

W-01303A-10-0448

ORIGINAL



0000133204

ARIZONA CORPORATION COMMISS

UTILITY COMPLAINT FORM

Investigator: Carmen Madrid

Phone:

Fax:

Priority: Respond Within Five Days

Opinion No. 2011 101214

Date: 12/12/2011

Complaint Description: 08A Rate Case Items - Opposed  
N/A Not Applicable

First:

Last:

Complaint By: Debra

Temple

Account Name: Debra Temple

Home: (000) 000-0000

Street:

Work: (000) 000-0000

City: Surprise

CBR:

State: AZ Zip: 00000

is: E-Mail

Utility Company: Arizona - American Water Company

Division: Water

Contact Name:

Contact Phone:

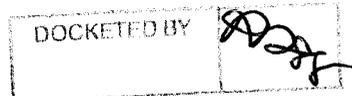
Nature of Complaint:

Arizona Corporation Commission

DOCKETED

DEC 30 2011

From: Temple [mailto:  
Sent: Friday, December 09, 2011 11:01 AM  
To: Utilities Div - Mailbox  
Subject: Oppose Water Utility Rate Hike



To Whom It May Concern,

I'm writing to oppose the pending rate hike 58% to 82%, imposed on the public to cover costs of Water Filtration Plant that incorrectly projected revenue, when the plant was being built. I am a tax paying citizen, and am aware that the reason for the proposed rate hike is to cover the behinds of bureaucrats. It is unethical and immoral for you to put on the good citizens of Surprise and surrounding areas, a burden that is far beyond the scope of our current economic threshold for senior citizens and general public at large.

My Congressional representative encouraged us to write and bombard your offices to protest this rate hike, and so I'm going to forward your email address to everyone I know to do the same.

Concerned Citizen,

Debra Temple

Surprise, AZ

<>

\*End of Complaint\*

Utilities' Response:

ARIZONA CORPORATION COMMISSION  
DOCKET CONTROL  
2011 DEC 30 P 3:05  
RECEIVED

ARIZONA CORPORATION COMMISSION  
UTILITY COMPLAINT FORM

---

Investigator's Comments and Disposition:

Opinion noted and filed in Docket No. W-01303A-10-0448. closed

\*End of Comments\*

Date Completed: 12/30/2011

Opinion No. 2011 - 101214

---

W-01303A-10-0448

ARIZONA CORPORATION COMMISSION  
UTILITY COMPLAINT FORM

Investigator: Carmen Madrid

Phone:

Fax:

Priority: Respond Within Five Days

Opinion No. 2011 101215

Date: 12/12/2011

Complaint Description: 08A Rate Case Items - Opposed  
N/A Not Applicable

Complaint By: First: **Walter** Last: **Kearns**

Account Name: Walter Kearns

Home: (000) 000-0000

Street:

Work: (000) 000-0000

City: Sun City West

CBR:

State: AZ Zip: 85375

is: E-Mail

Utility Company: **Arizona - American Water Company**

Division: Water

Contact Name:

Contact Phone:

Nature of Complaint:

From: Walt Kearns [mailto:  
Sent: Friday, December 09, 2011 2:12 PM  
To: Pierce-Web; Stump-Web; Kennedy-Web; Newman-Web; Burns-Web  
Cc: Utilities Div - Mailbox  
Subject: Docket W-01303A-10-0448; Proposed Settlement Agreement

My Dear Commissioners:

I am opposed to the proposed Settlement Agreement that provides a 39% water rate increase in this rate case for the same reasons I opposed the initial application for an 82% increase:

It rewards the poor planning and bad decisions made by AAWC regarding the White Tanks plant  
It penalizes Agua Fria residents that paid the enhanced hookup fees intended to fund the cost of that plant  
It does not require AAWC to correct the deficiencies of the White Tank plant

Rather, the Commission should exclude the White Tank plant from the rate base until such time as the plant:

Has year-round access to CAP water rather than the current 10-month access.  
Is fully interconnected with and providing CAP water to all Agua Fria residential customers, eliminating the need for groundwater extraction to supply basic water capacity to these customers.  
These appear to have been fundamentals goals under WESTCAPS, supported by the Arizona Department of Water Resources, but lost due to AAWC implementing decisions for the White Tank plant.

Respectfully,

Walter Kearns

ARIZONA CORPORATION COMMISSION  
UTILITY COMPLAINT FORM

---

C  
Sun City West, AZ 85375  
\*End of Complaint\*

Utilities' Response:

Investigator's Comments and Disposition:

Opinion noted and filed in Docket No. W-01303A-10-0448. closed  
\*End of Comments\*

Date Completed: 12/30/2011

Opinion No. 2011 - 101215

---