

E. 00000C-11-0328  
ORIGINAL



ARIZONA CORPORATION COMMISSION  
UTILITY COMPLAINT FORM

Investigator: Richard Martinez

Phone: (520) 628-6555

Fax: (520) 628-6559

Priority: Respond Within Five Days

Inquiry No. 2012 - 102428

Date: 2/24/2012

Complaint Description: 01H Billing - Smart Meter  
N/A Not Applicable

Complaint By: First: Miriam Last: Weber

Account Name: Miriam Weber

Home: (520) 903-2339

Street: N/A

Work:

City: Tucson

CBR:

State: AZ Zip: 85701

is:

Utility Company: Miscellaneous ACC Questions

Division: Misc.

Contact Name: Unknown

Contact Phone: (000) 000-0000

Nature of Complaint:

\*\*\*\*\*Docket No. E-00000C-11-0328\*\*\*\*\*

Customer called the ACC office in regards to the March 23rd Workshop on Meter Guidelines asking for a copy of the draft proposed meter guidelines.

\*End of Complaint\*

Utilities' Response:

Investigator's Comments and Disposition:

2/24

I advised customer that as soon as the guidelines become available the ACC will be sending her a copy per her request.

2/24

Emailed to Phoenix office for docketing.

FILE CLOSED.

\*End of Comments\*

Date Completed: 2/24/2012

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Arizona Corporation Commission

DOCKETED

FEB 27 2012

DOCKETED BY

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