundsrud [lsundsrud@peponline.com]
Sent: Thursday, February 23, 2012 8:21 PM
To: Burns-Web; Pierce-Web; Newman-Web; Kennedy-Web; Stump-Web
Subject: Pima's water and waste water increase

Dear Commissioner,

Please consider the proposed rate increase carefully. This increase at least to me, the uniformed, seems very excessive. Nothing in our free market economy is going up that much. I've seen no rational for such an increase. Please review PIMA's request carefully.

Thank you for your consideration.

Larry Sundsrud
26401 South Moonshadow Dr
Sun Lakes AZ 85248
480-788-7837

Antonio Gill

From: Cheryl Hovde [pchaz@q.com]
Sent: Thursday, February 23, 2012 6:12 PM
To: Pierce-Web
Subject: pima increase

Mr Pierce,

As senior citizens we cannot tolerate the ridiculous increases requested by Pima.
We live on FIXED incomes.
We implore you to ignore these exorbitant requests.

Sincerely,

Phillip + Cheryl Hovde
25208 S Flame Tree Dr
Sun Lakes, AZ 85248

Antonio Gill

From: Donna & Clive Timms [gonessouth2008@yahoo.ca]
Sent: Thursday, February 23, 2012 10:51 AM
To: Newman-Web; Burns-Web; Pierce-Web; Kennedy-Web; Stump-Web
Subject: Pima Utility Rate Increase Application

Dear Commissioners,

This is to register our strong objection to the proposed Pima Utility rate increases for water and sewer.

Although the rates have not increased for some time, the present application is excessive. Pima calculates increases of 29.2% for water and 22.2% for sewer. Our HOA has analysed Pima's data and says it is more like a 40% increase for water for a small user like us, because Pima has eliminated the first 1000 gallons free with the meter charge, so it is much more than stated by Pima to us.

Also the Cottonwood/Palo Verde HOA faces huge increases for irrigation water, some 94%.

As homeowners we would get hit twice, once for our water and sewer usage, and again for the HOA's usage. I have not seen any justification for these increases, and I doubt they can be justified.

Please act to reduce any increase to current inflation rates, if even this is justified in your view, and impose a review every 3 to 5 years. No utility should ever get increases of the magnitude asked for by Pima, particularly when the customer base is suffering as we are from our recent economic difficulties.

Clive & Donna Timms
10439 E Sunnydale Dr.
Sun Lakes

Antonio Gill

From: DANIEL JONKER [danjonker@msn.com]
Sent: Thursday, February 23, 2012 9:50 AM
To: Stump-Web
Cc: Newman-Web; Burns-Web; Pierce-Web; Kennedy-Web
Subject: Pima Utility Rate Increase

I am a Pima Utility customer and I strongly object to this increase in Pima's rates. They are way out of line. This equates to a much larger increase than they are reporting.

Thanks

Daniel Jonker
11131 E Chestnut Ct
Sun Lakes, AZ 85248

Antonio Gill

From: Jim Wedeward [jwedeward@oasisbedrooms.com]
Sent: Wednesday, February 22, 2012 5:01 PM
To: Pierce-Web
Subject: Pima Utility Company Increase

I am a customer of Pima Utility Company living at 25826 S. Eastlake Drive, Sun Lakes, Az 85248. The request rate increase is way out of line. This would be a great hardship on me and my family. People living on fixed incomes simply cannot afford such a large increase in a necessity item. Please reject this proposed increase.

Antonio Gill

From: Todd Grimm [todd@weathersbyguild.com]
Sent: Wednesday, February 22, 2012 5:25 PM
To: Burns-Web; Pierce-Web; Kennedy-Web; Stump-Web
Cc: Newman-Web
Subject: Water Rate increase by Pima Water District

Dear Ms and Sir

This increase would put a great hardship on many residents of Cottonwood and Palo Verde

I can understand the need for a increase put not one of this size.

Please help stop the this increase at the rate that they want , if it was on a scale of going up over several years to reach the goal that Pima wants, maybe this would be easier to take.

Thank You for your time

Todd Grimm
26409 S Saddletree Dr
Sun Lakes, AZ
Cottonwood

Antonio Gill

From: Barry Mostovoy [barrymstv@gmail.com]
Sent: Wednesday, February 22, 2012 5:37 PM
To: Newman-Web
Subject: Pima utility

My name is Barry Mostovoy and I live in a retirement community (Sun Lakes).

The increase requested would cause a very negative effect on my fixed income by not only increasing my residential cost but would be compounded by increasing the cost for water of the Homeowners Association.

