



0000132787

Mailing:

Elk Grove, CA 95759

Shipping: 9260 E. Stockton Blvd.

Elk Grove, CA 95624

RECEIVED

2011 DEC 15 P 4:02

December 13, 2011

Docket Control  
Arizona Corporation Commission  
1200 West Washington Street  
Phoenix, Arizona 85007

AZ CORP COMMISSION  
DOCKET CONTROL

T-03214A-11-0451

**RE: Citizens Telecommunications Company of the White Mountains, Inc. d/b/a Frontier Communications of the White Mountains T-03214A – VoIP-PSTN Traffic**

Dear Corporation Commissioners and Staff:

Enclosed please find the original and thirteen copies of the tariff filing for Citizens Telecommunications Company of the White Mountains, Inc. d/b/a Frontier Communications of the White Mountains (Frontier).

The purpose of this filing is to introduce Identification and Rating of VoIP-PSTN Traffic. It is important to settle the charges for this traffic as soon as possible after the December 29, 2011 effective date of the FCC's Order 11-161. In addition, given the FCC's settlement of this issue effective December 29, 2011, Frontier views these tariff changes as administrative, because they are specifically permitted by the FCC's Order. Frontier views this tariff filing as a rate decrease, because in Frontier's view the rates currently applicable to the termination of VoIP-originated intrastate interexchange traffic are Frontier's currently effective intrastate switched access charges, which are higher than the interstate access charges that will apply pursuant to the enclosed tariff sheets.

It is respectfully requested that this filing become effective on February 15, 2011.

An additional copy of this filing is also enclosed. Please stamp this copy received and return it in the enclosed stamped, self-addressed envelope.

Please return approved stamped tariff sheets to:

Frontier Communications  
Linda Saldaña  
P.O. Box 340  
Elk Grove, CA 95759

Please direct any questions or notifications of action taken on this tariff filing to Charlie Born at (916) 686-3570, or P.O. Box 340, Elk Grove, CA 95759.

Sincerely,

Charles E. Born  
Manager, Government & External Affairs

CEB: lms  
Enclosures

Arizona Corporation Commission

DOCKETED

DEC 15 2011

DOCKETED BY

ACCESS SERVICE

Check Sheet

Pages 1 to 470 of this tariff are effective as of the date shown. The original and revised pages named below contain all changes from the original tariff that are in effect on the date shown.

<u>Page</u>	<u>Number of Revision Except As Indicated</u>	<u>Page</u>	<u>Number of Revision Except As Indicated</u>	<u>Page</u>	<u>Number of Revision Except As Indicated</u>
Title 1	1st	33	Original	61	Original
1	11 <sup>th*</sup>	34	1st	62	Original
2	1st	35	Original	63	Original
3	1st	36	Original	64	Original
4	1st	37	Original	65	Original
5	5th	38	Original	66	Original
6	Original	39	Original	67	Original
7	Original	40	1 <sup>st*</sup>	68	Original
8	Original	40.1	Original*	69	Original
9	Original	40.2	Original*	70	Original
10	1st	40.3	Original*	71	Original
11	Original	40.4	Original*	72	Original
12	Original	40.5	Original*	73	Original
13	1st *	41	Original	74	Original
14	Original	42	Original	75	Original
15	Original	43	Original	76	Original
16	2nd	44	Original	77	Original
17	Original	45	Original	78	Original
18	Original	46	Original	79	Original
19	Original	47	Original	80	Original
20	Original	48	Original	81	Original
21	Original	49	Original	82	Original
22	Original	50	Original	83	Original
23	Original	51	Original	84	Original
24	Original	52	Original	85	Original
25	Original	53	Original	86	Original
26	Original	54	Original	87	Original
27	Original	55	Original	88	Original
28	Original	56	Original	89	Original
29	Original	57	Original	90	Original
30	Original	58	Original		
31	Original	59	Original		
32	Original	60	Original		

