

G-04284A-(1-0)58 ORIGINAL



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ARIZONA CORPORATION COMMISS

UTILITY COMPLAINT FORM

Investigator: Sheila Stoeller

Phone: 602-542-4143

Fax:

Priority: Respond Within Five Days

Opinion No. 2011 - 101170

Date: 12/8/2011

Complaint Description: 08A Rate Case Items - Opposed
N/A Not Applicable

Complaint By: First: Lissa Last: Dale

Account Name: Lissa Dale

Home: (000) 000-0000

Street:

Work:

City: Goodyear

CBR:

State: AZ Zip: 85395

is:

Utility Company: Unisource ** Energy Services (UNS)

Division: Gas

Contact Name: Cara Ruben

Contact Phone:

Nature of Complaint:

UNS Gas is now seeking your vote to increase our home natural gas costs.

Please vote against this request.

Food, gasoline and even prescription costs are way up. Many are out of work. Homes are in foreclosure.

Now is not the time to raise household heating costs!

Those on Social Security have not seen a cost of living increase in two years.

I do everything in my power to control my own utility costs and believe that it is unconscionable to continue raising these rates in this economic climate.

I should be able to pay smaller bills if I use less - not have to pay more!

Please vote against raising our home gas bills at this time. Thank you.

Sincerely,

Ms. lissa dale
End of Complaint

Utilities' Response:

Investigator's Comments and Disposition:

Arizona Corporation Commission
DOCKETED

DEC - 9 2011

DOCKETED BY

AZ CORP COMMISSION
DOCKET CONTROL

2011 DEC - 9 A 10:35

RECEIVED

ARIZONA CORPORATION COMMISSION

UTILITY COMPLAINT FORM

Date Completed: 12/8/2011

Opinion No. 2011 - 101170

ARIZONA CORPORATION COMMISSION
UTILITY COMPLAINT FORM

Investigator: Sheila Stoeller

Phone: 602-542-4143

Fax:

Priority: Respond Within Five Days

Opinion No. 2011 - 101173

Date: 12/8/2011

Complaint Description: 08A Rate Case Items - Opposed
N/A Not Applicable

Complaint By: First: **Bruce** Last: **Margolis**

Account Name: Bruce Margolis

Home: (000) 000-0000

Street:

Work:

City: Phoenix

CBR:

State: AZ Zip: 85036

is:

Utility Company: **Unisource ** Energy Services (UNS)**

Division: Gas

Contact Name: Cara Ruben

Contact Phone: (

Nature of Complaint:

UNS Gas is now seeking your vote to increase our home natural gas costs.

Please vote against this request.

Food, gasoline and even prescription costs are way up. Many are out of work. Homes are in foreclosure.

Now is NOT the time to raise household heating costs!

Those on Social Security have not seen a cost of living increase in two years.

This is absolutely outrageous. This is NOT the time to be raising rates on citizens again.

Many people, like myself, are retired and live on a fixed pension.

It's bad enough everything is going up, health care costs, electric company's rates, etc., etc. Everything goes up except what we get paid.

We can NOT afford to be paying any more money out especially when we live on a fixed income!!!!

These utility companies are always raising their rates and they are getting out of control. We all know that they ask for a ridiculous rate increase, like for example say, 15% when they really want something like 12% and your commission falls for that phony ploy all the time.

What about us citizens? Do we count for anything anymore?

I must reiterate again, WE CAN NOT AFFORD ANOTHER COMPANY, ESPECIALLY A UTILITY COMPANY JACKING UP THEIR RATES again and again and again.

The only one that suffers is the middle class people.

I hope and pray that you vote NO on the rate increase. We, the middle class are sick and tired of being the

ARIZONA CORPORATION COMMISSION
UTILITY COMPLAINT FORM

whipping boys of the powerful large companies, like the utility companies.

I should be able to pay smaller bills if I use less - not have to pay more!

Please vote against raising our home gas bills at this time. Thank you.

Sincerely,

Mr. Bruce Margolis
(a discussed middle class retired person)--disgusted?
End of Complaint

Utilities' Response:

Investigator's Comments and Disposition:

12/8--opinion entered into database and will be docketed in 11-0158.