My minimal increases in pension and Social Security would in no way make up for this double increase of water from Pima Utility.

Their expenses could not be an excuse for this large an increase.

If they had done a better job initially of using better material, etc. for their water lines, they would not be having the problems they are now experiencing.

Antonio Gill

From: Richard Jensen [slnwbrd@wbhsi.net]
Sent: Thursday, February 23, 2012 8:41 AM
To: Pierce-Web
Subject: Pima Utility Company Rate Increase

Pima Utility Company Rate Increase

It has come to our attention that Pima Utility Company has ask for a significant increase in water usage rates for our community. We realize that the cost of doing business has (and is) going up for everyone, but we who live in a retirement community have not seen an equal increase in our incomes. During this time of a recession (with increased cost), We believe the burden should be equally shared. Therefore we suggest that a moderate and more appropriate increase may be appropriate, but certainly not the large increase requested by Pima Utility Company

Thank you for your consideration of our request!

Richard and Janice Jensen
25818 S. Boxwood Dr.
Sun Lakes, AZ 85248

Antonio Gill

From: rkollman@aol.com
Sent: Thursday, February 23, 2012 9:39 AM
To: Newman-Web
Subject: Objection to the proposed Pima Utility water / sewer rate increase.

Dear Commissioners:

**My wife and I live year round at 10429 E Nacoma Dr. Sun Lakes, AZ.
As such, we and all other residents of the Sun Lakes Retirement Community are
water / sewer customers of Pima Utility Company.**

When we retired to Sun Lakes we considered many factors into our decision.

One of the main concerns was the cost of living (due to being on a fixed income).

Sun Lakes fit our retirement requirements and we purchased our home here 11 years ago.

**We understand that costs for everything will increase over time, but the HUGE
INCREASE that Pima Utility is requesting is obscene!!!!!! Not only will it be a
significant impact to our pocketbook for water for our personal needs, but it will
also cause a VERY SIGNIFICANT impact to the IronOaks Community Association.
Last year, our community elected to purchase the golf courses from Robson
Communities, and the cost to irrigate the golf courses (with the proposed increase)
will be astronomical...causing our Association Fees to skyrocket as well.**

**Please act in the interests of the CUSTOMERS of Pima Utility Company, and deny
the OUTRAGEOUS proposed rate increase. A nominal increase that would be
considered REASONABLE / CUSTOMARY & NORMAL is what would be expected.**

**Thank you for your time.
Sincerely,
Ronald & Gail Kollman**

Antonio Gill

From: Lois Jones [loisjones185@wbhsi.net]
Sent: Saturday, February 25, 2012 12:42 PM
To: Newman-Web; burns-web@azcc.gopv; Pierce-Web; Kennedy-Web; Stump-Web
Subject: Pima rate increase

Commissioners:

I have become quite concerned since learning of the Pima Utility Company's request for the huge rate increase for the Sun Lakes area.

First of all, I am unaware of any valid reasons which would necessitate such an unreasonable rate increase. If such exist, the responsibility lies with the Pima Utility Company for lack of good business practices in the past.

Next, I am extremely agitated about the psychology behind this request. By asking for this exorbitant increase – which everyone knows will not be granted – the company expects us to be happy when a smaller rate increase is granted.

Finally, the present economic times have not only impacted younger people, but also those of us on fixed incomes.

A nearly 100 % increase in our water bills would be quite detrimental to many of us.

Therefore, I urge you to deny Pima Utility Company's outrageous increase request.

Lois Jones
26421 S. Truro Drive
Sun Lakes, AZ 85248

480-895-2594
loisjones185@wbhsi.net

Antonio Gill

From: bmz2u42@aol.com
Sent: Saturday, February 25, 2012 10:17 AM
To: Pierce-Web
Subject: Pima Utilities request for water rate hike

Dear Mr. Pierce:

As a homeowner in Sun Lakes, AZ, I ask you to reject Mr. Ed Robson's request for a rate hike in water rates for Pima Utility.

Not only will our personal water bills increase substantially, but we will get a increase in our HOA dues to compensate for the increase in water used by our Association.

This is a Senior community and we are already nickel and dimmed to death and going further in the hole every year! It has to stop!

Mr. Robson is already a very wealthy man....give us a break!

