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BEFORE THE ARIZONA CORPORATION COMMISSION

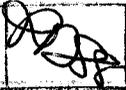
COMMISSIONERS

GARY PIERCE, Chairman
BOB STUMP
SANDRA KENNEDY
PAUL NEWMAN
BRENDA BURNS

Arizona Corporation Commission

DOCKETED

JAN 18 2012

DOCKETED BY 

IN THE MATTER OF THE APPLICATION OF
ARIZONA PUBLIC SERVICE COMPANY FOR A
HEARING TO DETERMINE THE FAIR VALUE
OF THE UTILITY PROPERTY OF THE
COMPANY FOR RATEMAKING PURPOSES, TO
FIX A JUST AND REASONABLE RATE OF
RETURN THEREON, AND TO APPROVE RATE
SCHEDULES DESIGNED TO DEVELOP SUCH
RETURN

DOCKET NO. E-01345A-11-0224
NOTICE OF FILING TESTIMONY

Attached hereto for filing in the above-captioned docket is the testimony of Cynthia Zwick in support of the Settlement Agreement .

RESPECTFULLY submitted this 18th day of January, 2012.

Cynthia Zwick
1940 E Luke Avenue
Phoenix, AZ 85016

1 Original and thirteen (13) copies filed
2 this 18th day of January, 2012 with :

3 Docket Control
4 ARIZONA CORPORATION COMMISSION
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BEFORE THE ARIZONA CORPORATION COMMISSION

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DOCKET NO. E-01345A-11-0224

TESTIMONY OF
CYNTHIA ZWICK
SUPPORTING THE SETTLEMENT AGREEMENT

January 18, 2012

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Q1 Have you previously filed testimony in this case?

A1 Yes, I have.

Q2 What is the purpose of the testimony you are filing today?

A2 I am filing this testimony in support of the Settlement Agreement filed with this Commission on January 6, 2012.

Q3 Please state your support for this Settlement Agreement.

A3 I intervened in this case in order to address the issues faced by low-income Arizonans throughout the APS service territory, a population that has grown significantly since the settlement of the last case and the filing of this case. I have participated in a majority of the settlement discussions and have been able to express the concerns about the case originally filed by APS (the Company). I have also gained an enhanced understanding of the complex issues being dealt with in this case, the various parties' positions and the need to balance the concerns of all parties in the best interest of the APS customers. This Agreement revises the income eligibility guideline for the funding remaining in the previously approved \$5 million program by making those families with a household income up to 200% of the federal poverty level, eligible for assistance. Additionally, my position going into this case was to hold the low-income customers harmless through a variety of means, and the Settlement Agreement as presented to the Commission does just that, through an increase in discounted rates that will be provided those eligible customers, while at the same time simplifying the structure of the low-income rates as requested by the Company.

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Q4 Why do you recommend Commission approval of this Settlement Agreement?

A4 I believe that this Settlement Agreement represents a just and reasonable outcome for APS customers, and deserves the Commissions approval.

Q5 Does that conclude your testimony?

A5 Yes, it does, thank you.