

E-01345A-11-0224

ORIGINAL



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ARIZONA CORPORATION COMMISSION

UTILITY COMPLAINT FORM

Investigator: Al Amezcua

Phone:

Fax:

Priority: Respond Within Five Days

Opinion No. 2011 - 100840

Date: 11/28/2011

Complaint Description: 08A Rate Case Items - Opposed
N/A Not Applicable

First:

Last:

Complaint By: Robert

Wilson

Account Name: Robert Wilson

Home: (000) 000-0000

Street:

Work: (000) 000-0000

City: Yuma

CBR:

State: AZ Zip: 85367

is: Cellular

Utility Company: Arizona Public Service Company

Division: Electric

Contact Name: For assignment

Contact Phone:

Nature of Complaint:

11-01-2011

Robert Wilson

Yuma, AZ 85367

Phone (Home): n/a

Cell Phone:

Email: i

Arizona Corporation Commission

DOCKETED

DEC - 8 2011

DOCKETED BY

AZ CORP COMMISSION
DOCKET CONTROL

2011 DEC - 8 P 12:58

RECEIVED

Docket you wish to comment on: AZ. Corporation Commission

Case or Utility Name: Az. Public Service

Docket Number: E-01345A-11-0224

Position on Docket: Con

In 2010 Aps made \$350 million dollars that equals \$3.27 per share. In 2009 APS made 68 million that is close to over a 400 percent increase. As one of your customers since 1996, I find it outrageous that with the current economic crises, that you are once again anticipating a new rate and/ or tax increase to your customers. This request comes at a time when your customers must be pro-active and voice our concerns on the current and future decisions that APS make's that will affect our future financial obligations to you. It should be mandatory that all commissioners read the financial report to their shareholders.

End of Complaint

Utilities' Response:

Investigator's Comments and Disposition:

ARIZONA CORPORATION COMMISSION

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11/28/11 comments noted for the record and docketed. CLOSED.
End of Comments

Date Completed: 11/28/2011

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