

E-01933A-11-0269

ORIGINAL



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ARIZONA CORPORATION COMMISSION
UTILITY COMPLAINT FORM

RECEIVED

Investigator: Jenny Gomez

Phone: 2012 FEB -1 P 2: 03

Fax:

Priority: Respond Within Five Days

AZ CORP COMMISSION
DOCKET CONTROL

Opinion No. 2012 - 101940

Date: 1/24/2012

Complaint Description: 08Z Rate Case Items - Other
N/A Not Applicable

Complaint By: Sherry Bouvet

Account Name: dba Desert Solar Designs Home:

Street: N/A Work:

City: Tucson CBR:

State: AZ Zip: 85713-5312 is:

Utility Company: Tucson Electric Power Company

Division: Electric

Contact Name:

Contact Phone:

Arizona Corporation Commission
DOCKETED

FEB - 1 2012

Nature of Complaint:

****(Referred through Chairman Pierce's and Commissioner Brenda Burns office)***

*****DOCKET NO. E-01933A-11-0269*****

DOCKETED BY [Signature]

Dear Commissioners,

I am writing this letter to ask a couple of questions as well as make a few comments, regarding the Tucson Electric Power Company's proposed REST Plan for 2012.

1. How was it determined by the board of commissioners of the Az. Corp. Comm on the rebate amount of .75 cents per watt across the board for Sales & Leases?

Additional Information; Putting the amount of .75 cents per watt puts 85% of all the solar contractors in serious jeopardy of losing their business's by mid year, thus putting many of the field installers and support office staff out of work. The Solar industry here in Tucson was moving along very good until the introduction of leases by the larger companies. We understand that business does in fact change and you either get on the boat or stay at the dock. We have brought on leases to our business, however with the rebates getting lowered to .75 cents per watt and the 1603 Treasury Grant being abolished by the Federal Government, it now puts many contractors in a dire situation. We really need (as commissioner) to ask ourselves some questions.

- a). with the passing of TEP's plan how will it affect the industry as a whole?
- b). Will our decision affect an already crippled economy?
- c). Can we afford to put hundreds of people out of work in an industry that is growing not just in Tucson, but statewide?
- d). Will our decision hurt the solar industry?
- e). Is this a good decision for small business and our ability to keep that as a viable industry in Arizona or cripple it, possibly for good?
- f). Would it be better for us as a commission to direct the Utility (in this case TEP) to pay out higher rebate amounts and when the money is gone, it's gone or should we not allow TEP to keep almost 50% (\$17,000,000

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out of the \$35,000,000 they estimate in taking in on the REST) of that money for large scale projects of there own and / or purchase agreements with developers or re-direct TEP to put most of that money into there REST program for Residential & Commercial PV installation. MIGHT I REMIND THE COMMISSION THAT THIS IS RATE PAYORS MONEY, NOT TEP'S. It should be given back to the rate payors and not for TEP to use at its discression. Thus keeping a growing market and large scale employment opportunities available to the general public? Not to mention allow people to take advantage of the savings the will net of eliminating their electric bills.

2. With regards to (f) above, how did TEP convince the commissioners to keep 50% of that money for large scale projects? Or was it just an over-sight by the ACC Commissioners?
Did you know that these projects are handled in most cases by the manufacturers of Solar Panels (large scale projects) i.e. Solon?
Did you know that, all that is put to a few Solar and / or Electrical Contractors is to bid the installation of that system? Thus NOT allowing the installing Solar and / or Electrical contractor the opportunity to make any money on the equipment? Not to mention any of the Solar equipement distributors will not make any money as well. Thus eliminating any support jobs by the distributors, again adding to the unemployment statistics of Arizona.

****Please note**** I was in the Electrical distribution market before becoming a Solar Contractor, and I will tell you, the Solar industry is the only sector of the electrical industry that gets away with this unethical way of doing business.(this was for your information only. I understand you do not oversee the electrical distribution market).

In closing, I am really disappointed in the direction the Solar industry is on path to take for the immediate future. I am really saddened that 85% of the hundred or so Solar/Electrical Contractors will be out of business by mid year if not sooner because of the new directions that have been implemented. I would only hope that the ACC Commission would do some due dilligents and determine in this economy that it would be better to direct TEP to put 90% of the 2012 REST funds into the Residential and Small Commercial programs. Allow them to generate as much business as they can and keep hundreds of people working in the mean time. Tucson Electric Power will have plenty of time to install there large scale projects. What we need today in Tucson, Az is JOBS and economy stimulation.

Respectfully Submitted,
Sherry Bouvet
Desert Solar Designs
End of Complaint

Utilities' Response:

Investigator's Comments and Disposition:

1/24/2012 ACC staff contacted consumer and left a message with secretary ("Gina") to have Sherry Bouvet give the Commission a call back. Gina advised that she will have her call back tomorrow morning. Jeg

1/25/2012 3:00 pm
ACC staff contacted Ms Bouvet and Secretary Gina advised that she is not at work today and will call me when she returns to her office.

1/27/2012
ACC staff contacted Ms Bouvet and Secretary Gina advised that Ms. Bouvet wants this docketed as an opinion so all the Commissioner can read her issues.

Copied Antonio Gill, Kelly Aceto & Connie Walczak.

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Noted and filed for the record in Docket Control E-01933A-11-0269

CLOSED
End of Comments

Date Completed: 1/30/2012

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