

E.01345A.11.0224

ORIGINAL



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ARIZONA CORPORATION COMMISSION
UTILITY COMPLAINT FORM

RECEIVED

Investigator: Guadalupe Ortiz Phone: 2012 FEB -2 P 2: 06 Fax:

Priority: Respond Within Five Days AZ CORP COMMISSION
DOCKET CONTROL

Opinion No. 2012 - 101958 Date: 1/25/2012

Complaint Description: 08A Rate Case Items - Opposed
N/A Not Applicable

Complaint By: First: Last:
Bob Nuti

Arizona Corporation Commission
DOCKETED

Account Name: Bob Nuti

Home: FEB - 2 2012

Street:

Work:

City: Bisbee

CBR:

DOCKETED BY [Signature]

State: AZ Zip:

is:

Utility Company: Arizona Public Service Company

Division: Electric

Contact Name:

Contact Phone: [602] 955-1111

Nature of Complaint:

Opinion Opposed:

RE: E-01345A-11-0224

Customer is opposed to the proposed rate increase APS is seeking. Per customer, APS just received an increase in 2010.

Customer is a resident of rural Az in Cochise County and states that Cochise County employees are the lowest paid in the entire state of Az. The ACC should take this information into consideration before allowing APS to place additional hardship on residents of Cochise County than they already face.

Customer does not understand why the Commission continues to allow utility companies to require Arizonans pay more and more for utility services when the majority of these increases are requested to recover debt incurred due to poor judgment or bad decisions made by the Company. Customer assumes the Commission would be well aware that Arizonans do not have the ability to adjust their income on a regular basis to ensure they can support the continued increase for services that are not a luxury but truly a necessity.

When is the Commission, APS and all of the other utility companies going to realize that there comes a time when people just do not have any more money to give?

Customer never has enough money to support the cost of living and often goes without medication that he should be using on a regular basis due to the high rates/bills he receives from his utility companies; SWG, APS and Az Water. The thought of being required to pay more to these companies brings much concern to the customer, as he knows that he can not afford to pay any more money because he has no more money left.

Customer ask's the Commission to please vote No.

End of Complaint

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Utilities' Response:

Investigator's Comments and Disposition:

Opinion docketed with the Docket Control Center of the Commission to be made part of the record. CLOSED
End of Comments

Date Completed: 1/25/2012

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