

ORIGINAL



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Antonio Gill

Arizona Public Service  
In Opposition  
E-01345A-11-0224

From: Terri Palmberg (tpalmber@aps.com)  
Sent: Saturday, December 03, 2011 10:58 AM  
To: 'Antonio Gill'; 'Pierce-Web'; 'Just say no'  
Subject: Just say no

I hope you will say no, **all** of our utilities and services continue to increase. People are being furloughed from work and paying more benefits costs, they are not getting wages increased. People are still facing foreclosures with more to come. Please say no to increases. I don't know if you watch tv but you all approved an increase for COX and no matter what station I watch I see a commercial, further I get promotions dropped on my door step on a regular basis, in the mail, and put in weekly newspaper mailings. And I am a customer of theirs. A 14% increase for Southwest gas - sure wish I would get a 14% wage increase. We have no choice of utility providers but APS wants another increase (and just had one), yet they can afford to change their logo and send out monthly "colored" bills and promotions. When does it stop? You the Commissioners are the only ones that can make it stop.

Please just say no!

Arizona Corporation Commission  
DOCKETED

JAN 19 2012

DOCKETED BY 

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AZ CORP COMMISSION  
DOCKET CONTROL

## Antonio Gill

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**From:** Florence Portell [fportell@cox.net]  
**Sent:** Tuesday, December 13, 2011 3:31 AM  
**To:** Pierce-Web  
**Subject:** APS

This is getting ridiculous! APS is bleeding their customers dry. How long do they think we should keep paying and paying when our buying power is so low? How come we have to keep subsidizing these power giants? Why aren't they working toward furnishing us "green" power instead of building and building these enormous plants? People can no longer afford these so called "small" increases! Don't allow another increase. Let APS shoulder some of their own responsibilities.

Florence Portell  
17815 N. Arroyo Court  
Sun City, AZ 85373

## Antonio Gill

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**From:** Spark7417@aol.com  
**Sent:** Wednesday, January 04, 2012 5:25 AM  
**To:** Newman-Web; Burns-Web; Pierce-Web; Stump-Web; Kennedy-Web  
**Subject:** Help APS is crushing Arizona

I am a consumer that was able to get some information about a local company that we all are forced to rely on, that company is APS ( Arizona Public Service ). I have a home in Wittmann, Arizona and have a family of five that all have needs only to be notified that my power company is going to be raising that cost of my electrical power from two hundred and five dollars a month to around two hundred and sixty dollars a month and this is for an average home. We are forced as a way to control our electric bill into a plan that keeps us at a fixed rate per month rather than a bill that can change drastically from month to month with Arizona's ever changing weather.

APS is controlled by the Pinnacle West Capital Corporation that happens to as it seems also make top dollar from the rates that APS is charging its customers. I have found numbers that are more than ridiculous for a company that always seems to get rate increases because they claim that they fail to make ends meet. How I ask can you make ends meet when customers are paying in the millions to the people who run the company ? I am now going to show what I have found to be the numbers in question.

Donald Brandt CEO : \$ 4,372,608  
James Hatfield SVP, CFO : \$ 1,361,811  
Randall Edington EVP. CNO : \$ 5,370,330  
David Falck EVP, GC, Secy : \$ 1,712,363  
Donald Robinson Unit Pres., COO - \$ 4,029,510  
Steven Wheeler EVP - \$ 2,674,821

I understand that those numbers are in part due to Exercises Vesting but for the most part the numbers are based on Summery Compensation paid by the company. In part that means that Arizona APS customers have to fit a bill of over \$ 19,521,443 before even working in the cost of running the company as well as the production costs for the electricity it self. I believe in part that Arizona Consumers are being ripped off by APS and its board of directors. I think that it should be taken into consideration and maybe even investigated how the named persons are running the company that so many in Arizona have no choice but to pay.

I know in my home almost three hundred dollars a month for electricity is hard to come up with. It costs me just under eight hundred dollars a month to work towards owning my home only to have to pay close to two third of that just to power my home. I believe that the wages they are charging the people is not only criminal but wrong and that they should have to answer for it. APS is not a national company they are a local company that is making as much as much as a national company with a much smaller area.

Please help stop the fleecing of Arizona by these people.

Jason Lee Keenan  
Wittmann, Arizona

Pinnacle West Capital Corp.	Donald Brandt	CEO	\$4,372,608
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## Antonio Gill

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**From:** Terry Olbrysh [Terry.Olbrysh@asu.edu]  
**Sent:** Saturday, January 07, 2012 8:33 AM  
**To:** Pierce-Web  
**Subject:** APS Permanent Base Rate Increase

Dear Commissioner Pierce:

APS is seeking yet another rate increase. In view of the poor economic conditions, it is time to hold the line and direct APS management to make the difficult decisions that other companies and organizations have had to make. Ask if they have frozen employee salaries, taken payless furlough days, and eliminated jobs.

It is time for APS to understand that they operate in the same economy as their customers.

Respectfully,  
R. Terry Olbrysh  
1644 W. Acoma Drive  
Phoenix, AZ 85023