

E.01345A-11-0224

ORIGINAL



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ARIZONA CORPORATION COMMISSION
UTILITY COMPLAINT FORM

Investigator: Richard Martinez

Phone:

Fax:

Priority: Respond Within Five Days

Opinion No. 2011 - 100970 Date: 12/2/2011

Complaint Description: 08A Rate Case Items - Opposed
N/A Not Applicable

Complaint By: First: Gary Last: Carlston

Account Name: Gary Carlston Home: (602) 547-2110

Street: Work:

City: Glendale CBR:

State: AZ Zip: 85308 is: E-Mail

Utility Company: Arizona Public Service Company

Division: Electric

Contact Name: Contact Phone:

Nature of Complaint:

Docket No E-01345A-11-0224

It seems that APS is requesting a rate increase about every year or so. This time they want \$194 + million for a non-fuel increase. No other reason, just because. They want \$44.9 million to recover certain assets through Renewable Energy Surcharge. Finally, they will give the customer credit as a result of "Power Supply Adjustor: which is a nice break for the consumer but will disappear after the one-time adjustment. This is essentially a 6.6% rate increase. I see NO NEED to increase rates whatsoever. APS is currently making a fair profit, unlike other corporations who do not have a monopoly. Most of APS' customers have not had a pay increase for years, my self included. In addition, there are those that have had pay cuts as well. In tough economic times such as we are in everyone needs to pitch in, APS included. Let's keep this money in the hands of the consumer to spend on things that will strengthen the economy; not further burden them with higher rates.

End of Complaint

Utilities' Response:

Arizona Corporation Commission
DOCKETED

Investigator's Comments and Disposition: DEC - 8 2011

12/05
Emailed to Phoenix office for docketing.
FILE CLOSED.

End of Comments

DOCKETED BY

RECEIVED
2011 DEC - 8 P 12: 53
AZ CORP COMMISSION
DOCKET CONTROL

Date Completed: 12/5/2011

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