

G -0424A-11-0158

ORIGINAL



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ARIZONA CORPORATION COMMISS

UTILITY COMPLAINT FORM

Investigator: Sheila Stoeller

Phone: 602-542-4143

Fax:

Priority: Respond Within Five Days

Opinion No. 2011 - 101136

Date: 12/7/2011

Complaint Description: 08A Rate Case Items - Opposed
N/A Not Applicable

Complaint By: First: Robert Last: Fraulob

Arizona Corporation Commission
DOCKETED

Account Name: Robert Fraulob

Home:

DEC - 8 2011

Street:

Work:

City: Glendale

CBR:

DOCKETED BY

State: AZ Zip: 85303

is:

Utility Company: **Unisource ** Energy Services (UNS)**

Division: Gas

Contact Name: Cara Ruben

Contact Phone:

Nature of Complaint:

UNS Gas is now seeking your vote to increase our home natural gas costs.

Please vote against this request.

Food, gasoline and even prescription costs are way up. Many are out of work. Homes are in foreclosure.

Now is not the time to raise household heating costs!

Those on Social Security have not seen a cost of living increase in two years.

Oil & natural gas companys earn to much now no need to keep gouging the consumers with increases.

I should be able to pay smaller bills if I use less - not have to pay more!

Please vote against raising our home gas bills at this time. Thank you.

Sincerely,

Mr. Robert Fraulob
End of Complaint

Utilities' Response:

Investigator's Comments and Disposition:

12/7--OPINION ENTERED INTO SYSTEM AND WILL BE DOCKETED IN 11-0158
End of Comments

RECEIVED
2011 DEC - 8 P 12: 59
AZ CORP COMMISSION
DOCKET CONTROL

****closed****

ARIZONA
ARIZONA CORPORATION COMMISSION

UTILITY COMPLAINT FORM

Date Completed: 12/7/2011

Opinion No. 2011 - 101136

ARIZONA CORPORATION COMMISSION

UTILITY COMPLAINT FORM

Investigator: Sheila Stoeller

Phone: 602-542-4143

Fax:

Priority: Respond Within Five Days

Opinion No. 2011 - 101133

Date: 12/7/2011

Complaint Description: 08A Rate Case Items - Opposed
N/A Not Applicable

First:

Last:

Complaint By: **Mary Ellen**

Wozniak

Account Name: Mary Ellen Wozniak

Home: (000) 000-0000

Street:

Work:

City: Green Valley

CBR:

State: AZ Zip: 85614

is:

Utility Company. **Unisource ** Energy Services (UNS)**

Division: Gas

Contact Name: Cara Ruben

Contact Phone

Nature of Complaint:

UNS Gas is now seeking your vote to increase our home natural gas costs.

Please vote against this request.

Food, gasoline and even prescription costs are way up. Many are out of work. Homes are in foreclosure.

Now is not the time to raise household heating costs!

Those on Social Security have not seen a cost of living increase in two years.

Please vote no and try to find ways to help the residents on Social Security. They need responsible representation .

I should be able to pay smaller bills if I use less - not have to pay more!

Please vote against raising our home gas bills at this time. Thank you.

Sincerely,

Mrs. Mary Ellen Wozniak

End of Complaint

Utilities' Response:

Investigator's Comments and Disposition:

12/7--opinion entered into database and will be docketed in 11-0158.

End of Comments

*****CLOSED*****

ARIZONA CORPORATION COMMISSION
UTILITY COMPLAINT FORM

Date Completed: 12/7/2011

Opinion No. 2011 - 101133

ARIZONA CORPORATION COMMISSION
UTILITY COMPLAINT FORM

Investigator: Sheila Stoeller

Phone: 602-542-4143

Fax:

Priority: Respond Within Five Days

Opinion No. 2011 - 101099

Date: 12/7/2011

Complaint Description: 08A Rate Case Items - Opposed
N/A Not Applicable

Complaint By: First: Carolyn Last: Doyle

Account Name: Carolyn Doyle

Home:

Street:

Work:

City: Prescott Valley

CBR:

State: AZ Zip: 86314

is:

Utility Company: Unisource ** Energy Services (UNS)

Division: Gas

Contact Name: Cara Ruben

Contact Phone:

Nature of Complaint:

UNS Gas is now seeking your vote to increase our home natural gas costs.

Please vote against this request.

Food, gasoline and even prescription costs are way up. Many are out of work. Homes are in foreclosure.

Now is not the time to raise household heating costs!

Those on Social Security have not seen a cost of living increase in two years.

Arizonans are being forced to tighten our belts. Why shouldn't the utility company also tighten theirs?

I should be able to pay smaller bills if I use less.

Please vote against raising our home gas bills at this time. Thank you.

Sincerely,

Mrs. Carolyn Doyle

End of Complaint

Utilities' Response:

Investigator's Comments and Disposition:

12/7--opinion entered into database and will be docketed in 11-0158.

*****CLOSED*****

End of Comments

ARIZONA CORPORATION COMMISSION

UTILITY COMPLAINT FORM

Date Completed: 12/7/2011

Opinion No. 2011 - 101099

ARIZONA CORPORATION COMMISSION
UTILITY COMPLAINT FORM

Investigator: Sheila Stoeller

Phone: 602-542-4143

Fax:

Priority: Respond Within Five Days

Opinion No. 2011 - 101125

Date: 12/7/2011

Complaint Description: 08A Rate Case Items - Opposed
N/A Not Applicable

Complaint By: First: Tom H. Last: Netherton

Account Name: Tom H. Netherton Home:

Street: Work:

City: Litchfield Park CBR:

State: AZ Zip: 85340 is:

Utility Company: Unisource ** Energy Services (UNS)

Division: Gas

Contact Name: Cara Ruben Contact Phone:

Nature of Complaint:

UNS Gas is now seeking your vote to increase our home natural gas costs.

