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BEFORE THE ARIZONA CORPORATION COMMISSION

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**GARY PIERCE**  
Chairman

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**BOB STUMP**  
Commissioner

AZ CORP COMMISSION  
DOCKET CONTROL

Arizona Corporation Commission  
**DOCKETED**

**SANDRA D. KENNEDY**  
Commissioner

JAN 5 2012

**PAUL NEWMAN**  
Commissioner

DOCKETED BY

**BRENDA BURNS**  
Commissioner

**RAYE ELLEN STILES,**  
  
Complainant,

**DOCKET NO. T-01051B-11-0351**

v.

**MOTION TO DISMISS**

**QWEST CORPORATION d/b/a**  
**CENTURYLINK-QC,**

**Respondent.**

Qwest Corporation d/b/a CenturyLink-QC ("CenturyLink), through its undersigned counsel, hereby moves to dismiss with prejudice the complaint in this Docket. CenturyLink and Complainant have settled the issues underlying the complaint, as set forth in the attached Settlement Agreement, and have agreed to the dismissal of the complaint with prejudice.

RESPECTFULLY SUBMITTED, this 5<sup>th</sup> day of January, 2012.

QWEST CORPORATION d/b/a  
CENTURYLINK-QC

Norman G. Curtright  
Associate General Counsel  
20 E. Thomas Road, 1st Floor  
Phoenix, Arizona 85012

1 ORIGINAL and thirteen (13) copies filed  
this 5<sup>th</sup> day of January, 2012, with:

2 Docket Control  
3 ARIZONA CORPORATION COMMISSION  
1200 West Washington Street  
4 Phoenix, Arizona 85007

5 Copy of the foregoing hand-delivered  
this 5<sup>th</sup> day of January, 2012, to:

6 Steve Olea, Director  
7 Utilities Division  
ARIZONA CORPORATION COMMISSION  
8 1200 West Washington Street  
Phoenix, AZ 85007

Janice Alward, Chief Counsel  
Legal Division  
ARIZONA CORPORATION COMMISSION  
1200 West Washington Street  
Phoenix, AZ 85007

9 Lyn Farmer  
10 ARIZONA CORPORATION COMMISSION  
1200 West Washington Street  
11 Phoenix, AZ 85007

12  
13 Copy of the foregoing sent via U.S. Mail  
this 5<sup>th</sup> day of January, 2012, to:

14 Raye Ellen Stiles  
15 2018 North Tucker Drive  
Tucson, AZ 85716

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## SETTLEMENT AGREEMENT

This Settlement Agreement (the "Agreement") is entered into by and between Raye Ellen Stiles ("Ms. Stiles") and Qwest Corporation d/b/a CenturyLink ("Qwest") (collectively, the "Parties").

### Recitals

- A. On or about September 16, 2011, Ms. Stiles filed a Formal Complaint against Qwest (the "Complaint") with the Arizona Corporation Commission ("ACC"), which the ACC docketed as Docket No. T-01051B-11-0351 (the "Docket").
- B. Qwest denies the allegations asserted and denies any liability for any claims asserted in the Complaint.
- C. The parties have participated in settlement discussions. As a result of those discussions, the Parties enter into this Agreement to fully resolve the disputes and claims contained within the Complaints.

### Terms and Conditions

1. Qwest agrees to forgo Ms. Stiles' disputed debt in the amount of \$154.79 (from Qwest account number 520-888-8007) for telecommunications services provided by Qwest at address 734 E. Roger Road, #201, Tucson, Arizona 85709.
2. In full settlement and compromise of Ms. Stiles disputed claims made in the Complaint, and without admitting liability, Qwest agrees to pay Ms. Stiles \$325, by corporate check to be mailed to her upon receipt of a signed copy of this Agreement.
3. By signing this Agreement and accepting the payment identified in paragraph 2 above, Ms. Stiles releases Qwest from liability for all claims made in the Complaint, and for all damages and causes of action that may arise out of allegations stated in the Complaint. Ms. Stiles acknowledges that by signing this Agreement she is forever waiving and releasing Qwest from those claims and causes of action.

4. Ms. Stiles agrees to the dismissal with prejudice of the Complaint. Upon execution of the Settlement Agreement, the Parties agree that Qwest will file a Motion to Dismiss With Prejudice, and that Ms. Stiles will not oppose said Motion.
5. Upon receipt of this signed Agreement, Qwest will accept Ms. Stiles' order for residential telephone service at her current address.

AGREED UPON BY THE PARTIES, as evidenced by the signatures entered below

RAYE ELLEN STILES

QWEST CORPORATION

Raye Ellen Stiles

Date: December 28, 2011

By Reed Peterson

Director - State Regulatory Affairs

Date: December 9, 2011