Thank you, Blye Zaysoff, Sun Lakes, AZ

Antonio Gill

From: Chris Miller [chiscraze@gmail.com]
Sent: Saturday, February 25, 2012 7:52 AM
To: Newman-Web; Burns-Web; Pierce-Web; Kennedy-Web; Stump-Web
Subject: Pima Utilities Proposed Rate Increase

Dear Commissioners,

My husband and I are very concerned about the Pima Utility Company proposed rate increase for water and wastewater relative to Cottonwood Palo Verde homeowners and our HOA. The suggested increased would significantly impact us as we are retired and on a fixed income. We expect water rates to increase over time as cost continue to rise, however, this is a significant rate proposal and highly unsubstantiated. Egregious is the word that comes to mind. We expect better foresight, planning, and transparency from your leadership team.

Respectfully, Chris and Pat Miller

Antonio Gill

From: Joyce Snelling [sunlakes@wbhsi.net]
Sent: Saturday, February 25, 2012 12:31 AM
To: Stump-Web; Kennedy-Web; Pierce-Web; Burns-Web; Newman-Web
Subject: Pima Utility Co./Arizoa Corporation Commission

February 24, 2012

Dear Commissioners:

We are customers of Pima Utility and the purpose of this communication is to voice our displeasure concerning their proposed increase. Everyone we know here has been trying to keep expenses down in this economy, but now here we are presented with yet another obstacle.

We hope you will try to convince Pima to come up with a more reasonable plan. Thank you.

Sincerely yours,

John & Joyce Snelling
10317 East Silvertree Court
Sun Lakes, AZ 85248-6894

Antonio Gill

From: shamar91 [shamar91@att.net]
Sent: Friday, February 24, 2012 4:52 PM
To: Newman-Web
Cc: Burns-Web; Pierce-Web; Kennedy-Web; Stump-Web
Subject: Pima Raise

Marvin and Sharon Fein
26422 S Eastlake Dr, Sun Lakes, AZ

This e-mail is regarding the proposed increase requested by Pima Utility.
This community is made up largely by people with fixed incomes.
The proposed rates will significantly impact our entire community.

We ask you to evaluate this request.

Thank you

Antonio Gill

From: Mary Compton [mcompton@mibor.net]
Sent: Friday, February 24, 2012 4:03 PM
To: Pierce-Web
Subject: Pima Rate Increase

I am a customer of Pima Utilities. I live on a limited income and wish to express my opposition to the rate increase which will affect my expenses and what I have left over monthly to buy food and medicine.

You as my Commissioner are in a position to stop this increase.

Please help us seniors.

Mary Compton
25229 S. Glenburn
Sun Lakes, AZ 85248

Antonio Gill

From: Moen, Bradley [brad.moen@plantpioneer.com]
Sent: Friday, February 24, 2012 2:58 PM
To: Pierce-Web
Subject: no water increase

I Norma Rowland 10127 E. Minnesota Ave. Sun Lakes, Az. 85248 am a customer of Pima Utility Company. I live alone and on a very limited income and have a difficult time with all my utilities getting paid. I object to the proposed increase in the Pima Utility Company. PLEASE don't let this increase happen. Thank you Norma Rowlnad

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Antonio Gill

From: Carl Doak [doak@wbhsi.net]
Sent: Friday, February 24, 2012 1:37 PM
To: Newman-Web; Burns-Web; Pierce-Web; Kennedy-Web; Stump-Web
Cc: Carl w Doak
Subject: Pima Utility Rate Increase

Dear Commissioner's:

I am writing to protest the recent rate increase request that Pima Utility has filed with the Arizona Corporation Commission. A 29.2% rate increase for water and a 22.2% rate increase for wastewater is outrageous, it is actually higher than that when you factor in the meter fee not including the first 1,000 gallons of water. This is just what the individual homeowner rate increase would be, it does not reflect the rate increase to the Homeowners Association for Irrigation Water, which according to the H.O.A. 2 would be an increase of 94.4%. As you are aware that increase would have to be passed along to the individual homeowners in the form of added assessment in the coming years.

The Sun Lakes area is predominantly made up of retired people living on fixed incomes. Which in the case of Social Security have not seen many increases in the past few years. At a time when Medical costs are rising and Gasoline prices are going up every day these requested increases are totally out of line. In our own case we have not seen an increase in our work pensions in over 6 years. And are not likely to see any in the near future.

While I am sure costs have gone up for Pima Utility it is not responsible to ask for or to receive these type of rate increases. I would suspect part of the reason for the large increase is due to the large amount of Watermain Breaks and Service Line Breaks in the past and the expected amount of both in the future. This is not the homeowners problem if Pima Utility had used good Watermain Material instead of trying to get by as cheap as possible using an inadequate Plastic Pipe, they would not be repairing and replacing the watermains and service lines that they are currently.

