

G-01551A-10-0458

ORIGINAL  
OPEN MEETING AGENDA ITEM



0000134132

ARIZONA CORPORATION COMMISSION

UTILITY COMPLAINT FORM

RECEIVED

Investigator: Jenny Gomez

Phone: 2012 FEB -7 P 3:44

Fax:

Priority: Respond Within Five Days

AZ CORP COMMISSION  
DOCKET CONTROL

Opinion No. 2012 - 102126

Date: 2/3/2012

Complaint Description: 08A Rate Case Items - Opposed  
N/A Not Applicable

Complaint By: Gary H. Market

Account Name: Gary H. Market

Home:

Street:

Work:

City: Scottsdale

CBR:

State: AZ Zip: 85254

is:

Utility Company: Southwest Gas Corporation

Division: Gas

Contact Name:

Contact Phone:

Nature of Complaint:

\*\*\*\*DOCKET NO. G-01551A-10-0458\*\*\*\*\*

Arizona Corporation Commission

DOCKETED

GARY H. MARKET

FEB - 7 2012

January 31, 2012

Arizona Corporation Commission  
Utilities Division  
1200 W. Washington  
Phoenix, AZ 85007-2996

DOCKETED BY

I just received my bill from SW Gas Co and in it was a notice that you had approved a substantial rate increase. According to the US Energy Information Administration, the cost of natural gas has decreased dramatically over the past 2 years. The lowest decline (many different reports) was 25% in the past year. Some reports put the decrease at 60% from 2 year ago. Assuming these reports to be reasonably accurate and given that my income has declined and everyone needs to run a tighter ship, I am curious to know why the rate increase was approved. It is time to cut spending, isn't it? How much salary and benefits do the senior executives make? Are we supporting excessive retirement and/or other benefit packages for the company in general? Is the company giving pay raiser? Yes, I know that infrastructure needs to be kept upbut that is always the case.

Sincerely  
Gary H. Market  
\*End of Complaint\*

Utilities' Response:

Investigator's Comments and Disposition: