

E 01345A-11-0224

ORIGINAL



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ARIZONA CORPORATION COMMISS

UTILITY COMPLAINT FORM

Investigator: Brad Morton

Phone: JAN 24 P 3: 32

Fax:

Priority: Respond Within Five Days

ARIZONA CORP COMMISSION
DOCKET CONTROL

Opinion No. 2012 - 101854

Date: 1/19/2012

Complaint Description: 08A Rate Case Items - Opposed
N/A Not Applicable

First:

Last:

Complaint By:

Pat

Mareska

Account Name:

Pat Mareska

Home: (000) 000-0000

Street:

Work:

City:

Glendale

CBR:

State:

AZ Zip: 85312

is:

Utility Company:

Arizona Public Service Company

Division:

Electric

Contact Name:

Contact Phone:

Nature of Complaint:

Arizona Corporation Commission
Consumer Services Section
1200 west Washington
Phoenix, Arizona 85007

Arizona Corporation Commission
DOCKETED

JAN 24 2012

DOCKETED BY

DOCKET # E-01345A-11-0224

Regarding APS proposed rate increase, I wish to point out the fact that APS obviously spends a considerable amount to advertise on television. For years, their ads are present on many, if not all, the local newscasts. In recent years, we saw many individuals hit in the head with a basketball to persuade them to obey APS dictates. The message that I got from this is that one must have their brains rattled to accept APS dogma. After several years of this nonsense, these same individuals were shown posing for photo with the player who assaulted them and welcoming him into their family. In recent months, I have even seen TWO APS ads presented in the same 30-minute newscast.

If APS has so much money to waste on these irritating commercials, they don't need a rate increase. I resent having my hard-earned money used in this way.

Several months ago, on the news, they stated that consumers were doing so well saving energy that APS was not taking in enough money! Like the rest of us, APS should operate within their means and not expect costumers to sacrifice more.

Over all, APS already receives too much.

Thank you for your attention to these observations and comments. Respectfully,

End of Complaint

Utilities' Response:

ARIZONA CORPORATION COMMISSION
UTILITY COMPLAINT FORM

Investigator's Comments and Disposition:

Opinion docketed
End of Comments

Date Completed: 1/19/2012

Opinion No. 2012 - 101854