A well run utility has a certain amount built in to the rates for maintenance and repair or replacement. They do not go to the rate payer when they find the materials used in the first place are failing and ask for a bail out. The homeowners of Sun Lakes are not the Federal Government with funds to bail out utilities who construct a system which will not last and who do not put funds aside to cover such costs when they occur.

I am requesting that the Corporation Commission reject these outlandish rate requests and require that Pima Utility come back with a realistic rate plan with the documentation to substantiate the requested rate increases. And that the Commission very carefully review any and all documentation before granting any rate increase.

Thank You

Carl and Carole Doak
25209 So. Flame Tree Dr.
Sun Lakes, Az. 85248
Phone 480 895 7833

Antonio Gill

From: maryannlear@wbhsi.net
Sent: Saturday, February 25, 2012 4:56 PM
To: Newman-Web; Burns-Web; Pierce-Web; Kennedy-Web; Stump-Web
Subject: Pima Utility Company requested water/sew rate increase

Commissioners:

As a homeowner in Sun Lakes, AZ, I am asking that, in your review of the Pima Utility filing, you consider the negative impact this increase in water/sewer rates will have on our HOA as well as each homeowner in Sun Lakes. Although the Pima Utility filing indicates a general 29.2% increase in water, that does not factor in the fact that the first 1,000 gallons are NOT included in the water meter fee...thus the general increase is considerably higher. In addition, any increase will impact the water usage by the HOA which will then trickle down to the homeowners in the form of a dues increase.

Thank you for your consideration in this matter.

Maryann Lear
26605 S. Howard Drive
Sun Lakes, AZ 85248

Antonio Gill

From: TJS2222@aol.com
Sent: Saturday, February 25, 2012 5:18 PM
To: Newman-Web; Burns-Web; Pierce-Web; Kennedy-Web; Stump-Web
Cc: KMSPTA@aol.com
Subject: (no subject)

Dear Honorable Commissioner,

I and my wife, both residents of the Lakes HOA #2, do respectfully object to the rate of increase requested by the Pima Utility Company. Such rates as stated in Pima's proposal, 29.2 % for water and 22.2 % for wastewater are on their face, excessive. These will adversely effect the monthly expenses of the most vulnerable persons in our community. I am referring to retired seniors living on low interest income in the Sun Lakes communities. If increases are justified they should not exceed the modest increases seniors might expect from social security and CD rates. Projecting the logic of Pima Utility in it's justification to other services, seniors could expect to live on severely reduced financial resources for other essentials. Pima Utility seems to expect to be treated as an exception in the devastating economy we all must deal with. This is neither fair nor equitable.

I and my wife pray that you will show compassion and reasonableness in reaching a decision in this matter. I thank for your kind attention and service to the community.

Sincerely,

Thomas and Katherine Skrabala
26013 S. Hollygreen Drive
Sun Lakes, AZ 85248

Antonio Gill

From: Jay & Helen Noll [jayhelen@centurylink.net]
Sent: Sunday, February 26, 2012 12:45 PM
To: Newman-Web; Burns-Web; Pierce-Web; Kennedy-Web; Stump-Web
Subject: Pima Utility Proposed Rate Increase

Commissioners: As you can note, all of you are receiving the e-mail out of frustration as a Sun Lakes resident of 25 years. There is no way Mr. Robson needs this enormous increase. Pima Utility unfortunately has a captive audience and unless your office controls these rates, we are at their mercy. It is understandable time takes it's toll on equipment and services and a more reasonable rate would be easier to swallow. We live in the Cottonwood/Palo Verde area of Sun Lakes. It is now up to you to place controls on overspending and underperforming businesses such as Pima Utility. Thank you for taking the time to read my objection.

Jay & Helen Noll
10306 E Twilight Ct.
Sun Lakes, Az. 85248-6877
480-895-7568

Antonio Gill

From: Deb Harstad [dharstad@na-ips.com]
Sent: Sunday, February 26, 2012 1:43 PM
To: Pierce-Web
Subject: THIS IS A LETTER OF CONCERN

THIS IS A LETTER OF CONCERN

Ron & Deb Harstad, 26449 S. Dartford Drive, Sun Lakes, and we are customers of Pima Utility.

PLEASE DO NOT RAISE THE RATES ON OUR WATER. In our communities, many households are on a fixed income and an increase in any utility will mean they go without somewhere else. And with the increased expenses that CWPV will incur, that will also affect us and our dues will go up to cover the increase. Having to pay extra for water in two places could mean our lives are less enjoyable because we will have less discretionary funds for other areas. We didn't retire to just not be at work. We retired because we want to enjoy our retirement and our "golden years".

