

E-01345A-11-0224

ORIGINAL



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ARIZONA CORPORATION COMMISS

UTILITY COMPLAINT FORM

Investigator: Sheila Stoeller

Phone: 602-542-4143

Fax:

Priority: Respond Within Five Days

Opinion No. 2011 - 101200

Date: 12/9/2011

Complaint Description: 08A Rate Case Items - Opposed
N/A Not Applicable

Complaint By: First: Laura Last: Taylor

Account Name: Laura Taylor

Home: (000) 000-0000

Street: 920 E Devonshire Avenue, Unit 3006

Work:

City: Phoenix

CBR:

State: AZ Zip: 85014

is:

ARIZONA CORPORATION COMMISSION
DOCKET CONTROL
2011 DEC 12 A 9:50
RECEIVED

Utility Company: Arizona Public Service Company

Division: Electric

Contact Name: For assignment

Contact Phone: (602) 250-2280

Nature of Complaint:

Please do not grant APS' request to raise our residential electric rates.

An economic recession is not the time to increase household costs.

Thousands are out of work, costs for food, transportation, and other household expenses are way up. Many homes are in foreclosure.

Dear Commissioner

I am distressed that my APS rate may be increased if your request is granted. I worked hard all my life since I was in junior high school.

I don't have a lot but I am managing with belt tightening efforts. No social security raises have been granted in at least 3 years--yet I find my costs going up in many arenas. Plus our Medicare coverage and social security benefits are being threatened by the Washington DC politicians from both parties. I don't understand how our government can even think about giving the working middle class a tax break on an extended basis--money designated for the SS fund--while they threaten changing our benefits. It feels like those of us who have lived all of our lives with promises of old age benefits that we worked to contribute to are being ignored. An APS raise would only add to our shrinking pocketbooks and to our anxiety and stress. I work hard to keep my energy bills low. Despite the cold weather I have not even turned on my heat this year. I don't think we should be penalized by trying to conserve our usage.

Please do not raise rates in this difficult economic period.

Please protect our ability to pay smaller bills if we use less electricity.

I'm asking you - as an elected official - to vote against raising our electrical costs at this time!

Thank you for listening,

Arizona Corporation Commission

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DEC 12 2011

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ARIZONA CORPORATION COMMISSION
UTILITY COMPLAINT FORM

Sincerely,

Ms. Laura Taylor
End of Complaint

Utilities' Response:

Investigator's Comments and Disposition:

12/9--opinion entered into database and will be docketed in 11-0224.
End of Comments

*****CLOSED*****

Date Completed: 12/9/2011

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