

G-04204A-11-0158

ORIGINAL



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ARIZONA CORPORATION COMMISS

UTILITY COMPLAINT FORM

Investigator: Sheila Stoeller

Phone: 602-542-4143

Fax:

Priority: Respond Within Five Days

Opinion No. 2011 - 101190

Date: 12/9/2011

Complaint Description: 08A Rate Case Items - Opposed
N/A Not Applicable

RECEIVED
2011 DEC -9 PM 4:10
AZ CORP COMMISSION
DOCKET CONTROL

First:

Last:

Complaint By: Charles

Hallowell

Account Name: Charles Hallowell

Home: (602) 000-0000

Street: [REDACTED]

Work:

City: Phoenix

CBR:

State: AZ Zip: 85033

is:

Utility Company: Unisource ** Energy Services (UNS)

Division: Gas

Contact Name: Cara Ruben

Contact Phone: [REDACTED]

Nature of Complaint:

UNS Gas is now seeking your vote to increase our home natural gas costs.

Please vote against this request.

Food, gasoline and even prescription costs are way up. Many are out of work. Homes are in foreclosure.

Now is not the time to raise household heating energy RATES !!!

Those on Social Security (ME and my WIFE) have not seen a cost of living increase in two years.

The quality of the gas has NOT been improved.
The method of delivery has NOT been improved.
Meter-Readers have been eliminated.
Billing costs have been lowered by Direct Deposit.

NOTHING has gotten any better for ME -- There is absolutely NO NEED to increase MY rates !!

Rates should be FROZEN until they can be JUSTIFIED by improvements to the product and/or it's delivery, AND oversight by a panel of CITIZEN/CUSTOMERS chosen by lottery from among registered voters.

You would do well to abandon the notion that all those people in the streets around the country are a bunch of hippies, socialists, or malcontents. They are patriotic taxpayers that are fed up with corporate greed and tax inequality at Federal, State, County, and Municipal levels.

NO rate increases !!

I should be able to pay smaller bills if I use less - not have to pay more!

Arizona Corporation Commission

DOCKETED

DEC - 9 2011

DOCKETED BY [Signature]

ARIZONA CORPORATION COMMISSION
UTILITY COMPLAINT FORM

Please vote against raising our home gas bills at this time. Thank you.

Sincerely,

Mr. Charles Hallowell
End of Complaint

Utilities' Response:

Investigator's Comments and Disposition:

12/9--opinion entered into database and will be docketed in 11-0158.

CLOSED

End of Comments

Date Completed: 12/9/2011

Opinion No. 2011 - 101190