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Antonio Gill

From: Wwesley7@aol.com
Sent: Sunday, February 26, 2012 5:01 PM
To: Newman-Web; Burns-Web; Pierce-Web; Kennedy-Web; Stump-Web
Subject: Proposed 94.44% increase by Pima Utilities

My name is Joyce Recupido. My husband and I live at 25850 S. Brentwood Drive in Sun Lakes, Arizona 85248.

I am a customer of the Pima Utility Company.

I believe that the proposed rate increase is ABSOLUTELY ridiculous. Who ever heard of such a large increase? Sun Lakes is a retirement community. Many people are strapped financially. Regardless, a 94.44% increase is unacceptable. Has anyone ever received a raise in pay so large. I think not.

It is totally unfair to impose such a huge increase on customers.

I hope you can do something about this travesty of justice.

thank you,

Joyce Recupido

Antonio Gill

From: Polly Collins [pollyvc3@gmail.com]
Sent: Sunday, February 26, 2012 6:05 PM
To: Newman-Web; Burns-Web; Pierce-Web; Kennedy-Web; Stump-Web
Subject: Pima Utility Request for Rate Increase

Commissioner:

I am a customer of the Pima Utility Company and my name is Polly V. Collins, age 78, residing at 9707 East Palomino Place, Sun Lakes, Arizona 85248-6628, 480-895-8316.

The request for this rate increase is a general 29.2% increase for water and a 22.2% increase for waste water. Along with the rate increase they will not longer include the first 1,000 gallons on the meter fee, which places the increase greater than that stated. This seems like an obscene rate increase when compared with the Social Security increase granted to retired persons (as most, if not all, of Sun Lakes residents). This will certainly be a hardship on multiple singles and couples living in Sun Lakes and living on Social Security.

I request that you give great consideration is a much lesser increase than is being requested.

Thank you for your consideration.

Polly Collins
February 26,2012

Antonio Gill

From: Terry Spahr [tsspahr@me.com]
Sent: Monday, February 27, 2012 6:17 AM
To: Pierce-Web
Subject: Pima Utility Company rate increase

I urge you to think carefully prior to making a decision to increase the rates of both water and sewer as requested by te Pima Utility Company. The increase is way out of line. The drastic affect of this increase would be burdensome to many Home Owner Associations in our valley as well as individual home owners.

In these tough economic times, such an increase is unreasonable.

I urge you to not accept this increase.

Terry and Sharon Spahr
9913 E Chestnut Drive
Sun Lakes, AZ 85248

Antonio Gill

From: Sandra Givens [sgivens85248@msn.com]
Sent: Monday, February 27, 2012 7:14 AM
To: Newman-Web; Burns-Web; Pierce-Web; Kennedy-Web; Stump-Web
Subject: Pima Increase

Good grief!! In these tough economic times, the last thing we need is a HUGE increase in our water rates. Please re-evaluate. During the last year or so the price of everything has gone up. Income, however, has gone down. It's a no win situation for us on the receiving end of this.

Sincerely,

Sandra Givens
10832 E Silvertree Drive
Sun Lakes, AZ 85248

Antonio Gill

From: Dick Norris [dnfreelance@wbhsi.net]
Sent: Monday, February 27, 2012 10:14 AM
To: Newman-Web; Burns-Web; Pierce-Web; Kennedy-Web; Stump-Web
Subject: Pima Utility Rate Increase

Commissioner's.

My wife and I have been residents of Cottonwood Palo Verde at Sun Lakes, Arizona for 10 years. We have to use Pima Utilities for our water and wastewater services. There are no options for other service vendors.

The rate increase Pima is asking for is outrageous. Their claim that they haven't raised rates for 16 and 12 years, respectively, may be true but during that time a more systematic, smaller rate increase a little bit at a time, would have made more sense. A huge increase at this time, when the economy is still impacting retirement community residents, is not fair and will have a major impact on the costs to area residents.

A rate increase of 94.4% for the HOA irrigation water service is also out of line. The HOA will have to pass these cost on to the homeowner as well causing more economic hardship for residents.

My wife and I respectfully ask that the Arizona Corporation Commission reject Pima Utilities request for this rate increase.

Thank you for your consideration.

**Richard S. Norris
Maureen L. Norris
9918 E. Donegal Ct.
Sun Lakes, AZ 85248
480-802-9292**