

E. 01345A-11-0224 ORIGINAL



ARIZONA CORPORATION COMMISS 0000132966

UTILITY COMPLAINT FORM

RECEIVED

Investigator: Trish Meeter

Phone

Fax: 2011 DEC 16 P 2:10

Priority: Respond Within Five Days

Opinion No. 2011 100833

Date: 11/25/2011

Complaint Description: 08A Rate Case Items - Opposed
N/A Not Applicable

Complaint By: First: Lynn Last: Wagner

Account Name: Lynn Wagner

Home: (000) 000-0000

Street:

Work:

City: Yuma

CBR:

State: AZ Zip: 85367

is:

Utility Company: Arizona Public Service Company

Division: Electric

Arizona Corporation Commission

Contact Name:

DOCKETED

Contact Phone:

Nature of Complaint:

DEC 16 2011

DOCKET NO. E 01345A 11 0224

DOCKETED BY [Signature]

To: Arizona Corp. Commission
RE: DOCKET # E-01345A-11-0224

Time is money, so I'll make this short and to the point.

- 1. APS could do what many other employers are doing cut salaries & benefits & check for waste to become leaner & meaner.
- 2. Not reduce winter rates because as POTUS seggents, all should share the sacrifice. Winter visitors use stoves, heat & a/c at reduced winterrates & locals pick up tab in summer.

Social Security, after 2years may go up 3% with Medicare probably taking up the bulk. So if 5.5 is tied to inflation, how is 6% justified!

Please reviewtheir request carefully & take into account most belowaverageincome people who reside in Arizona

Thank you,
Lynn Wagner.
End of Complaint

Utilities' Response:

Investigator's Comments and Disposition:

Docketed
End of Comments

ARIZONA CORPORATION COMMISSION
UTILITY COMPLAINT FORM

Date Completed: 11/25/2011

Opinion No. 2011 - 100833

ARIZONA CORPORATION COMMISSION
UTILITY COMPLAINT FORM

Investigator: Trish Meeter

Phone: -----

Fax: -----

Priority: Respond Within Five Days

Opinion No. 2011 100597 Date: 11/10/2011

Complaint Description: 08A Rate Case Items - Opposed
N/A Not Applicable

Complaint By: First: Ford. Last: Knowles

Account Name: Ford. Knowles Home: (000) 000-0000

Street: Work:

City: Lake Havasu City CBR:

State: AZ Zip: 86403 is:

Utility Company: Arizona Public Service Company

Division: Electric

Contact Name: For assignment Contact Phone:

Nature of Complaint:

DOCKET NO. E 01345A 11 0224 OPPOSED RATES AND DECOUPLING

November 18, 2011

Hi Commissioners:

Looks like Arizona Public Service is in for another RATE INCREASE.

As you increase their rates you also increase the dollar amount of taxes We pay on our Electricity, a double whammy for us customers and a bonus for the spend thrift governmnets who are interested in "Spreading the Wealth". Your rate increases also have a "Spread the Wealth" component when you have a higher rate for those who spent their life working, paying taxes and doing without so they could have a comfortable retirement and then giviing some of our hard earned savings to those who did not work or worked only when absoulty necessare when they were not receiving unemployment and welfare, which we who spent our life working paid for. Remember what YOU GIVE to one you must TAKE FROM ANOTHER! Please stop doing this and even out the cost of electricity -- The same rate for ALL users and NOT a double tier rate!

I look at the double tier tax rate as "Taxation without representation". Those of us who HAVE TOO pay the higher rate did not get to vote on the matter. You will porbably not read this letter or will disregard it because I did not fill out the paper work requested. It is too much trouble to get all of the forms or come to Phoenix at your convenience to tell you my feelings but rest assured that I do vote! and regardlss of party I will vote against anyone who votes for a two tier electric rate!

Sincerely,
Ford Knowles

Lake Havasu City, AZ 86403

End of Complaint

Utilities' Response:

Investigator's Comments and Disposition:

ARIZONA CORPORATION COMMISSION
UTILITY COMPLAINT FORM

docketed
End of Comments

Date Completed:

Opinion No. 2011 - 100597