\*New or Revised

ACCESS SERVICE

---

TABLE OF CONTENTS (Cont'd)		<u>PAGE NO.</u>
1.	<u>APPLICATION OF TARIFF</u>	24
2.	<u>GENERAL REGULATIONS</u>	25
2.1	<u>Undertaking of the Telephone Company</u>	25
	2.1.1 Scope	25
	2.1.2 Limitations	25
	2.1.3 Liability	27
	2.1.4 Provision of Services	29
	2.1.5 Installation and Termination of Services	29
	2.1.6 Maintenance of Services	30
	2.1.7 Changes, Substitutions, and Rearrangements	30
	2.1.8 Refusal and Discontinuance of Service	32
	2.1.9 Limitation of Use of Metallic Facilities	33
	2.1.10 Notification of Service-Affecting Activities	33
	2.1.11 Coordination with Respect to Network Contingencies	34
	2.1.12 Provision and Ownership of Telephone Numbers	34
	2.1.13 Special Fees, Taxes, Charges	34
2.2	<u>Use</u>	35
	2.2.1 Interference or Impairment	35
	2.2.2 Unlawful Use	36
2.3	<u>Obligations of the Customer</u>	36
	2.3.1 Damages	36
	2.3.2 Ownership of Facilities and Theft	36
	2.3.3 Equipment Space and Power	37
	2.3.4 Availability for Testing	37
	2.3.5 Balance	37
	2.3.6 Design of Customer Services	38
	2.3.7 References to the Telephone Company	38
	2.3.8 Claims and Demands for Damages	38
	2.3.9 Coordination with Respect to Network Contingencies	39
	2.3.10 Sectionalization of Trouble Reporting	40
	2.3.11 Identification and Rating of VoIP-PSTN Traffic	40.1 (N)

Continued

## ACCESS SERVICE

## TABLE OF CONTENTS (Cont'd)

	<u>PAGE NO.</u>	
2.		<u>GENERAL REGULATIONS (Cont'd)</u>
2.4	40.5	<u>Payment Arrangements and Credit Allowances</u> (T)
2.4.1	40.5	Payment of Rates, Charges and Deposits (T)
2.4.2	49	Minimum Periods
2.4.3	49	Cancellation of an Order for Service
2.4.4	50	Credit Allowance for Service Interruptions
2.4.5	57	Re-establishment of Service Following Fire, Flood, or Other Occurrences
2.4.6	57	Title or Ownership Rights
2.4.7	58	Access Services Provided by More Than One Telephone Company
2.5	65	<u>Connections</u>
2.6	66	<u>Definitions</u>
	66	Access Area
	66	Access Code
	66	Access Minutes
	67	Access Tandem
	67	Access Tandem Network
	67	Answer/Disconnect Supervision
	67	Answer Message
	67	Attenuation Distortion
	67	Balance (100 Type) Test Line
	68	Bit
	68	Business Day
	68	Busy Hour Minutes of Capacity (BHMC)
	68	Call
	69	Carrier or Common Carrier
	69	CCS
	69	Central Office
	69	Central Office Prefix
	69	Centralized Automatic Reporting on Trunks Testing
	69	Circuit(s)
	70	Channel Service Unit

Continued

Issued: December 13, 2011

Kenneth Mason  
Vice President

Effective: February 15, 2012

Government & Regulatory Affairs  
180 S. Clinton Ave.  
Rochester, NY 14646

ACCESS SERVICE

---

2. General Regulations (Cont'd)

2.3 Obligations of the Customer (Cont'd)

2.3.10 Sectionalization of Trouble Reporting

The customer will be responsible for reporting troubles sectionalized to Telephone Company facilities and/or equipment. When trouble cannot be clearly sectionalized to the Telephone Company facilities and/or equipment, the Telephone Company will test cooperatively or independently to assist in trouble sectionalization.

(M)

(M)

(M) Item 2.4.1 relocated to Page 40.5.

(N)

ACCESS SERVICE

---

2. General Regulations (Cont'd)

2.3 Obligations of the Customer (Cont'd)

2.3.11 Identification and Rating of VoIP-PSTN Traffic

(N)

(A) Scope

- (1) VoIP-PSTN Traffic is defined as traffic exchanged between the Telephone Company end user and the customer in time division multiplexing ("TDM") format that originates and/or terminates in Internet protocol ("IP") format. This section governs the identification of VoIP-PSTN Traffic that is required to be compensated at interstate access rates by the Federal Communications Commission in its Report and Order in WC Docket Nos. 10-90, etc., FCC Release No. 11-161 (Nov. 18, 2011) ("FCC Order"). Specifically, this section establishes the method of separating such traffic (referred to in this tariff as "Relevant VoIP-PSTN Traffic") from the customer's traditional intrastate access traffic, so that such Relevant VoIP-PSTN Traffic can be billed in accordance with the FCC Order.
- (2) This section will be applied to the billing of switched access charges to a customer that is a local exchange carrier only to the extent that the customer has also implemented billing of interstate access charges for Relevant VoIP-PSTN Traffic in accordance with the FCC Order.

(N)

Continued

Issued: December 13, 2011

Kenneth Mason  
Vice President

Effective: February 15, 2011

Government & Regulatory Affairs  
180 S. Clinton Ave.  
Rochester, NY 14646

ACCESS SERVICE

---

2. General Regulations (Cont'd)

2.3 Obligations of the Customer (Cont'd)

2.3.11 Identification and Rating of VoIP-PSTN Traffic (Cont'd) (N)

(B) Rating of VoIP-PSTN Traffic

The Relevant VoIP-PSTN Traffic identified in accordance with this tariff section will be billed at rates equal to the Telephone Company's applicable tariffed interstate switched access rates as specified in the Telephone Company's applicable Federal Access Tariff.

