

E-01345A-11-0224

ORIGINAL



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ARIZONA CORPORATION COMMISS

UTILITY COMPLAINT FORM

Investigator: Sheila Stoeller

Phone: 602-542-4143

Fax:

Priority: Respond Within Five Days

Opinion

No. 2011 - 101228

Date: 12/12/2011

Complaint Description:

08A Rate Case Items - Opposed

N/A Not Applicable

First:

Last:

Complaint By:

Daid

Mathes

Account Name:

David Mathes

Home: (000) 000-0000

Street:

Work:

City:

Scottsdale

CBR:

State:

AZ

Zip: 85262

is:

Utility Company.

Arizona Public Service Company

Division:

Electric

Contact Name:

For assignment

Contact Phone

Nature of Complaint:

Please do not grant APS' request to raise our residential electric rates.

An economic recession is not the time to increase household costs.

Thousands are out of work, costs for food, transportation, and other household expenses are way up. Many homes are in foreclosure.

Those of us on Social Security have not seen a cost of living increase in nearly three years. We have been doing everything possible to cut back on our electric bill. We changed all of our light bulbs, we raised the temperature in our homes during air conditioning season, and lowered our temperature during heating season. We keep the house dark at night except where we are sitting.

All of these are good things but now APS wants to charge us more for using less electricity? I don't get it. By doing all of these energy efficiency measures we have helped APS by not forcing them to build more power plants.

Do not reward APS by telling them that they can charge us more because we did all of the good things to lower our use of electricity. Thank you for your consideration.

Please protect our ability to pay smaller bills if we use less electricity.

I'm asking you - as an elected official - to vote against raising our electrical costs at this time!

Thank you.

Arizona Corporation Commission

Sincerely,

DOCKETED

Mr. David Mathes
End of Complaint

DEC 13 2011

DOCKETED BY

DOCKET CONTROL

2011 DEC 13 A 10:00

RECEIVED

ARIZONA CORPORATION COMMISSION
UTILITY COMPLAINT FORM

Utilities' Response:

Investigator's Comments and Disposition:

12/12--opinion entered into database and will be docketed in 11-0224
End of Comments

*****CLOSED*****

Date Completed: 12/12/2011

Opinion No. 2011 - 101228