Please vote against this request.

Food, gasoline and even prescription costs are way up. Many are out of work. Homes are in foreclosure.

Now is not the time to raise household heating costs!

Those on Social Security have not seen a cost of living increase in two years.

VOTE NO! or We WILL!

I should be able to pay smaller bills if I use less - not have to pay more!

Please vote against raising our home gas bills at this time. Thank you.

Sincerely,

Mr. Tom H. Netherton
End of Complaint

Utilities' Response:

Investigator's Comments and Disposition:

12/7--opinion entered into database and will be docketed in 11-0158.
End of Comments

*****CLOSED*****

ARIZONA CORPORATION COMMISSION
UTILITY COMPLAINT FORM

Date Completed: 12/7/2011

Opinion No. 2011 - 101125

ARIZONA CORPORATION COMMISSION

UTILITY COMPLAINT FORM

Investigator: Sheila Stoeller

Phone: 602-542-4143

Fax:

Priority: Respond Within Five Days

Opinion No. 2011 - 101144

Date: 12/8/2011

Complaint Description: 08A Rate Case Items - Opposed
N/A Not Applicable

First:

Last:

Complaint By: Dr. Samuel

Weinschenk

Account Name: Dr. Samuel Weinschenk

Home: (

Street:

Work:

City: Wickenburg

CBR:

State: AZ Zip: 85390

is:

Utility Company: Unisource ** Energy Services (UNS)

Division: Gas

Contact Name: Cara Ruben

Contact Phone: (

Nature of Complaint:

UNS Gas is now seeking your vote to increase our home natural gas costs.

Please vote against this request.

Food, gasoline and even prescription costs are way up. Many are out of work. Homes are in foreclosure.

Now is not the time to raise household heating costs!

Those on Social Security have not seen a cost of living increase in two years.

I am especially troubled by the decoupling part of this request.....how, may I ask?.....can you charge me a fee for using less gas than you expected?....

I should be able to pay smaller bills if I use less - not have to pay more!

Please vote against raising our home gas bills at this time. Thank you.

Sincerely,

Dr. Samuel Weinschenk

End of Complaint

Utilities' Response:

Investigator's Comments and Disposition:

12/8--opinion entered into database and will be docketed in 11-0158.

End of Comments

*****CLOSED*****

ARIZONA CORPORATION COMMISSION
UTILITY COMPLAINT FORM

Date Completed: 12/8/2011

Opinion No. 2011 - 101144

ARIZONA CORPORATION COMMISSION
UTILITY COMPLAINT FORM

Investigator: Sheila Stoeller

Phone: 602-542-4143

Fax:

Priority: Respond Within Five Days

Opinion No. 2011 - 101145

Date: 12/8/2011

Complaint Description: 08A Rate Case Items - Opposed
N/A Not Applicable

Complaint By: First: **Dr. Mary Ellen** Last: **Aguirre**

Account Name: Dr. Mary Ellen Aguirre

Home: (000) 000-0000

Street:

Work:

City: Tucson

CBR:

State: AZ Zip: 85713

is:

Utility Company: **Unisource ** Energy Services (UNS)**

Division: Gas

Contact Name: Cara Ruben

Contact Phone:

Nature of Complaint:

UNS Gas is now seeking your vote to increase our home natural gas costs.

Please vote against this request.

Food, gasoline and even prescription costs are way up. Many are out of work. Homes are in foreclosure.

Now is not the time to raise household heating costs!

Those on Social Security have not seen a cost of living increase in two years.

This is not the time to consider ANY increases! And, to want to charge more when less is used is insanity!!!

I should be able to pay smaller bills if I use less - not have to pay more!

Please vote against raising our home gas bills at this time. Thank you.

Sincerely,

Dr. Mary Ellen Aguirre

End of Complaint

Utilities' Response:

Investigator's Comments and Disposition:

12/8--opinion entered into database and will be docketed in 11-0158.

End of Comments

****CLOSED****

ARIZONA CORPORATION COMMISSION
UTILITY COMPLAINT FORM

Date Completed: 12/8/2011

Opinion No. 2011 - 101145

ARIZONA CORPORATION COMMISSION
UTILITY COMPLAINT FORM

Investigator: Sheila Stoeller

Phone: 602-542-4143

Fax:

Priority: Respond Within Five Days

Opinion No. 2011 - 101123

Date: 12/7/2011

Complaint Description: 08A Rate Case Items - Opposed
N/A Not Applicable

First:

Last:

Complaint By: Dan

Tokar

Account Name: Dan Tokar

Home: (

Street:

Work:

City: Prescott

CBR:

State: AZ Zip: 86301

is:

Utility Company: Unisource ** Energy Services (UNS)

Division: Gas

Contact Name: Cara Ruben

Contact Phone:

Nature of Complaint:

UNS Gas is now seeking your vote to increase our home natural gas costs.

Please vote against this request.

Food, gasoline and even prescription costs are way up. Many are out of work. Homes are in foreclosure.

Ignoring those costs, decoupling prevents encouraging consumers to conserve energy since their costs remain substantially the same whatever their usage. Why would anyone spend money on insulation or new windows in that situation?

I should be able to pay smaller bills if I use less - not have to pay more!

Please vote against raising our home gas bills at this time. Thank you.

Sincerely,

Mr. Dan Tokar

End of Complaint

Utilities' Response:

Investigator's Comments and Disposition:

12/7--opinion entered into database and will be docketed in 11-0158.

*****CLOSED*****

End of Comments

Date Completed: 12/7/2011