(C) Calculation and Application of Percent-VoIP-Usage Factor

The Telephone Company will determine the number of Relevant VoIP-PSTN Traffic minutes of use ("MOU") to which interstate rates will be applied under subsection (B), above, by applying a Percent VoIP Usage ("PVU") factor to the total terminating intrastate access MOU received by The Telephone Company from the customer. The PVU will be derived and applied as follows:

- (1) The customer will calculate and furnish to the Telephone Company a factor (the "PVU") representing the percentage of the total intrastate and interstate access MOU that the customer terminates to the Telephone Company in the State, that is sent to the Telephone Company and that originated in IP format. This PVU shall be based on information such as traffic studies, actual call detail, or other relevant and verifiable information. (N)

Continued

Issued: December 13, 2011

Kenneth Mason  
Vice President

Effective: February 15, 2011

Government & Regulatory Affairs  
180 S. Clinton Ave.  
Rochester, NY 14646

ACCESS SERVICE

---

2. General Regulations (Cont'd)

2.3 Obligations of the Customer (Cont'd)

2.3.11 Identification and Rating of VoIP-PSTN Traffic (Cont'd)

(N)

(C) Calculation and Application of Percent-VoIP-Usage Factor (Cont'd)

(2) The Telephone Company will apply the PVU factor to the total terminating intrastate access MOU received the customer to determine the number of Relevant VoIP-PSTN Traffic MOUs.

(3) If the customer does not furnish the Telephone Company with a PVU pursuant to the preceding paragraph 1, the Telephone Company will utilize a PVU equal to zero.

(D) Initial PVU Factor

If the PVU factor is not available and/or cannot be implemented in the Telephone Company's billing systems by February 15, 2012, once the factor is available and can be implemented the Telephone Company will adjust the customer's bills to reflect the PVU retroactively to February 15, 2012. This retroactive adjustment will be made to February 15, 2012, provided that the customer provides the factor to the Telephone Company no later than April 15, 2012; otherwise, it will set the initial PVU equal to zero, as specified in subsection (C)(1), preceding.

(N)

Continued

Issued: December 13, 2011

Kenneth Mason  
Vice President

Effective: February 15, 2011

Government & Regulatory Affairs  
180 S. Clinton Ave.  
Rochester, NY 14646

ACCESS SERVICE

---

2. General Regulations (Cont'd)

2.3 Obligations of the Customer (Cont'd)

2.3.11 Identification and Rating of VoIP-PSTN Traffic (Cont'd)

(N)

(E) PVU Factor Updates

The customer may update the PVU factor quarterly using the method set forth in subsection (C)(1), above. If the customer chooses to submit such updates, it shall forward to the Telephone Company, no later than 15 days after the first day of January, April, July and/or October of each year, a revised PVU factor based on data for the prior three months, ending the last day of December, March, June and September, respectively. The revised PVU factor will apply prospectively and serve as the basis for billing until superseded by a new PVU.

(F) PVU Factor Verification

Not more than four times in any year, the Telephone Company may ask the customer to verify the PVU factor furnished to the Telephone Company. The party so requested shall comply, and shall reasonably provide the records and other information used to determine the PVU factors.

(N)

Continued

Issued: December 13, 2011

Kenneth Mason  
Vice President

Effective: February 15, 2011

Government & Regulatory Affairs  
180 S. Clinton Ave.  
Rochester, NY 14646

ACCESS SERVICE

---

2. General Regulations (Cont'd)

(M)

2.4 Payment Arrangements and Credit Allowances

2.4.1 Payment of Rates, Charges and Deposits

(A) Deposits

The Telephone Company will, in order to safeguard its interests, only require a customer which has a proven history of late payments to the Telephone Company or does not have established credit, to make a deposit prior to or at any time after the provision of a service to the customer to be held by the Telephone Company as a guarantee of the payment of rates and charges. No such deposit will be required of a customer which is a successor of a company which has established credit and has no history of late payments to the Telephone Company. Such deposit may not exceed the actual or estimated rates and charges for the service for a two month period. The fact that a deposit has been made in no way relieves the customer from complying with the Telephone Company's regulations as to the prompt payment of bills. At such time as the provision of the service to the customer is terminated, the amount of the deposit will be credited to the customer's account and any credit balance, which may remain will be refunded.

(M)

(M) Material relocated from Page 40.

(N)

Continued

Issued: December 13, 2011

Kenneth Mason  
Vice President

Effective: February 15, 2011

Government & Regulatory Affairs  
180 S. Clinton Ave.  
Rochester, NY 14646