*****CLOSED*****

End of Comments

Date Completed: 12/8/2011

Opinion No. 2011 - 101173

ARIZONA CORPORATION COMMISSION
UTILITY COMPLAINT FORM

Investigator: Sheila Stoeller

Phone: 602-542-4143

Fax:

Priority: Respond Within Five Days

Opinion No. 2011 - 101169

Date: 12/8/2011

Complaint Description: 08A Rate Case Items - Opposed
N/A Not Applicable

Complaint By: First: **Kristyne** Last: **Strike**

Account Name: Kristyne Strike

Home: (

Street:

Work:

City: Carefree

CBR:

State: AZ Zip: 85377

is:

Utility Company: **Unisource ** Energy Services (UNS)**

Division: Gas

Contact Name: Cara Ruben

Contact Phone

Nature of Complaint:

UNS Gas is now seeking your vote to increase our home natural gas costs.

Please vote against this request.

Food, gasoline and even prescription costs are way up. Many are out of work. Homes are in foreclosure.

Please do not grant SW Gas' request to raise our residential gas rates.

An economic recession is not the time to increase household costs.

Thousands are out of work, costs for food, prescriptions, transportation, and other household expenses are way up. Many homes are in foreclosure.

Those of us on Social Security have not seen a cost of living increase in nearly three years.

Arizonans have had to tighten their belts - why shouldn't SW Gas also tighten theirs?

Those of us on state pensions have had our pension frozen for 7 years.

In addition, my pension check has gone down over \$100 due to rising health insurance premium increases. In January, the costs will rise another \$125 per month!! This means that I will be living on much less than I did 7 years ago, with increases in all living costs!!

Please protect us!!!

Those of us that are cutting back to use less energy should NOT be penalized by paying additional. Please help us!!

Please protect our ability to pay smaller bills if we use less natural gas.

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I'm asking you - as an elected official - to vote against raising our utility gas costs at this time!

I should be able to pay smaller bills if I use less - not have to pay more!

Please vote against raising our home gas bills at this time. Thank you.

Sincerely,

Mrs. Kristyne Strike

End of Complaint

Utilities' Response:

Investigator's Comments and Disposition:

12/7--opinion entered into database and will be docketed in 11-0158.

*****CLOSED*****

End of Comments

Date Completed: 12/8/2011

Opinion No. 2011 - 101169

G-04204A-11.0158

ARIZONA CORPORATION COMMISSION
UTILITY COMPLAINT FORM

Investigator: Sheila Stoeller

Phone: 602-542-4143

Fax:

Priority: Respond Within Five Days

Opinion

No. 2011 - 101150

Date: 12/8/2011

Complaint Description:

08A Rate Case Items - Opposed

N/A Not Applicable

First:

Last:

Complaint By:

Sandra

Schwartz

Account Name:

Sandra Schwartz

Home: (000) 000-0000

Street:

Work:

City:

Surprise

CBR:

State:

AZ

Zip: 85374

is:

Utility Company.

Unisource ** Energy Services (UNS)

Division:

Gas

Contact Name:

Cara Ruben

Contact Phone: (602) 422-4143

Nature of Complaint:

UNS Gas is now seeking your vote to increase our home natural gas costs.

Please vote against this request.

Food, gasoline and even prescription costs are way up. Many are out of work. Homes are in foreclosure.

Now is not the time to raise household heating costs!

Those on Social Security have not seen a cost of living increase in two years.

The Senior's can't afford to keep up with the many rate increases there are many on fixed incomes and the little increase that is being given for SS is being eaten up by higher medical insurance premiums, food costs, gas prices, airline prices, etc.

I'm getting the COL increase but my part A & B which was \$96.40 is now going up to \$99.20.

Please vote against this Gas increase and also the water increase.

I should be able to pay smaller bills if I use less - not have to pay more!

Please vote against raising our home gas bills at this time. Thank you.

Sincerely,

Mrs. Sandra Schwartz

End of Complaint

Utilities' Response:

ARIZONA CORPORATION COMMISSION
UTILITY COMPLAINT FORM

Investigator's Comments and Disposition:

12/8--opinion entered into database and will be docketed in 11-0158.
End of Comments

****CLOSED****

Date Completed: 12/8/2011

Opinion No. 2011 - 101150
