

G-01551A-10-0458

ORIGINAL



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OPEN MEETING AGENDA ITEM
ARIZONA CORPORATION COMMISSION
UTILITY COMPLAINT FORM

Investigator: Richard Martinez

Phone: (520) 628-6555

Fax: (520) 628-6559

Priority: Respond Within Five Days

Opinion No. 2012 - 102134

Date: 2/3/2012

Complaint Description: 09D Rates/Tarriffs - Explanation of
N/A Not Applicable

Complaint By: First: Doug Last: Jackson

Account Name: Doug Jackson

Home:

Street:

Work:

City: Tucson

CBR:

State: AZ Zip: 85711

is:

Utility Company: Southwest Gas Corporation

Division: Gas

Contact Name:

Contact Phone:

Nature of Complaint:

Docket No. G-01551A-10-0458

Customer not happy that the 6.00% rate increase that was agreed upon by the Commissioners is actually closer to an 11% rate increase for him. Customer does not like the fact that it was proposed as a 6% rate increase. This is deceptive to the consumers.

End of Complaint

Utilities' Response:

Investigator's Comments and Disposition:

2/03
Emailed to Phoenix ACC office for docketing.
FILE CLOSED.

End of Comments

RECEIVED
2012 FEB 15 P 2:00
AZ CORP COMMISSION
DOCKET CONTROL

Date Completed: 2/3/2012

Opinion No. 2012 - 102134

Arizona Corporation Commission

DOCKETED

FEB 15 2012

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