

E 01345A-11-0224

ORIGINAL



0000132708

ARIZONA CORPORATION COMMISS

UTILITY COMPLAINT FORM

Investigator: Sheila Stoeller

Phone: 602-542-4143

Fax:

Priority: Respond Within Five Days

Opinion No. 2011 - 101121

Date: 12/7/2011

Complaint Description: 08A Rate Case Items - Opposed
N/A Not Applicable

Complaint By: First: Theresa Last: Egizi

Account Name: Theresa Egizi

Home: (

Street:

Work:

City: Prescott

CBR:

State: AZ Zip: 86301

is:

AZ CORP COMMISSION
DOCKET CONTROL

2011 DEC - 8 P 12: 58

RECEIVED

Utility Company: Arizona Public Service Company

Division: Electric

Contact Name: For assignment

Contact Phone

Nature of Complaint:

Please do not grant APS' request to raise our residential electric rates.

An economic recession is not the time to increase household costs.

Thousands are out of work, costs for food, transportation, and other household expenses are way up. Many homes are in foreclosure.

Those on Social Security have not seen a cost of living increase in nearly three years.

I have not had heat nor cooling for over 5 yrs as it is unless I am about to die of hypothermia I cannot afford to eat over my utilities being conservative, I cannot afford to rent a decent place as for I cannot afford deposits and utilities. Am I just a lazy bum? No I worked a min of two jobs for over 30 yrs, I got sick, I lost my home, my family and my dignity. I live off of less than 700 a month and am only 50 yrs. old.

Its time to stop these greedy bastards from excessive profits while the working class looses everything. My utilities without luxury of heat and cooling is almost equal to my rent. I cannot see how you can continue to grant more and more increases, taxes and fees on the working poor of this state.

Enough is enough, let them take a pay cut or loose benefits or vacation pay or retirement like the rest of us. We should not be paying for the excesses of major corporations.

Plain and simple.

But I have no faith in you who take handouts and bribes. Let you prove me wrong and do the right thing and tell this monopoly 'No' and do your job to protect us from them and their greed.

Yeah right,

Please protect our ability to pay smaller bills if we use less electricity.

I'm asking you - as an elected official - to vote against raising our electrical costs at this time!

Thank you.

Arizona Corporation Commission

DOCKETED

DEC - 8 2011

DOCKETED BY

ARIZONA CORPORATION COMMISSION
UTILITY COMPLAINT FORM

Sincerely,

Miss Theresa Egizi
End of Complaint

Utilities' Response:

Investigator's Comments and Disposition:

12/7--opinion entered into database and will be docketed in 11-0224. CLOSED
End of Comments

Date Completed: 12/7/2011

Opinion No. 2011 - 101121

ARIZONA CORPORATION COMMISSION
UTILITY COMPLAINT FORM

Investigator: Sheila Stoeller

Phone: 602-542-4143

Fax:

Priority: Respond Within Five Days

Opinion No. 2011 - 101102

Date: 12/7/2011

Complaint Description: 08A Rate Case Items - Opposed
N/A Not Applicable

Complaint By: First: **Kristyne** Last: **Strike**

Account Name: Kristyne Strike

Home:

Street:

Work:

City: Carefree

CBR:

State: AZ Zip: 85377

is:

Utility Company: **Arizona Public Service Company**

Division: Electric

Contact Name: For assignment

Contact Phone:

Nature of Complaint:

Please do not grant APS' request to raise our residential electric rates.

An economic recession is not the time to increase household costs.

Thousands are out of work, costs for food, transportation, and other household expenses are way up. Many homes are in foreclosure.

Those on Social Security have not seen a cost of living increase in nearly three years.

Arizonans have had to tighten their belts - why shouldn't APS also tighten theirs?

Those of us on state pensions have had our pension frozen for 7 years.

In addition, my pension check has gone down over \$100 due to rising health insurance premium increases. In January, the costs will rise another \$125 per month!! This means that I will be living on much less!!

Please protect us!!!

Those of us that are cutting back to use less energy should NOT be penalized by paying additional. Please help us!!

Please protect our ability to pay smaller bills if we use less electricity.

I'm asking you - as an elected official - to vote against raising our electrical costs at this time!

Thank you.

Sincerely,

ARIZONA CORPORATION COMMISSION
UTILITY COMPLAINT FORM

Mrs. Kristyne Strike
End of Complaint

Utilities' Response:

Investigator's Comments and Disposition:

12/7--opinion entered into database and will be docketed in 11-0224.
End of Comments

*****CLOSED*****

Date Completed: 12/7/2011

Opinion No. 2011 - 101102

ARIZONA CORPORATION COMMISSION
UTILITY COMPLAINT FORM

Investigator's Comments and Disposition:

12/7--opinion entered into database and will be docketed in 11-0224.

*****CLOSED*****

End of Comments

Date Completed: 12/7/2011

Opinion No. 2011 - 101097
