

E-01345A-11-0224

ORIGINAL



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ARIZONA CORPORATION COMMISSION

UTILITY COMPLAINT FORM

Investigator: Richard Martinez

Phon

Fc

Priority: Respond Within Five Days

Opinion No. 2012 101753

Date: 1/12/2012

Complaint Description: 08A Rate Case Items - Opposed
N/A Not Applicable

Complaint By: First: Veronica Last: Wilson

Account Name: Veronica Wilson

Home: (000) 000-0000

Street:

Work:

City: Prescott

CBR:

State: AZ Zip: 86301

is:

Utility Company: Arizona Public Service Company

Division: Electric

Contact Name: For assignment

Contact Phone: (000) 000-0000

Nature of Complaint:

Docket No. E-01345A-11-0224

To the members of the Corporation Commission

Dears Sirs:

Before approving the rate increase requested by APS please come up to Prescott and spend at least three nights in a home without enough heat. More money to APS will put quite a few more people in that cold position. APS has gone to "smart meters". This, I hear, cuts their expenses-fewer meter readers. Just what we need. More job cuts. Most of us are tightening our belts. APS as a corporation and its well-paid executives need to do the same. Allowing a rate increase is just pain wrong.

Sincerely,

Veronica M. Wilson
End of Complaint

Utilities' Response:

Investigator's Comments and Disposition:

1/12/12
Emailed to Phoenix for docketing.
FILE CLOSED.
End of Comments

Arizona Corporation Commission

DOCKETED

JAN 13 2012

DOCKETED BY

ARIZONA CORPORATION COMMISSION
DOCKET CONTROL

2012 JAN 13 P 2:14

RECEIVED

Date Completed: 1/12/2012

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